

Canceling

GCI Communication Corp.

3. LOCAL ACCESS

3.1 BUSINESS AND RESIDENCE - LOCAL ACCESS

The areas served by the Utility are defined on sheets 1 through 3.9, and on maps shown between sheets 18 and 20.28 of this Tariff. (C)

Extended Area Service exists between the following exchanges (exchanges where calls may be placed without a toll charge).

Exchange Areas Served – Anchorage

<u>Originating Exchange</u>	<u>Calling Area Exchange</u>	
Anchorage/Fire Island	Anchorage/Fire Island, Chugiak, Eagle River, Girdwood	(N) (C) (C)
Bird/Indian	Bird/Indian, Chugiak, Eagle River	(C)
Girdwood	Anchorage, Chugiak, Eagle River, Girdwood	(C)
Hope	Chugiak, Eagle River, Hope	(C)

Exchange Areas Served – Fairbanks

<u>Originating Exchange</u>	<u>Calling Area Exchange</u>	
Fairbanks	Eielson, Fairbanks, Fort Wainwright, North Pole	(N) (N)

Exchange Areas Served – Juneau/Eielson/Ft. Wainwright

<u>Originating Exchange</u>	<u>Calling Area Exchange</u>
Douglas	Douglas, Juneau, Sterling
Juneau	Juneau, Douglas, Sterling
Sterling	Sterling, Douglas, Juneau
Fort Wainwright	Fort Wainwright, Eielson, Fairbanks, North Pole
Eielson	Eielson, Fairbanks, Fort Wainwright, North Pole

RCA No. 489 Original Sheet No. 72.01

Canceling

_____ Sheet No. _____

GCI Communication Corp.

3. LOCAL ACCESS

3.1 BUSINESS AND RESIDENCE - LOCAL ACCESS

Exchange Areas Served (Cont'd)

Exchange Areas Served – Matanuska-Susitna

Extended Area Service exists between the following exchanges (exchanges where calls may be placed without a toll charge).

Originating Exchange

Big Lake

Chugiak

Eagle River

Palmer

Talkeetna

Wasilla

Willow

Calling Area Exchange

Big Lake, Palmer, Talkeetna, Wasilla, Willow

Anchorage, Chugiak, Eagle River, Elmendorf AFB, Ft. Richardson

Anchorage, Chugiak, Eagle River, Elmendorf AFB, Ft. Richardson

Big Lake, Palmer, Talkeetna, Wasilla, Willow

Big Lake, Palmer, Talkeetna, Wasilla, Willow

Big Lake, Palmer, Talkeetna, Wasilla, Willow

Big Lake, Palmer, Talkeetna, Wasilla, Willow

Exchange Areas Served – Glacier State

Extended Area Service exists between the following exchanges (exchanges where calls may be placed without a toll charge).

Originating Exchange

Homer

Kenai

Ninilchik

North Kenai

North Pole

Soldotna

Calling Area Exchange

Homer, Seldovia

Kenai, North Kenai, Soldotna

Ninilchik, Soldotna

North Kenai, Kenai, Soldotna

North Pole, Eielson, Fairbanks, Ft. Wainwright

Soldotna, Kenai, Ninilchik, North Kenai

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Canceling

Original Sheet No. 72.1

GCI Communication Corp.

3. LOCAL ACCESS

3.1.1 CONDITIONS

The provision of service at the rates and under the regulations shown in this Tariff are subject to the regulations shown in Section 2, which as it now exists, or as it may be revised, added to, or supplemented by superseding issues, is made a part of this Tariff.

These rates stated in the various Rates Section (as defined in Section 1.2), are (C) for provision of access to the local exchange network. Customers within the exchange boundaries receive access to the entire local exchange area, including the non-optional extended local service area.

Call Block - Per Call is automatically included with basic service, where available. Before placing an outgoing telephone call, a customer may designate their name and number as private and prevent delivery to a called party using Caller ID (Rates Section (as defined in Section 1.2)). On a per call (C) basis, the customer dials the per call blocking activation code of *67 (or 1167 on rotary or pulse-dialing phones) which prevents their names and telephone number from being displayed. Call Block - Per Call is a line-side service and may or may not work with trunk-side access. Customers should test their customer premise equipment for Call Block - Per Call functionality.

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Canceling

GCI Communication Corp.

3. LOCAL ACCESS

3.1 BUSINESS AND RESIDENCE - LOCAL ACCESS (Cont'd)

3.1.2 DESCRIPTION

Residence service is a local access service provided to an individual at their place of residence where the actual or obvious use of the service is for social or domestic purposes.

Business service is a local access service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, fraternal lodges, churches, schools, clubs, other organizations of a similar nature and individuals practicing a profession or operating a business who have no offices other than their residence and where the use of the service is principally or substantially of a business, professional, or occupational nature.

Business service is segregated into three distinct categories as follows:

- A. Business Simple/Individual Business Line Simple - Defines business service provided without any associated hunt group services. Custom Calling services as described in the various Rates Sections (as defined in Section 1.2) (excluding Sections on Hunting Groups and Centrex Type Features) and Section 4.6, of the tariff, which are further described in Rate Sections (as defined in Section 1.2) are available in conjunction with Business Simple service. (C)
- B. Business Complex - Defines business service provided on a line basis, utilizing hunt group services, or on a trunk basis. Rates for this service are as described in the various Rate Sections (as defined in Section 1.2). Additional, add-on services, as described in Rate Sections (as defined in Section 1.2), can be ordered in conjunction with Business Complex service. (C)
- C. Business Complex Premium - Defines Business Complex service to be terminated on a key system or PBX system when the customer requests Centrex type optional features from the add-on services described in Rate Section (As defined in Section 1.2). Rates for this service are as described in Rate Section (As defined in Section 1.2). Additional add-on services, as described in Rate Section (As defined in Section 1.2), can be ordered in conjunction with Business Complex Premium service. (C)

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Canceling

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3. LOCAL ACCESS

3.1 BUSINESS AND RESIDENCE - LOCAL ACCESS (Cont'd)

3.1.2 DESCRIPTION (Cont'd)

D. Home Office - A local access service furnished to individuals practicing a profession or operating a business that have no offices other than their residence. This service is available in residential locations only

(D)

The service is not available if the customer has business service at another location. Except as otherwise noted, terms and conditions applicable to Business service as specified elsewhere in this tariff, such as Directory listings, will apply to Home Office service.

E. Modem Line Service - Provides a conditioned line that falls within specified parameters for data transmission. The loop resistance for a Modem Line will be less than 1200 ohms, and the longitudinal balance will be above 60-65 decibels. Modem Line requires that the inside wire be connected to a single jack; the jack that the CPE is connected to. Except as otherwise noted, terms and conditions applicable to Residential service as specified elsewhere in this tariff will apply to Modem Line.

F. Key Line # - A business access line that connects the Central Office switch and the end user's key system.

G. PBX Trunk # - A business access line that connects the Central Office switch and the end user's PBX.

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GCI Communication Corp.

3. LOCAL ACCESS

3.2 BUSINESS AND RESIDENCE - LOCAL ACCESS RATES

See Rate Sections (as defined in Section 1.2) for Business and Residence Rates

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES

Rates and conditions are applicable to the following exchanges, subject to service availability, as indicated in Section 7, 8, 10, 11, 20, 21, 30, 31, 35, 36, 40,41, 45, 46, 50, 51, 55, 56, 60, 61, 65, 66, 70, 71, 75, and 76.

		Fort Greely, 35 - 38	(D)
		Fort Wainwright, 20 - 22	
	Copper Valley, 55 - 57		(N)
Anchorage/Fire Island, 7 - 9	Cordova, 75 - 77		
		Girdwood, 7 - 9	
Bethel, 60 - 62		Glennallen, 55 - 57	
Big Lake, 30 - 32	Delta Junction, 35 - 38		
Bird/Indian, 7 - 9			
	Douglas, 20 - 22		
Cantwell, 30 - 32			
	Eagle River, 30 - 32		
		Healy, 30 - 32	
	Eielson, 20 - 22		
Chitina, 55 - 57		Homer, 35 - 38	
Chugiak, 30 - 32			
Clear-Anderson, 30 - 32		Hope, 7 - 9	
	Fairbanks, 10 - 19		

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1st Revised Sheet No. 74.1

GCI Communication Corp.

3. LOCAL ACCESS

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES

	McCarthy, 55 - 57	Palmer, 30 - 32	(D)
	Mentasta, 55 - 57		
Juneau, 20 - 22		Petersburg, 45 - 47	
	Nenana, 35 - 38		
Kenai, 35 - 38	Ninilchik, 35 - 38		
Ketchikan, 70 - 72	Nome, 65 - 67		
	North Kenai, 35 - 38	Seldovia, 35 - 38	
Kodiak, 35 - 38	North Pole, 35 - 38	Seward, 40 - 42	
		Sitka, 50 - 52	
			(D)

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Canceling

1st Revised Sheet No. 74.2

GCI Communication Corp.

3. LOCAL ACCESS

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES

Soldotna, 35 - 38

Tyonek, 30 - 32

Valdez, 55 - 57

Sterling, 35 - 38

Talkeetna, 30 - 32

Tatitlek, 55 - 57

Wasilla, 30 - 32

Willow, 30 - 32

Wrangell, 45 - 47

(D)

(D)

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RCA No. 489 Original Sheet No. 74.3

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_____ Sheet No. _____

GCI Communication Corp.

3. LOCAL ACCESS

3.3.1 GENERAL

Service charges to connect, move or change service are made separately according to the components of work required.

- A. Service Order Charge - Applies to receiving, recording, transmitting and processing information to connect, move or change service necessary to execute a customer's request.
- B. Central Office Line Connection Charge - Applies to the installation or changing of central office connections required to provide or change service requested by service order. Also included is that central office work required for off-premise lines or channels.
- C. Premise Visit Charge - Applies whenever a customer request, including deliveries, requires a premise visit. One charge applies for all work requested at one time and on one continuous property.

(L)

(L)

(L) – Matter relocated from 1st Revised Page 74.

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GCI Communication Corp.

3. LOCAL ACCESS

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES (Cont'd)

3.3.1 GENERAL (Cont'd)

D. Interface Connection Charge - One charge applies for connecting and testing of one jumper wire pair from the main distribution frame to the demarcation point at the customer's location. Does not apply to Private Line Service.

E. Local Service Restoration Charge - If the service furnished to a subscriber is temporarily suspended for non-payment of charges due or for any other violation of the regulations of the Utility, as described under General Regulations, but the equipment is not removed from the subscriber's premises, such service is restored only on payment of a restoration of service charge. (See Rates Section, as defined in Section 1.2) (C)

Service charges apply, except as specified in this section or in other sections of this Tariff, to customer initiated requests for telephone service as specified in Rates Section, as defined in Section 1.2. They apply in addition to, and not in lieu of, construction charges made due to unusual cost in establishing service. (C)

3.3.2 REGULATIONS

Conditions under which no service charges apply:

A. No service charges apply for Utility initiated work:

1. Telephone located on a customer's premises but used exclusively by the Utility for maintenance or training purposes.
2. Work to move or change a customer's telephone service or equipment if required and initiated by the Utility.
3. For services provided under this tariff, with the exception of message telecommunication service, disconnection of service for nonpayment of charges due: (L)

(L) Moved from the bottom of this page to the top of this page. (L)

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GCI Communication Corp.

3. LOCAL ACCESS

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES (Cont'd)

3.3.2 REGULATIONS (Cont'd)

A. No service . . . (Cont'd)

4. Disconnection . . . (Cont'd)

b. In cases where the equipment has been removed from a subscriber's premises because of discontinuance of service for nonpayment of charges due or for any other violations of regulations of the Utility, as described under General Regulations, service is re-established only upon payment of the charges that would apply for a new customer establishing service. Such charges are in addition to any charges due for services and facilities furnished up to the date of suspension of service.

B. No Service Order Charges apply for the following customer initiated requests providing work is limited to:

1. Complete termination of service.
2. The "from" portion of work involved in a transfer of service from one to another premises.
3. Changes in bill mailing address, or special billing arrangements.
4. Cancellation of service orders.
5. Toll Restriction Service
6. Local Directory Assistance Deny
7. Adding, modifying or discontinuing Custom Calling Features and Enhanced Custom Calling Features.

C. One (1) Service Order Charge and one (1) Central Office Line Connection Charge apply per customer request to suspend and restore service. The charge is applied to the restore portion of the order.

D. One (1) Feature Activation Charge applies per customer request, per line, to add or modify a custom calling service and to restore toll service, including access to 900 toll and local directory assistance, with which a Service Order Charge is not already associated.

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3. LOCAL ACCESS

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES (Cont'd)

3.3.2 REGULATIONS (Cont'd)

E. A service charge during regular working hours will be billed to the customer for each premise visit necessary where the service difficulty or trouble is found to be caused by customer provided equipment. The charge will be for actual hours involved at existing labor rates, plus materials.

F. The Utility's normal scheduling procedure for new single line service is to schedule the customer, on a specific date between the hours of 8:00 a.m. and 7:00 p.m., Monday through Friday. This scheduling procedure requires the customer to be available anytime during the stated time period. Recognizing that some customers may not be able to make themselves available for the entire day, the Utility will schedule a limited number of installations within a two-hour window.

(T)
(C)
(C)(T)
)
(T)
(D)
|
(D)

In the event a customer requests an installation be accomplished during the specified two-hour time frame and is not available at the time GCI personnel arrive at the residence (within the time frame) the customer shall be responsible for payment of an additional Service Order Charge and an additional Premise Visit Charge.

(T)

3.3.3 CONDITIONS

All nonrecurring charges for installations, moves, or changes in service as quoted in the tariff are based on normal costs when work is done under the Utility's normal schedule.

When a customer requests an installation, move, or change of service to be completed on an expedited basis or at a time other than would normally be scheduled by the Utility, a premium nonrecurring charge shall be applicable.

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3. LOCAL ACCESS

3.3 BUSINESS AND RESIDENCE - NONRECURRING SERVICE CHARGES (Cont'd)

3.3.3 CONDITIONS (Cont'd)

- A. Premium non-recurring charges shall be computed in the following manner:
 - 1. Each of the applicable non-recurring service charges, as shown in this section, shall be multiplied by two.
 - 2. The non-recurring installation charges, as shown elsewhere throughout this Tariff, with the associated items of equipment, shall be multiplied by two.
- B. Expedited service is offered only when, in the opinion of the Utility, the furnishing of the service will not cause harm or undue hardship to the Utility or the existing customers of the Utility.

3.4 DIRECTORY ASSISTANCE

3.4.1 GENERAL

There will be a charge for Directory Assistance as specified in the rates section of this Tariff.

(D)

(D)

Credit will not be given for requested telephone numbers that are not found in the directory.

Canceling

GCI Communication Corp.

3. LOCAL ACCESS

3.4 DIRECTORY ASSISTANCE (Cont'd)

3.4.2 EXEMPTIONS

Calls to Directory Assistance from customers who have been certified by a physician or state recognized agency as unable to use a directory because of a physical disability are not subject to charge. This exemption applies only to calls to DA which are billed to the disabled customer's single line residence telephone number. Exemption application forms are available at GCI.

Calls from both public and semi-public coin phones and hospitals are exempt from the Directory Assistance Charge.

3.4.3 DIRECTORY ASSISTANCE DENY

Directory Assistance Deny prevents the end user from accessing the Directory Assistance System. Attempted calls from lines equipped with Directory Assistance Deny will be routed to a telephone utility intercept announcement or tone.

3.4.4 DIRECTORY ASSISTANCE CALL COMPLETION (DACC)

(N)(L)

A. Terms and Conditions

1. Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. After dialing 411, DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.
2. The service is available to business and residential customers except as limited in 3.4.4.B, following.
3. Individual message detail is not included with this service.

(N)

(L)

(L) - moved to Original Sheet No. 79.2.

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GCI Communication Corp.

3. LOCAL ACCESS

3.4 DIRECTORY ASSISTANCE (Cont'd)

3.4.4 DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)

A. Terms and Conditions (Cont'd)

4. There are no free call allowances. In addition, the charges and call allowances for Directory Assistance are not affected and are governed by the terms and conditions in Section 3.4.
5. Customers may request blocking of DACC calls originating from their telephone lines. DACC Deny prevents DA callers from having the telephone number they are requesting dialed by the DA Operator System. See Rates Section (as defined in Section 1.2) for reference to applicable charges. (C)
(C)
6. For customers requesting more than one DA number, the DACC option is available for the last telephone number requested.
7. The service is available only where billing and network capability exists.

B. Limitations - The service is not available for the following classes of service call categories:

1. Any special line class codes
2. 700, 800, and 900 number requests
3. 976 and 540 DA number requests
4. Calls from Private Pay Telephones
5. Non-published service numbers
6. Interstate or intrastate calls
7. Wireless calls

C. Application of Charges

1. The charges specified in the various Rates Section (as defined in Section 1.2) (C) will be applicable to all subscribers.
2. Chargeable Calls – for charging purposes, a DACC completed call includes, but is not limited to, a connection to the requested number, an answering device, or a Company Switch recording.

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3. LOCAL ACCESS

3.4 DIRECTORY ASSISTANCE (Cont'd)

3.4.4 DIRECTORY ASSISTANCE CALL COMPLETION (DACC) (Cont'd)

C. Application of Charges (Cont'd)

- 3. Courtesy Connect – A DACC Courtesy Connect customer may offer to pay the per-call DACC charges on behalf of a 411 customer. The 411 customer would receive a message indicating the Courtesy Connect customer’s offer to pay the DACC connect charges.

A customer desiring Courtesy Connect must notify the Company Business Office to subscribe to this service.

Both a monthly recurring and per call charge applies for Courtesy Connect service.

3.4.5 DIRECTORY ASSISTANCE DATABASE SERVICE

1. Directory assistance, directory assistance listing and directory assistance databases are available to directory assistance providers and competing providers of local and toll service in a nondiscriminatory manner in accordance with 3 AAC 53.610 – 3 AAC 53.660 and 47 CFR 51.217.

2. The Company will work with the Customer to determine mutually agreeable format and media or transmission method.

3. The Company is responsible for ensuring that the information provided to its own directory assistance provider, and to any competitive directory assistance provider, is accurate and updated within five working days of any change in subscriber status.

4. The Company shall not provide access to non-published numbers.

5. The Telephone Company will charge the following Directory Assistance Provider rates:

(L/L1)

(L/L1)
(L/L2)

(L/L2)

(L) Matter relocated to Original Sheet No. 79.3.

(L1) Matter relocated from 4th Revised Page 148.1, 2nd Revised Page 506, 4th Revised Page 1007.

(L2) Matter relocated from 1st Revised Page 148.2, 1st Revised Page 506.1, 1st Revised Page 1007.1.

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_____ Sheet No. _____

GCI Communication Corp.

3. LOCAL ACCESS

3.5 LINE EXTENSION CHARGES

(L/L1)

Upon a customer's application for a line extension for GCI facilities:

- GCI will design the most cost effective system for serving the applicant.
- The quote will be provided to the customer before construction begins. GCI will provide an allowance, (see Section 6.13 for allowance rate) for each occupied home passed by the new facility, toward the cost of the extension, which leaves the net quote. (This credit does not depend on Mr. Smith's neighbors joining the line extension request.)
- Applicant is responsible for payment of any costs above the applicable allowance.
- A line extension and service connection agreement will be in writing, include the utility's estimate of the customer's share of the costs, the terms and conditions of payment, estimated date of completion of the work, and be signed by the company and the customer or the customer's authorized representative.
- Payment will be due before construction of the line extension starts. If the actual costs of construction are less than the estimate, the difference will be refunded to the member. If the actual costs of construction are greater than the estimate the customer will not be responsible for any amount beyond the original quote in the line extension and service connection agreement.

(L/L1)
(C)
(L/L1)

Please note: This policy applies to the cost of extending the facilities to the Customer premises it does not include ownership of the facilities involved.

(L/L1)

(L) Matter relocated from Original Sheet No. 79.2.

(L1) Matter relocated from 4th Revised Page 175, 1st Revised Page 538, 1st Revised page 1069.

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Canceling

3rd Revised Sheet No. 80

GCI Communication Corp.

3. LOCAL ACCESS

(D)

(D)

3.6 UNIVERSAL ACCESS SURCHARGE FOR TELECOMMUNICATIONS RELAY SERVICE (TRS)

Alaska Statute, AS 42.05.296, and Alaska Public Utilities Commission regulations, 3 AAC 51.100, et seq., require that TRS is funded by a monthly surcharge on rates of all local exchange carriers and interexchange carriers. The surcharge collections will be disbursed to the TRS provider monthly.

The surcharge is a two-tier rate, one tier assessed to residential and single-line business subscribers and the other tier assessed to multi-line business subscribers.

See Section 6.6 for rates.

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2nd Revised Sheet No. 81

GCI Communication Corp.

3. LOCAL ACCESS

3.7 REGULATORY COST CHARGE

Alaska Statutes, AS 42.05.253 - 3 AS 42.06.285 and Alaska Public Utilities Commission regulations, 3 AAC 47.010 - 3 AAC 47.999, require the Regulatory Cost Charge (RCC) be assessed on adjusted gross operating revenues for regulated utilities on all billings rendered on or after November 1, 1992.

To collect the RCC, regulated utilities may implement a separate charge on bills to retail customers, including bills rendered by a local telephone company on behalf of a long distance telephone company. The local charge to customers may be no more than the RCC percentage times the amount billed for all local services.

See the following sections for the Regulatory Cost Charge:

Sections Section 6.6 for rates.

(C)

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Canceling

GCI Communication Corp.

3. LOCAL ACCESS

3.8 DIRECTORY SERVICE

A. Each Subscriber to business or residential service will be listed in the alphabetical section of the telephone directories periodically published and distributed by the Utility or its agents, unless otherwise requested by the subscriber. There is no charge for listing the primary number of each business or residence. The primary number of each business service will also be listed in the classified section at no charge.

B. Listings will generally be limited to a single line containing name, location address and telephone number; however, an additional line may be used when required for proper identification. The Utility may refuse the insertion of listings which is considers inconsistent with the style or purpose of its published directories.

C. Additional listings are offered at the prevailing monthly rates in this section, subject to the following conditions:

1. Additional residential listings must include the same location address as the primary listing and are limited to members of the subscriber's household.

2. Additional business listings must include the same location address as the primary listing, except where equipment serving the same business is located on different premises, in which case, the off-premise location address may be listed.

D. Alternate listings are offered for subscribers to business and residential service at the prevailing monthly rates in the various Rates Section (as defined in Section 1.2). (C)

E. Foreign directory listings will be accepted from business and residential customers outside of the Utility's exchange area. The customer will be charged the rates appearing in the various Rates Section (as defined in Section 1.2). (C)

F. The subscriber assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Utility harmless of and from any claims, loss, damage, or liability which may result from the use of such listings. The Utility does not undertake to determine the legal, contractual, or other right to the use of the name to be listed in a telephone directory of the Utility. However, listings designed primarily to give publicity to a commodity or service will not be accepted.

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Canceling

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3. LOCAL ACCESS

3.8 DIRECTORY SERVICE (Cont'd)

G. Non-published and non-listed service is offered to the business and residential subscribers at the respective monthly rates in the various Rates Section (as defined in Section 1.2), subject to the following conditions: (C)
(C)

1. The subscriber will relieve the Utility of any responsibility for the failure to receive calls due to such non-publishing or non-listing of telephone numbers.
2. The subscriber agrees to hold the Utility harmless from damages, or action in damages arising from the failure to receive calls at non-published or non-listed telephone numbers.
3. The Utility will exercise reasonable care to prevent the insertion of non-published and non-listed telephone numbers in its published directories. The utility will exercise extra care to prevent the disclosure of non-published numbers, except as may be required by its authorized employees or agents, or as may be directed by civil authority in the interest of public safety and welfare.
4. A subscriber with one or more of their telephone numbers published in the directory may designate other numbers on the same account as non-published or non-listed at no charge.
5. The monthly rates for non-published or non-listed service will apply during the issue life of the currently published telephone directory from which such listings are excluded. Non-published service may be changed to non-listed service at the subscriber's request.

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3. LOCAL ACCESS

3.8 DIRECTORY SERVICE (Cont'd)

H. Dual listings are offered for subscribers to residential service provided that both parties have the same surname and reside at the same location address. A dual listing consists of the family surname, the given names of husband and wife, the location address, and telephone number. Two persons with the same surname, but not related by marriage (brothers, sisters, etc.) may also request a dual listing.

Given names may consist of first names, initials or a combination of first names and initials. Women whose husbands are deceased may list the husband's name as a dual listing with their own given name.

The following examples illustrate the intent of this sub-section:

Jones John & Mary
Jones Mary & John
Jones John T & Mary F
Jones Mary F & John T
Jones Mary F - John T Mrs.
Jones John T Mrs. - Mary F

I. The Directory Listing Change Charge imposed by the various Rates Section (as (C) defined in Section 1.2), is issued for the sole purpose of changing listed, non-listed, or (C) non-published service at the subscriber's request.

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Title: Tariffs and Licenses Manager

RCA No. 489 4th Revised Sheet No. 81.4

Canceling

3rd Revised Sheet No. 81.4

GCI Communication Corp.

3. LOCAL ACCESS
3.8 DIRECTORY SERVICE (Cont'd)

(D)

(D)

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GCI Communication Corp.

3. LOCAL ACCESS

3.8 DIRECTORY SERVICE (Cont'd)

K. Cross Reference Listing

(N)

Listing which includes a name and a reference to another listing which would carry the telephone number. This type of listing may be furnished at the option of the Company at no charge when it appears necessary in connection with telephone service in general, provided the listing would have no value to the customer.

L. Nonlisted Service

This is service requested by a customer whose name and telephone number are not listed in the telephone directory, but can be obtained by contacting Directory Assistance.

M. Directory Line of Information

One line of information, related to a telephone number, found in the white pages directory.

N. Each Additional Line

Any Access line ordered in addition to the primary access line.

O. Each Reference of Service/Same Customer

An additional reference in the directory listing.

P. Each Reference of Service/Another Customer

Any additional reference in the directory, found under another customer listing.

(N)

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GCI Communication Corp.

3. LOCAL ACCESS

3.9 ENHANCED LIFELINE SERVICE

(A) GENERAL

Enhanced Lifeline Service allows qualified low-income customers of the Company to receive a reduction in their local residential service charges. Enhanced Lifeline Services are available in Anchorage-Bird/Indian-Girdwood-Hope, Fairbanks, Glacier State (as defined in Section 35, Sheet 2000), Juneau/Eielson/Ft. Wainwright, Ketchikan, and Matanuska-Susitna (as defined in Section 30, Sheet 1500).

(C/D)
(N)

(B) REGULATIONS

(1) Enhanced Lifeline Service will be offered to any customer who meets the eligibility in Subsection A and participates in one of the following programs listed in Subsection B:

- A. The customer must live in a household with income at or below 135 percent of the current official Federal Poverty Income Guidelines published annually in the Federal Register by the United States Department of Health and Human Services; for purposes of applying the United States Department of Health and Human Services poverty guideline, the term "family unit" as used in that guidelines means the same as "household" and the term "household" is defined as all persons who occupy a housing unit, whether they are related to each other or not.

Documentation necessary to prove income:

- a. A previous year's state, federal, or tribal tax return;
- b. A current income statement from an employer or paycheck stub;
- c. A statement of benefits from the United States Social Security Administration;
- d. A statement of benefits from the United States Department of Veterans Affairs;
- e. A retirement or pension statement of benefits;

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GCI Communication Corp.

3. LOCAL ACCESS

3.9 ENHANCED LIFELINE SERVICE

(B) REGULATIONS (Cont'd)

Documentation necessary to prove income: (cont'd)

- f. An unemployment or workers' compensation statement of benefits;
- g. A federal or tribal notice letter of participation in general assistance;
- h. A divorce decree or child support document; or
- i. Any other official document demonstrating proof of income.

* If the customer provides the above noted documentation that does not cover a full year, it must cover at least three consecutive months in the current calendar year.

B. Eligible Programs:

- Supplemental Security Income (SSI);
- Food Stamps;
- Medicaid;
- Federal Public Housing Assistance;
- Low-Income Home Energy Assistance Program;
- Alaska Temporary Assistance Program (ATAP);
- Adult Public Assistance (which includes aid to the aged, the blind and disabled);
- BIA (Bureau of Indian Affairs) General Assistance;
- Temporary Assistance for Needy Families,
- Head Start (meeting qualifying income standards);
- National School Lunch Program's Free Lunch program;
- The following Alaska State Housing Authority Programs:
 - Public Housing
 - Interest Rate Reduction for Low Income Borrowers
 - HOME
 - Low Income Housing Tax Credit Program (LIHTC)
- Senior Citizen Housing Development Fund (SCHDF)
- State of Alaska Heating Assistance Program
- Pioneer Home Payment Assistance
- Veterans Authority Disability Pension
- Child Care Assistance Program, PASS I, II and III
- Denali Kid Care
- Women Infant and Children's Program
- Senior Care

(L) Matter relocated from 5th Revised Page 81.5.

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_____ Sheet No. _____

GCI Communication Corp.

3. LOCAL ACCESS

3.9 ENHANCED LIFELINE SERVICE

(B) REGULATIONS (Cont'd)

- (2) The customer must sign, under penalty of perjury, a document certifying:
- (a) He/She is receiving benefits from one of the programs in 3.9(B)(1) above.
 - (b) Name of the program from which he/she is receiving benefits.
 - (c) That he/she will notify the Company if he/she no longer participates in the program named in (b) preceding.

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GCI Communication Corp.

3. LOCAL ACCESS

3.9 ENHANCED LIFELINE SERVICE (Cont'd)

(B) REGULATIONS (Cont'd)

- (2) The customer must sign, under penalty of perjury, a document certifying:
(cont'd)
- (d) The number of individuals in the customer's household.
 - (e) The customer's household income.
 - (f) They will notify the Company when the customer's income exceeds the 135 percent threshold specified in Subsection A.
- (3) The premises at which the residential service is requested is the customer's principal place of residence.
- (4) There is only one telephone line serving the residential premises. The residential premises household (dwelling unit) shall consist of that portion of an individual house or building or one apartment or that occupied by a single family or individuals functioning as one domestic establishment.
- (5) Local Enhanced Lifeline Service shall not be disconnected for non-payment of toll charges; however, the Company may disconnect access to interexchange services should the customer not pay incurred toll charges.
- (6) If the customer chooses "toll blocking," the company will not charge a toll security deposit.
- (7) Enhanced Lifeline Service includes the following:
- Single party, voice grade access to the Public Switched Network;
 - Access to emergency services
 - Access to operator services
 - Access to interexchange services, unless toll blocking is chosen
 - Access to directory assistance
 - Toll blocking and toll control where available

(C) See Section 6.7 for Available Discounts

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_____ Sheet No. _____

GCI Communication Corp.

3. LOCAL ACCESS

3.9 ENHANCED LIFELINE SERVICE (Cont'd)

(D) Eligibility Audit Requirements

The Company is required to conduct annual verification of customer's eligibility. The Company will select a random sample of lifeline customers for verification. However, the Company is only required to certify the eligibility of a specific customer not less than every three years. The Company can accept either self-certification by the customer, or requiring the customer to provide written documentation of continued eligibility.

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3. LOCAL ACCESS

3.10 ENHANCED LINKUP ASSISTANCE

(A) GENERAL

Enhanced Linkup Assistance allows qualified low-income customers a discount on non-recurring charges for new, residential service connection. Enhanced Linkup Assistance is available in Anchorage-Bird/Indian-Girdwood-Hope, Fairbanks, Glacier State (as defined in Section 35, Sheet 2000), Juneau/Eielson/Ft. Wainwright, Ketchikan, and Matanuska-Susitna (as defined in Section 30, Sheet 1500). (C/D) (N)

(B) REGULATIONS

(1) Enhanced Linkup Assistance will be offered to any customer who meets the eligibility in Subsection A and participates in one of the following programs listed in Subsection B:

- A. The customer must live in a household with income at or below 135 percent of the current official Federal Poverty Income Guidelines published annually in the Federal Register by the United States Department of Health and Human Services; for purposes of applying the United States Department of Health and Human Services poverty guideline, the term "family unit" as used in that guidelines means the same as "household" and the term "household" is defined as all persons who occupy a housing unit, whether they are related to each other or not.

Documentation necessary to prove income:

- j. A previous year's state, federal, or tribal tax return;
- k. A current income statement from an employer or paycheck stub;
- l. A statement of benefits from the United States Social Security Administration;
- m. A statement of benefits from the United States Department of Veterans Affairs;
- n. A retirement or pension statement of benefits;

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GCI Communication Corp.

3. LOCAL ACCESS

3.10 ENHANCED LINKUP ASSISTANCE

(B) REGULATIONS (Cont'd)

Documentation necessary to prove income: (cont'd)

- o. An unemployment or workers' compensation statement of benefits;
- p. A federal or tribal notice letter of participation in general assistance;
- q. A divorce decree or child support document; or
- r. Any other official document demonstrating proof of income.

* If the customer provides the above noted documentation that does not cover a full year, it must cover at least three consecutive months in the current calendar year.

B. Eligible Programs:

- Supplemental Security Income (SSI);
- Food Stamps;
- Medicaid;
- Federal Public Housing Assistance;
- Low-Income Home Energy Assistance Program;
- Alaska Temporary Assistance Program (ATAP);
- Adult Public Assistance (which includes aid to the aged, the blind and disabled);
- BIA (Bureau of Indian Affairs) General Assistance;
- Temporary Assistance for Needy Families,
- Head Start (meeting qualifying income standards);
- National School Lunch Program's Free Lunch program;
- The following Alaska State Housing Authority Programs:
 - Public Housing
 - Interest Rate Reduction for Low Income Borrowers
 - HOME
 - Low Income Housing Tax Credit Program (LIHTC)
- Senior Citizen Housing Development Fund (SCHDF)
- State of Alaska Heating Assistance Program
- Pioneer Home Payment Assistance
- Veterans Authority Disability Pension
- Child Care Assistance Program, PASS I, II and III
- Denali Kid Care
- Women Infant and Children's Program
- Senior Care

(C)

(C)

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_____ Sheet No. _____

GCI Communication Corp.

3. LOCAL ACCESS

3.10 ENHANCED LINKUP ASSISTANCE

(B) REGULATIONS (Cont'd)

- (2) The customer must sign, under penalty of perjury, a document certifying:
- (a) He/She is receiving benefits from one of the programs in 3.10(B)(1) above.
 - (b) Name of the program from which he/she is receiving benefits.
 - (c) That he/she will notify the Company if he/she no longer participates in the program named in (b) preceding.

(C)

(C)

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Canceling

GCI Communication Corp.

3. LOCAL ACCESS

3.10 ENHANCED LINKUP ASSISTANCE (Cont'd)

(B) REGULATIONS (Cont'd)

- (2) The customer must sign, under penalty of perjury, a document certifying:
(cont'd)
 - (d) The number of individuals in the customer's household.
 - (e) The customer's household income.
 - (f) They will notify the Company when the customer's income exceeds the 135 percent threshold specified in Subsection A.
- (3) The premises at which the residential service is requested is the customer's principal place of residence.
- (4) There is only one telephone line serving the residential premises. The residential premises household (dwelling unit) shall consist of that portion of an individual house or building or one apartment or that occupied by a single family or individuals functioning as one domestic establishment. (L)
- (5) Customers shall be allowed to receive benefit under this section for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the linkup assistance was provided previously.

(C) See Section 6.8 for Available Discounts

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Effective: September 2, 2005

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GCI Communication Corp.

3. LOCAL ACCESS

3.11 PRIVATE PAY TELEPHONE SERVICE

(A) GENERAL

Private Pay Telephone Service (“PPTS”) provides telephone service to customer-provided pay telephones. Access to the local calling area is provided at rates described in the various Rates Section (as defined in Section 1.2). Access is provided to the toll network to place toll messages sent paid, sent collect, or billed to a third number or calling card. PPTS will normally be arranged for two-way service. PPTS can also be optioned for originating service only. (C)
(C)

(B) CONDITIONS

- (1) Private Pay Telephone Service and features are available where equipment, facilities and operating conditions permit.
- (2) Unless otherwise specified in this Section, PPTS will have the same repair services and optional features available to simple business service under the same terms and rates as business simple service. Additional charges for directory assistance apply pursuant to Section 3.4 of this tariff. Party line service is not available for PPTS. One customer-provided pay telephone will be permitted per each PPTS line furnished.
- (3) All customer-provided pay telephones must be connected to PPTS, be FCC registered, or connected behind a registered protective coupler, and comply with all FCC Rules and Regulations and Title III of the Americans with Disabilities Act (“ADA”), effective January 26, 1992, which addresses accessibility to Telecommunications Services for persons with disabilities at places of public accommodation and commercial facilities, and/or Uniform Federal Accessibility Standards (“UFEAs”). Payphone Service Provider equipment must comply with ADA guidelines as well as the Final Guidelines of the Architectural and Transportation Barriers Compliance Board.

Also, the “Telephone Operator Consumer Services Improvement Act of 1990” involves legislation establishing specific statutory requirements for aggregators and operator service providers. Payphone Service Providers should refer compliance questions to an attorney or a payphone association.

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GCI Communication Corp.

3. LOCAL ACCESS

3.11 PRIVATE PAY TELEPHONE SERVICE (Cont'd)

(B) CONDITIONS (Cont'd)

- (4) Payment of all Toll Message Service, Information Delivery Service, and directory and operator assistance charges for a PPTS shall be the responsibility of the customer to the PPTS service.
- (5) There is no minimum service period for PPTS service.
- (6) All customer-provided pay telephones must provide dial tone first, allow 911 dialing, where 911 Service is available, and emergency access to the operator.
- (7) Customer-provided pay telephones must always provide 0+ toll access.
- (8) Customer-provided pay telephones must be accompanied by posted notices of rates, including time limits per call, if any; name, address and telephone number of owner; procedures for reporting service difficulties and method of obtaining charges for calls made on the instrument; dialing instructions; operational characteristics for toll and local calling; emergency dialing information; and the telephone number of the instrument.
- (9) Customer-provided pay telephones must be able to complete local as well as toll calls.
- (10) Extensions to a customer-provided pay telephone permitting a third party access to conversation are not permitted.
- (11) All other conditions of service not specifically mentioned herein will be governed by exchange access service including, but not limited to, directory listings, touch-tone calling service, and limits of liability.
- (12) Any service to which an existing customer-provided pay telephone is connected will be converted to a PPTS.
- (13) Service may be withheld or discontinued to any pay telephone which is found not to be in compliance with the above conditions.

(N)

(N)

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GCI Communication Corp.

3. LOCAL ACCESS

3.11 PRIVATE PAY TELEPHONE SERVICE (Cont'd)

(B) CONDITIONS (Cont'd)

- (14) A person or entity may not provide PPTS without first being certificated by the Regulatory Commission of Alaska.
- (15) Private Pay Telephone providers assume all liability for any toll fraud resulting from the origination or termination of traffic from the PPTS access line.
- (16) Private pay telephone lines will be terminated at the customer provided network interface device.
- (17) The non-recurring charges for PPTS service is the same as those listed in the various Rates Section (as defined in Section 1.2). (C)
- (18) This line does not provide Central Office coin signaling transmission.
- (19) Fraud Protection provides a signal to the telephone operator that the caller is using a payphone. It will not allow collect and third party number calls to be billed to the payphone line and restricts operator assisted toll calls to collect, bill to third party, and calling card calls.

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Effective: _____

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RCA No. 489 3rd Revised Sheet No. 81.11

Canceling

2nd Revised Sheet No. 81.11

GCI Communication Corp.

3. LOCAL ACCESS

3.12 ALASKA UNIVERSAL SERVICE FUND SURCHARGE

The Alaska Universal Service Fund Surcharge is a line item surcharge levied on intrastate and end-user revenues to provide for payment to the Alaska Universal Service Fund. The Alaska Universal Service Fund provides:

- (1) Financial assistance, known as lifeline support, to qualifying local exchange telephone companies so that the bills of qualifying low income customers may be reduced; and,
- (2) Financial assistance known as dial equipment minute (DEM) weighting to local exchange telephone companies of less than fifty-thousand (50,000) access lines that qualify for assistance under the requirements set forth by the Commission at 3 AAC 48.430. The intent is to keep the local service rates of small companies affordable; and ,
- (3) Such other purposes as may be designated by the Commission by regulation.
- (4) See Section 6.9 for rates. (N)

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Title: Tariffs and Licenses Manager

RCA No. 489 5th Revised Sheet No. 82

Canceling

4th Revised Sheet No. 82

GCI Communication Corp.

4. GENERAL SERVICES

All rates and conditions are applicable to the following exchanges, subject to availability:

	Douglas	Hope	(D)
Anchorage/Fire Island	Eagle River		
Bethel	Eielson		
Big Lake			
Bird/Indian		Juneau	
Cantwell	Fairbanks		
	Fort Greely		
	Fort Wainwright		
Chitina		Kenai	
Chugiak	Girdwood	Ketchikan	
Clear-Anderson	Glennallen		
		Kodiak	
Copper Valley			
Cordova			
	Healy		
		McCarthy	
Delta Junction	Homer	Mentasta	(D)

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RCA No. 489 2nd Revised Sheet No. 82.1

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1st Revised Sheet No. 82.1

GCI Communication Corp.

4. GENERAL SERVICES

Exchanges Cont'd

	Petersburg	Tatitlek	(D)
Nenana			
Ninilchik		Tyonek	
Nome			
	Seldovia	Valdez	
North Kenai	Seward		
North Pole	Sitka	Wasilla	
	Soldotna		
		Willow	
Palmer		Wrangell	
	Sterling		
	Talkeetna		(D)

4.1 RESERVED FOR FUTURE USE

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Original Sheet No. 83

GCI Communication Corp.

4. GENERAL SERVICES

4.2 RESERVED FOR FUTURE USE

(T)

(D)

(D)

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Effective: September 18, 1997

Issued by: GCI Communication Corp.

By: _____

Title: Tariffs and Licenses Manager

Canceling

GCI Communication Corp.

4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES

Custom Calling Services are optional telephone service arrangements which provide one or more of the following features. There may be some limitations on the features depending on whether they are provided by Company facilities or through resale of other utility's services.

A. Call Forwarding

Allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to any other telephone number. The customer activates and cancels Call Forwarding as required.

B. Call Forward Busy Line

Forwards incoming calls to another (pre-designated) destination when the called line is busy. The subscriber can continue a conversation while incoming calls are answered elsewhere.

C. Call Forward Don't Answer

Forwards all incoming calls to another (pre-designated) number if the called number is not answered after a specified number of rings. The called station rings normally until the incoming call has been forwarded.

D. Fixed Call Forwarding

Provides for the automatic routing of incoming calls to any designated telephone number. The designated telephone number is programmed by the Utility and can only be changed by a Feature Activation Charge order. The customer activates and deactivates Fixed Call Forwarding as required.

E. Three-Way Calling

Enables a customer to add a third party, local or long distance, to an established connection without operator assistance.

F. Speed Calling (30)

This provides for the calling of any telephone number by dialing a 1-or 2-digit code. Speed Calling is available in 30-number capacity.

F.1 Speed Calling (8)

Same as Speed Calling (30). This feature has 8-number capacity.

(N)
(N)

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By: _____

Title: Tariffs and Licenses Manager

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4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

G. Call Waiting

Alerts a customer talking on the telephone that a call is waiting. The customer can "hold" the first call while the second is answered. The customer can alternate between calls.

H. Cancel Call Waiting

Allows the subscriber to cancel the call-waiting function for the duration of one call.

I. Denied Originating Service

Allows a customer to assign to any line the condition that the customer may receive calls only.

J. Denied Terminating Service

Allows a customer to assign to any line the condition that the customer may originate calls only.

K. Intercom

Allows single line residential or business customers to signal between stations where there is a primary station with additional station(s) connected to it.

L. Toll Restriction

Toll Restriction prevents access to the toll network. Attempted calls from lines equipped with Toll Denial or Interstate Only Toll Denial will be routed to a Utility provided intercept announcement or tone. Calls from lines equipped with Restricted Sent Paid will be routed to a long distance operator. These services are available only on local individual residence and business lines. These services are provided only where facilities and operating conditions permit. Provision of toll restriction does not alleviate customers' responsibility for completed toll calls.

(C)

Nine types of toll restriction are available:

1. Toll Restriction - At the request of the end user, the Utility will restrict the end users' line from originating all long distance calls. The end user may receive incoming long distance calls.

Canceling

GCI Communication Corp.

4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

L. Toll Restriction (Cont'd)

2. Interstate Only Toll Restriction - At the request of the end user, the Utility will restrict the end users' line from originating long distance calls to a point outside the State of Alaska. Calls to points within the State of Alaska will be allowed. The end user may receive incoming long distance calls.
3. Restricted Sent Paid (RSP) - At the request of the end user, the Utility will route all calls other than 800 or non-Directory Assistance local service to a toll (N) operator for service authorization and billing identification. RSP is provided in conjunction with a customer's presubscribed interexchange carrier (IXC). Additional IXC charges may apply.
4. 900 Toll Service Deny - At the request of the end user, the Utility will restrict the end user's line from accessing any 900 Toll Service.
5. Intrastate Only Toll Restriction - At the request of the end user, the Utility will restrict the end users' line from originating long distance calls to a point within the State of Alaska. Calls to points outside the State of Alaska will be allowed. The end user may receive incoming long distance calls.
6. Code Restriction - At the request of the end user, the Utility will restrict completion of certain types of calls.
7. International Call Block - At the request of the end user, the Utility will block international calls from originating.
8. Third Party Toll Restriction - At the request of the end user, the Utility will block a third party from calling one destination and charging the bill to the end user's telephone number.
9. Collect Call Block - At the request of the end user, the Utility will block all incoming collect calls.

The end user will have access to 911 Emergency Services.

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GCI Communication Corp.

4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

L. Toll Restriction (Cont'd)

10. Toll Deny - At the request of the end user, the end-user's line is prevented from originating all long distance calls. The end user may receive incoming long distance calls.

11. International (809) and (900) Call Block - At the request of the end user, the Company restricts the end-user's line from originating all long distance calls to area code 809 plus international points and those calls to a 900 service, with the exception of those calls placed through the operator.

12. Operator Number Identification - At the request of the end user, the telephone utility will route all long distance calls to a toll operator for number identification. This service is available to customers of interexchange carriers who have operators to provide the service.

13. Restricted 411 Service - At the request of the end user, the Company restricts the end-user's line from completing 411 calls.

(N)

(N)

Tariff Advice No. _____

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Title: Tariffs and Licenses Manager

Canceling

GCI Communication Corp.

4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

M. Hunting Groups

Line Hunting provides a means of searching numbers to find an idle line. This service applies to a group of individual Business Complex lines (usually for the same subscriber) or trunks.

Hunting Group features are offered to Utility customers subject to the availability of facilities and are subject to compatibility with other optional features.

- 1. Directory Number Hunting - Directory Number Hunting provides sequential hunting of hunt group numbers for an idle line when the main directory listed number is busy. Each line in this hunt group has its own unique directory number which allows direct calling and identifies toll calls.

If the main directory listed number is not dialed, hunting begins with the number dialed and ends with the last number in the hunt group. Call Forward Group Don't Answer is an optional feature with this package. N
N

- 2. Circular Hunting - The Circular Hunting feature is an enhancement to Directory Number Hunting allowing all lines in a hunt group to be hunted in sequential order regardless of the starting point. If the last number in the hunt group is busy, the feature returns to the pilot number and will continue until an idle line is located or to the hunt starting point.

- 3. Multi-line Hunting - This hunting group feature is assigned to one directory number assigned to receive incoming calls for a group of lines. Hunting starts from the pilot number and hunts in a sequential manner to the last line in the group looking for an idle line. If none is found the caller will receive a busy signal. Call Forward Group Don't Answer is an optional feature with this package. N
N

L-Relocated to Sheet No. 87.1

L
|
L

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4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

M. Hunting Groups (Cont'd.)

4. Distributed Line Hunting - Distributed Line Hunting allows rotation of the order in which incoming calls are processed. All incoming calls go first to the listed directory number. The feature will then route a call to the subsequent line that last received an incoming call. If this line is busy, Distributed Line Hunting will continue to hunt until it reaches an idle line or the hunt starting point resulting in a busy signal. Call Forward Group Don't Answer is an optional feature with this package.

5. Hunt Group Stop Hunt - This feature may be assigned to any directory number, multi-line, or distributed line hunt. Stop hunt provides a miscellaneous scan point in the central office switch connected to a cable pair to a key switch located on the Customer's premise. The hunting feature is canceled when the key is activated. Depending on the programmed option, the hunting is canceled for the entire hunt group or a portion of the hunt group.

N
|
N

Tariff Advice No. _____

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RCA No. 489 1st Revised Sheet No. 87.1

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Original Sheet No. 87.1

GCI Communication Corp.

4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

M. Hunting Groups (Cont'd.)

4. Distributed Line Hunting - Distributed Line Hunting allows rotation of the order in which incoming calls are processed. All incoming calls go first to the listed directory number. The feature will then route a call to the subsequent line that last received an incoming call. If this line is busy, Distributed Line Hunting will continue to hunt until it reaches an idle line or the hunt starting point resulting in a busy signal. Call Forward Group Don't Answer is an optional feature with this package.

5. Hunt Group Stop Hunt - This feature may be assigned to any directory number, multi-line, or distributed line hunt. Stop hunt provides a miscellaneous scan point in the central office switch connected to a cable pair to a key switch located on the Customer's premise. The hunting feature is canceled when the key is activated. Depending on the programmed option, the hunting is canceled for the entire hunt group or a portion of the hunt group.

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4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

M. Hunting Groups (Cont'd)

6. Line Hunt Overflow to a Directory Number - Line Hunt Overflow is added to a Directory Number Hunting, Multi-line Hunting or Distributed Line Hunting group to allow calls to continue to another specified directory number on the customer's premise if all lines in the hunt group are busy. (T)
7. Stop Hunt - Stop Hunt is added to a Directory Number Hunting, Multi-line Hunting or Distributed Line Hunting group. This feature provides cancellation of hunting activated by an external key at the customer's premise. The cancellation may be simultaneously assigned to one, several, or all lines within the hunt group. (T)
8. Bridged Night Number - Bridged Night Number permits an additional 7-digit number to be assigned to a multi-line hunt group without additional facilities. An incoming call on the bridged number is recognized by a lighted indicator other than the pilot number indicator. (T)

N. Dial-Up Data Line Enhancements

Dial-Up Data Line Enhancements provide protection from interruption for analog data transmission over individual lines or PBX direct outward dial trunks. Dial-up Data Line Enhancements are offered to utility customers subject to the availability of facilities and must be compatible with other optional features.

1. No Double Connection (NDC) is available for lines which are not to be connected to a verification or test circuit when the line is busy. NDC lines cannot be assigned call waiting, call transfer, or conference features which prevents the user from calling up a data base and transferring the call (and access to the data base) to another line.
2. No Line Insulation Test (NLT) is available for lines which are to be skipped by the automatic line insulation test program.
3. Cutoff on Disconnect (COD) is available for data lines or answering computer lines requiring the cutoff relay to activate on disconnect. (The cutoff relay disconnects a subscriber loop from the line circuits of the switching system).

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4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

O. Automatic Intercept

Automatic Intercept routes the calling party to a recorded message which provides the caller the new or changed telephone number of a Utility customer.

Individual residence lines and individual business simple, business complex, and business complex premium lines and trunks will be routed to Utility provided Automatic Intercept at no charge for a period of sixty (60) days when a Utility customer relocates within the Utility's serving area.

As described in the various Rates Section (as defined in Section 1.2), of this tariff, (C) Automatic Intercept may be continued after the sixty (60) day interval.

P. Centrex Type Features

The following features are provided to customers requesting Centrex type functionality. They are provided in conjunction with Business Complex Premium service as described in Section 3.1.3.C. Rates for Centrex Type Features are provided in the various Rates Section (as defined in Section 1.2). (C)

1. Call Transfer - This feature allows a station to hold and transfer incoming, outgoing, and intragroup calls.
2. Network Speed Calling - This feature allows a user to place calls to a previously designated list of frequently dialed numbers by dialing a speed calling code, instead of dialing all digits of the desired number.
3. Meet-Me Conference - This feature allows the customer to establish a conference bridge. Conferees can be connected by dialing a directory number at a specified time.

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4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

Q. Remote Call Forwarding

Provides for the automatic routing of incoming calls to any designated telephone number on the Utility's Network. The designated telephone number is programmed by the Utility and service activation and deactivation can only be changed by a Feature Activation Charge order. Remote Call Forwarding can be programmed to allow the simultaneous processing of calls not to exceed the capacity on the terminating end.

R. Automatic Line

When going off-hook, the calling station is automatically connected to a designated telephone number without dialing. The designated telephone number is programmed by the Utility and can only be changed by a Feature Activation Charge order.

S. Distinctive Ring

The feature adds up to three additional numbers for a total of four numbers to your telephone line which will ring differently than the other. (T)

T. Do Not Disturb

This feature prohibits a phone line from receiving calls. The customer activates and deactivates Do Not Disturb as required.

U. Remote Activation Call Forwarding

This feature allows the customer to activate or deactivate Call Forwarding from a telephone other than the one to which the service is assigned.

V. Enhanced Remote Call Forwarding

Provides for routing of incoming calls to any designated telephone number. The designated telephone number is programmed by the Utility and service activation and deactivation can only be changed by a Feature Activation Change Order. Enhanced Remote Call Forwarding can be programmed to allow the simultaneous processing of calls not to exceed the capacity on the terminating end.

W. Message Waiting Visual

Provides visual indication that a voice mail message is waiting to be retrieved. N
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RCA No. 489 1st Revised Sheet No. 90.0.1

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Original Sheet No. 90.0.1

GCI Communication Corp.

4. GENERAL SERVICES

4.3 CUSTOM CALLING SERVICES (Cont'd)

X. Line Overflow to a Directory Number

If all the lines in a hunt group are busy, this feature causes hunting to continue to a specified directory number. This Directory number can be part of a hunt group.

Y. Line Overflow to a Route

If all the lines in a hunt group are busy, this feature causes hunting to continue to a specified route index.

Z. Residential Call Hold

Residential Call Hold allows a customer to place an active call on hold through the use of an access code, and then continue either from the same set or from another set.

AA. Teen Service

Teen Service provides a distinctive ringing code on incoming calls to an access line. This code is achieved by assigning an additional telephone number to the access line. This number must be billed to the primary number. One directory listing will be provided with the service. Additional listings can be provided at the "additional listings" rate.

AB. Message Waiting, audible

Message Waiting, audible alerts the customer that a Voice Mail box message is waiting by providing a special dial tone signal when the customer goes off-hook.

AC. Follow Me Call Forwarding

Allows a customer to automatically transfer all incoming calls during the period of time this feature is activated, to any other telephone number. The customer activates and cancels Follow Me Call Forwarding as required from any touch-tone phone.

(N)
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(N)

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GCI Communication Corp.

4. GENERAL SERVICES

4.4 CONNECTION OF CUSTOMER OWNED AND MAINTAINED EQUIPMENT

- A. Connection of Customer Owned and Maintained Equipment to the Utility's exchange shall be made through standard plugs and standard Utility-provided jacks, or equivalent, as described in Volume X, Part 68, sub-part F of FCC Rules and Regulations.
- B. Rates shown in the various Rates Section (as defined in Section 1.2). (C)
Nonrecurring Service Charges, as applicable, are in addition to the rates shown in this section.

4.4.1 JACK AND PLUG CONNECTING DEVICES

- A. In accordance with Volume X, Part 68, of the Federal Communications Commission's Rules and Regulations and regulations shown elsewhere in this tariff, customer owned terminal equipment may be directly connected or connected through registered protective circuitry to the Utility's local telephone exchange facilities.
- B. The Utility will allow nonregistered or non-grandfathered customer-provided terminal equipment to be connected to the facilities of the Utility only through a customer or Utility provided registered protection device or coupler.

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GCI Communication Corp.

4. GENERAL SERVICES

4.4 CONNECTION OF CUSTOMER OWNED AND MAINTAINED EQUIPMENT
(Cont'd)

4.4.1 JACK AND PLUG CONNECTING DEVICES (Cont'd)

- C. In those instances where any protection device or coupler is required, whether furnished by the customer or the Utility, the Utility will not allow intermixing of customer and Utility provided equipment serially installed beyond the point of demarcation.
- D. The point of demarcation for customer provided terminal equipment not requiring a protective connecting device or coupler, or for customer provided protection devices or couplers, shall be a Utility provided jack located no further than three feet from the Utility's cable feeder termination in a telephone cabinet, equipment room, distribution cabinet, or main outside plant cable terminal.
- E. The point of demarcation for a Utility provided protective device or coupler shall be a jack located on or in the device or coupler supplied.

4.5 DIRECT INWARD DIAL SERVICE (DID)

This service is provided to connect the facilities installed for PBX subscribers with the exchange and toll facilities of the Utility.

DID service is offered as an add-on feature in conjunction with Business service as described in Section 3.1.2. Rates for DID service are found in the various Rates Section (as defined in Section 1.2). (C)
(C)

DID service is subject to a charge for each sequential block of 100 numbers ("Block of 100 Numbers") or part thereof, assigned to directly access stations through PBX facilities installed for the subscriber.

Digital Subscriber Service ("DSS") is a direct digital connection between Company's switching network and a customer designated premise. DSS allows for one-way or two-way trunks.

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4. GENERAL SERVICES

4.5 DIRECT INWARD DIAL SERVICE (DID) (Cont'd)

The subscriber shall, in addition to a minimum requirement of four (4) Business Complex or Business Complex Premium trunks, equip such additional trunks as may be required to maintain at least an objective grade of service of P.01, as determined by periodic traffic studies conducted by the Utility. If the Utility determines that the subscriber exceeds an objective grade of service of P.05 during ten or more business days during a consecutive ninety-day (90) period based on Utility traffic studies, the Utility will send written notice to the subscriber. The notice will specify the number of additional trunks necessary to maintain the required objective grade of service and the date on which the subscriber's DID service may be disconnected if the required number of trunks is not added. The disconnect date will not be less than ninety (90) days from the date the notice is sent to the subscriber. If the subscriber fails to add the required trunks on or before the disconnect date, the subscriber's DID service may be disconnected without further notice.

If the Utility determines that a subscriber has more Business Complex or Business Complex Premium trunks than are necessary to maintain the required objective grade of service based on Utility traffic studies conducted over a period of (90) consecutive days, the Utility will send a written notice to the subscriber. The notice will specify the number of trunks necessary to maintain the required objective grade of service.

The Utility will perform traffic studies on a per extension per customer request basis. Labor charges will be assessed at the DID trunk extension traffic study rate as set forth in the various Rates Section (as defined in Section 1.2).

(C)

The connected PBX must have all working station numbers correspond with the numbers within the block, or blocks, of 100 numbers assigned by the Utility. However, after written application the Utility will grant an exception to this requirement where one or more blocks of 100 numbers in the PBX are dedicated solely for the use of transient persons who are neither employees of, nor directly or indirectly compensated, by the customer. (Customers who had partially equipped PBXs as of October 8, 1979, are grandfathered; such grandfathering shall remain in effect until there is an increase to the next block of 100 numbers.)

Availability of DID service is limited to the availability of central office facilities and compatible number blocks.

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GCI Communication Corp.

4. GENERAL SERVICES

4.5 DIRECT INWARD DIAL SERVICE (DID) (Cont'd)

4.5.1 DID RETRANSLATION/INTERCEPT SERVICE

This service is provided to retranslate or intercept a DID 100 numbers block.

DID retranslation or intercept is subject to a charge for each block of 100 numbers, or part thereof, assigned to directly access stations through PBX facilities installed for the subscriber.

DID Retranslation: A DID 100 numbers block, or part thereof, will be retranslated routing a particular DID number(s) to a different number(s) in the same wire center or to an alternate wire center within GCI's exchange area and then to the customer.

DID Intercept: A DID 100 numbers block, or part thereof, will be retranslated routing a particular DID number(s) to a live operator or to a recorded message.

Monthly rates for retranslation and intercept will be charged in addition to the DID rates found in the various Rates Section (as defined in Section 1.2). (C)

4.6 ENHANCED CUSTOM CALLING SERVICES

4.6.1 CONDITIONS

Enhanced Custom Calling Features are line side services and are available to residential, business simple and business complex customers in central office switches having the generic capability to offer Enhanced Custom Calling Features. Enhanced Custom Calling Features may or may not be available for business complex service on a trunk side service such as DSS. Customers are required to test their customer premise equipment for service functionality.

There may be some limitations on the features depending on whether they are provided by Company facilities or through resale of other utility's services.

These rates are in addition to all other rates and charges for business and residential telephone service.

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GCI Communication Corp.

4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.1 CONDITIONS (Cont'd)

Enhanced Custom Calling Features are provided subject to the availability of facilities and limitations of customer premise equipment. These features will operate only on calls originating and terminating within an Enhanced Custom Calling Feature service office, or similarly equipped offices of interconnecting local telephone companies.

All names and numbers, with the exception of customers who initiate Call Block - Per Call or maintain active Call Block - Per Line, will be delivered (subject to technical limitations) to customers subscribing to Caller ID.

Except for willful misconduct or gross negligence of the Utility, each customer releases, indemnifies and holds harmless the Utility, its employees and agents, from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person, for any business loss, personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property whether owned by the customer or others, arising out of the use of an Enhanced Custom Calling Feature.

Customers of Caller ID may not, without permission of the calling party, publicize or disclose to third parties name and telephone number information obtained through use of these services. Failure to comply with this condition may subject the customer to termination of these services.

4.6.2 FEATURES

A. Anonymous Call Rejection

1. Anonymous Call Rejection allows subscribers with or without Caller ID to reject calls for which calling name and number have been intentionally blocked. Only calls for which the information has been blocked are rejected. An Anonymous Call Rejection subscriber can activate and deactivate this feature.

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4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

A. Anonymous Call Rejection (Cont'd)

- 2. If the calling name/number is not available due to technical reasons, the receiving customer's equipment (if customer has Caller ID) shows a message indicating the unavailability of the calling information.
- 3. Rejected calls are sent to a recorded announcement provided by the Utility. Anonymous Call Rejection can be overridden by an operator in case of an emergency.

B. Caller ID*

- 1. Caller ID provides the subscriber with the directory name associated with the telephone number of an incoming Call before answering. After the first ring, the central office sends the name and number information of the calling party as well as the current month, day, hour and minute. If the calling party has designated a call as private (pursuant to Call Block) the calling name and number will not be displayed. Long distance calls from outside the Utility's service area or miscellaneous calls (including cellular) may be shown on the display device as "Out of Area" or "Unknown Caller," and blocked calls will be shown as "Private Caller" depending on customer premise equipment.
- 2. Caller ID requires a telephone set or a separate display unit capable of recognizing and displaying the calling name and telephone number sent from the central office.
- 3. Caller ID is not available on operator handled calls. If the incoming call originates from a multi-line hunt group, the name and telephone number information transmitted will be associated with the main number in the hunt group, unless facilities permit the lines within the group to be telephone number identified.
- 4. If the incoming call originated from a public telephone, the name information transmitted will always be "Pay Phone."

* See the various Rates Section (as defined in Section 1.2) for a promotional offering. (C)

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GCI Communication Corp.

4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

B. Caller ID* (Cont'd)

5. Call Block - Per Call is automatically included with the provision of telephone service for all residential, business simple, and line side business complex customers. Before placing an outgoing telephone call, a customer may designate his or her number as private and prevent delivery to a called party using Caller ID. On a per call basis, the customer first dials the Call Block - Per Call activation code of *67 (or 1167 on rotary or pulse-dialing phones) which prevents his or her name and telephone number from being displayed. Refer to Section 3.1.1.
6. Call Block - Per Line is available, upon request, for all residential, business simple, and line side business complex customers. On a per call basis, the customer may dial the per call un-blocking code of *82 (or 1182 for rotary or pulse-dialing phones) which allows delivery of his or her name and telephone number to a called party using Caller ID.
7. Caller ID on Call Waiting (CIDCW) - A subscriber may view the truncated main directory name and telephone number of an incoming Call Waiting call before answering. CIDCW requires a telephone set or a separate display unit capable of recognizing and displaying the Call Waiting calling telephone number sent from the central office. Regular Caller ID equipment will not recognize the CIDCW call. Customer Premise Equipment must be capable of processing Caller ID Frequency Shift Keying (FSK) tones with a call in progress. Preceding terms and conditions of 4.6.2.B.1, 4.6.2.B.3, and 4.6.2.B.4 apply to CIDCW.
8. Multiple Line Caller ID - This feature allows a customer to have the Caller Id service on more than one telephone line per location.

* See the various Rates Section (as defined in Section 1.2) for a promotional offering.

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4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

(L)

(L)

C. Continuous Redial

1. By dialing the Continuous Redial activation code of *66 (or 1166 on rotary or pulse-dialing phones), the Continuous Redial subscriber directs the central office to place a call to the telephone number of the last outgoing call from their telephone. The central office will redial the telephone number whether or not the original call was answered, unanswered or busy.

(L) - The text appeared here was moved to Original Sheet No. 95.1.

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4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

C. Continuous Redial (Cont'd)

2. If the redialed number is busy, the central office will monitor the status of that line for up to 30 minutes. When the line becomes available, the Continuous Redial subscriber will be signaled with a distinctive ring. When the subscriber lifts the handset, the call will be automatically dialed.

(L₁)

3. Continuous Redial is available only within the local calling area.

(L₁)

D. Last Call Return

1. By dialing the Last Call Return activation code of *69 (or 1169 on rotary or pulse-dialed phones), the subscriber directs the central office to recall the telephone number of the last incoming call to his telephone. The subscriber can return a call without knowing the telephone number of the calling party.

2. This feature is not available on operator handled calls. The Utility will call return all numbers, except blocked calls, subject to technical limitations, including long distance numbers. The customer is responsible for toll charges incurred as a result of Last Call Return.

3. If the incoming call is from a caller served by a line side PBX, only the main number of the PBX is transmitted and available for Last Call Return. If the incoming call is from a caller served on a trunk side basis, the call may or may not be available for Last Call Return. If the incoming call originates from a multi-line hunt group, the telephone number called back will always be the main number of the hunt group, unless facilities permit the telephone numbers to be identified within the group.

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(L₁) - Moved from Original Sheet No. 96.

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4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

E. Selective Call Acceptance

This feature allows the customer to create a list of telephone numbers from which he or she is willing to accept calls. Numbers that are not on the list can either be forwarded to a Company recording or to another number. The maximum of 15 telephone numbers can be added to the list.

F. Selective Call Forwarding

This feature allows the customer to create a list of "selected" telephone numbers that he or she wants to be forwarded to another number. Calls from telephone numbers on the list will be forwarded to the number the customer has designated. Calls from other numbers will not be forwarded. The size of the telephone number list will vary by switch configuration.

G. Selective Call Rejection

This feature allows the customer to create a list of telephone numbers from which he or she does not wish to receive calls. Calls from numbers not on list are forwarded to a Company recording. The maximum of 15 telephone numbers can be added to the list.

H. Selective Distinctive Alert

This feature allows the customer to set up a list of telephone numbers which will ring differently when calls are received from those numbers. The maximum of 15 telephone numbers can be added to the list.

I. Distinctive Ringing/Call Waiting "class"

With this service, incoming calls from up to 12 telephone numbers can be automatically identified by distinctive ringing, or, if the Customer line is in use, a distinctive call waiting tone accompanies the incoming call.

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GCI Communication Corp.

4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

J. Automatic Call Recall

By dialing the Automatic Recall activation code, a Last Call Return customer directs the Central Office to place a call to the telephone number of the last incoming call to their telephone. The customer can return a call without knowing the telephone number of the calling party. If the recalled number is busy, the Automatic Recall customer can activate an additional feature which causes the Central Office to monitor the status of that line for up to 30 minutes. When the line becomes available, the Automatic Recall customer will be signaled with a distinctive ring. When the customer lifts the handset, the call will be dialed automatically. Automatic Recall is only available within the local calling area. Automatic Recall will not return a call if it has been blocked using Per Call Blocking or All Call Blocking.

(N)

K. Automatic Call Back

By dialing the Redial activation code, the customer directs the Central Office to recall the telephone number of the last outgoing call from his telephone. The Central Office will redial the telephone number whether or not the original call was answered, unanswered, or busy. If the redial number is busy, the Automatic Call Back customer can activate an additional feature which causes the Central Office to monitor the status of that line for up to 30 minutes. When the line becomes available, the Automatic Call Back customer will be signaled with a distinctive ring. When the customer lifts the handset, the call will be dialed automatically. Automatic Call Back is only available within the local calling area.

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GCI Communication Corp.

4. GENERAL SERVICES

4.6 ENHANCED CUSTOM CALLING SERVICES (Cont'd)

4.6.2 FEATURES (Cont'd)

L. Residential Call Hold

(N)

Residential Call Hold allows a customer to place an active call on hold through the use of an access code, and then continue either from the same telephone set, or another telephone set.

M. Customer Originated Trace

By dialing the Customer Originated Trace activation code, the customer can initiate a trace of a phone call without seeking direct assistance from the Telephone Company. The results of the trace will only be made available to an authorized agency. Customer originated trace is billed on a per usage basis for calls that are traced within the local service area.

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4. GENERAL SERVICES

4.7 TELEPHONE NUMBER RESERVATION SERVICE

This service allows a customer to pay a monthly charge to “set aside” a telephone number, or telephone line, for that customer’s future use. The customer pays a fee per (N) line, on a monthly basis.

4.8 HOTEL/MOTEL SERVICE

Hospitals providing telephone service in patients’ rooms and school dormitories desiring private branch exchange service may also subscribe to Hotel/Motel Service.

Service established in accordance with the rate and regulations specified for Hotel/Motel Service in the Tariff is intended for application only at transient hotels, hospitals providing service in patients’ rooms and school dormitories.

A transient hotel shall be defined as a business which is generally recognized in the community as a hotel, and which holds itself out to the public as offering accommodations for guests consisting of rooms, or suites of rooms, for transient occupancy, together with the services generally furnished in hotels, such as room telephone service, maid and bellboy service, valet service, etc., and the preparation and serving of food.

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4. GENERAL SERVICES

4.8 HOTEL/MOTEL SERVICE (Cont'd)

Establishments known as motor courts and motels which meet the above requirements (L)
will be eligible for Hotel/Motel Service.

Where little or no transient usage of the service is involved, such as at a family hotel or apartment house, Hotel/Motel Service will be furnished only at the option of the Utility. Whenever there is any doubt as to the proper classification of a particular premises, the case should be referred to the Chief Executive Officer of the Utility for decision as to the service arrangements to be provided.

Stations connected to a Hotel/Motel Service switchboard may be furnished on the premises of other businesses such as stores, shops, garages, taxicab companies, etc., providing the occupants of the other business premises are customers to separate business service. Such stations are for use only inter-communicating with other stations connected to the same switchboard. (L)

Permanent resident tenants of the hotel may obtain separate customer service on their premises in addition to the Hotel/Motel Service station, or, if subscribed for by the hotel/motel, may have a Residence Additional Listing associated with the Hotel/Motel Service.

Long distance terminals will be provided where subject to the approval of the Chief Executive Officer of the Utility.

Facilities and equipment other than provided for in the Hotel/Motel Service Tariff and toll service will be furnished at regular rates.

(L) - Moved from Original Sheet No. 98.

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4. GENERAL SERVICES

4.9 CENTREX

A. General - Centrex is a service provided by electronic digital switching equipment on premises owned or leased by the Utility and connected to station lines that terminate on the customer premises. Station lines must terminate on 2500 set, a business set, or their equivalents. The Utility may request the FCC registration number or the FCC grandfathered model number and ringer equivalence number of the customer owned equipment pursuant to Section 2.5. For station lines terminating on Key Systems or Private Branch Exchanges (“PBX”) refer to Business Complex Premium Service Section 3.1.2.C. Centrex enables stations within a Centrex group to dial each other and to direct dial outgoing calls. Incoming calls may be directed to each main station line or to a main listed number for connection to a designated station for subsequent routing to a specific station.

A Centrex group consists of a customer-specified group of Centrex station lines that are served by the same central office. Centrex group inter-communication via abbreviated access codes is available within Centrex groups.

Centrex includes the following components:

- Main Station Lines. Main Station lines connect the serving central office to the customer premises. Main station lines in an individual Centrex group are served by the same central office.

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(L) Matter relocated to Original Page 100.1.

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4. GENERAL SERVICES

4.9 CENTREX (cont'd)

A. General (cont'd)

Centrex includes the following components: (cont'd)

- Extension Station Lines. Extension station lines connect the extension station, which is served by a central office other than the central office serving the main station lines in a Centrex group, with the central office that serves the main station lines. Private line rates listed in the various Rates Section (as defined in Section 1.2) may apply. (L) (C)
- Optional Features. Numerous optional feature packages and individual optional features can be added to basic Centrex Service. Basic Service is included as a standard service offering and is included in the appropriate base rate. Optional feature packages and individual offerings are described in Tariff Section 4.9.C. Rates are located in the various Rates Section (as defined in Section 1.2). (L/C)

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

B. Conditions

1. Centrex is offered to Utility customers subject to the availability of facilities and to Utility engineering and network constraints. If the Utility determines that a loop extender is required in order to maintain an acceptable grade of service, the customer shall be charged the tariffed rate for each such loop extender installed.
2. Centrex optional features are offered subject to compatibility with other optional features.
3. The rates and regulations described in this Tariff Section are for services, access lines, and equipment provided by the Utility. Customer premises equipment associated with Centrex is provided by the customer.
4. All Centrex customer premises equipment must be equipped with touch dialing capability.
5. The rates for Centrex include the provision of touch dialing.
6. All charges listed in the various Rates Section (as defined in Section 1.2) for installation, moves or changes apply to Centrex. Additional engineering charges, as described in the various Rates Section (as defined in Section 1.2) may also apply. (C)
7. The minimum service period for Centrex is thirty (30) days. (C)
8. Calls forwarded from a Centrex group to the toll message network or to the WATS network are subject to the tariffed charges for those calls.
9. Centrex may be sold or reshared.

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

B. Conditions (Cont'd)

10. Attendant station terminal equipment is the responsibility of the subscriber. GCI will consult with the customer to insure that the attendant console is compatible with Centrex.

11. The Utility will not be responsible if changes in any Utility equipment, operations, or procedures used to provide Centrex render any customer-provided facilities or equipment obsolete or require modification of those facilities or equipment. The Utility will work cooperatively with customers to notify them of impending changes which may affect their Centrex service.

C. Centrex Optional Feature Arrangements

The following Centrex feature arrangements will be provided at customer request, subject to Utility engineering and network provisioning constraints.

1. Feature Package 1 - Centrex Customized Multiline Package

Provides Centrex features for business customers. Compatible features available in the Centrex Customized Package will be provided and assigned to station lines upon customer request from the following feature list:

- Call Forward All Calls
- Call Forward Busy Line
- Call Forward Don't Answer
- Call Forward Enhancements (Multi and Screening)
- Call Forward Validation
- Call Hold
- Call Park
- Directed Call Park
- Station Call Park
- Call Pick-up
- Call Transfer
- Call Waiting (includes exempt and intragroup)
- Call Waiting - Originating

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

1. Feature Package 1 - Centrex Customized Multiline Package (Cont'd)

Class of Service Restrictions - Fully Restricted

Class of Service Restrictions - Semi-Restricted

Class of Service Restrictions - Toll Restricted

Class of Service Restrictions - Unrestricted

Last Number Redial

Call Waiting

Dial Call Waiting

Multi-Distinctive ringing

Permanent Hold

Speed Calling - Individual Short List

Station Controlled Conference

Three-Way Conference/Transfer

Caller ID

Remote Activated Call Forwarding

Call Forward Busy

Call Forward No Answer

(N)

(N)

(D)

(D)

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

2. Feature Package 2 - Centrex Customized Business Set Package

This package provides software to support the Centrex Business set or equivalent. Compatible features available in the Centrex Customized Business Set package will be provided and assigned to station lines upon customer request.

Call Forward/Automatic Dial Display

Call Park

Call Pick-up

Call Waiting (includes exempt and intragroup)

Display Called/Calling Number

Feature Code Access

Feature Display

Group Intercom

Held Calls

Individual Business Line

Intercom

Multiple Appearance Directory No.

Network Class of Service

Privacy Release

Remote Activated Call Forwarding

Query Time and Date

Short Hunt

Six-Port Conference

Speed Calling - Individual Short List

Three-Way Conference/Transfer

(N)

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

3. Feature Package 3 - Centrex Additional Optional Features Package

These features may be added to both the Centrex Customized Multiline Package and the Centrex Customized Business Set Package.

- 6 Port Calling (N)
- Auto Answer Back
- Automatic Dial
- Automatic Line
- Automatic Recall
- Call Back Queuing
- Denied Incoming
- Directed Call Pick-up-Barge-in
- Directed Call Pick-up-Non Barge-in
- Enhanced Dial Plan
- Executive Busy Override
- Individual Business Line
- Make Set Busy
- Malicious Call Hold
- Meet Me Conference (6 way)
- Ring Again
- Business Set Activated
- Customized
- Hunt Group
- Secondary Number (N)
- Short Hunt
- Speed Call
- Long List
- Business Set Activated
- Uniform Call Distribution

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

4. Feature Package 4 - Centrex Switch 56 Package

Switch 56 features provide direct, circuit-switched digital data transmission capabilities through switches over existing telephone networks. Data path software features support both low and high speed data units. Features available in the Centrex Switch 56 provided and assigned to station lines upon customer request from the following Centrex Switch 56 feature list:

- Autobaud
- Automatic Dial
- Automatic Line
- Call Forward All Calls
- Call Forward Busy Line
- Call Forward Don't Answer
- Call Waiting Exempt
- Denied Incoming (DIN)
- Disconnect Time-Out
- Keyboard Dialing
- Last Number Redial
- Make Set Busy
- Make Set Busy Intragroup
- Modem Pooling
- Ring Again
- Random Make Busy
- Speed Calling - Individual Short List

Compatible custom calling features available to residential or business class customers are also available to Centrex customers taking the Centrex Switch 56 Package. This service will be offered as provided for in the Utility's Local Tariff Section 4.3.

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

5. Feature Package 5 - Centrex Attendant Console Package

This package provides software features to support the Centrex Attendant Console. Compatible features will be provided and assigned to attendant console lines upon customer request from either the Centrex Customized Multiline Package feature list or the following Attendant Console feature list:

- Access to Paging
- Activation/Deactivation of Call Forwarding
 - Universal/Intragroup
- Autodial
- Automatic Recall
- Busy Verification Stations
- Busy Verification Trunks
- Call Hold
- Call Park Recall Timer
- Call Selection
- Camp-On
- Camp-On with Music
- Code Calling Line Termination
- Conference (Maximum 6 Conferees)
- Delayed Operation
- Display of Queued Calls
- Immediate Notification of Priority Queued Calls
- Interposition Calls and Transfers
- Large Conference
- Lockout
- Message Waiting
- Multiple Listed Directory Numbers
- System Night Service - Fixed
- System Night Service - Flexible
- System Night Service - TFAS
- Position Busy
- Release Upon Completion of Dialing

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

5. Feature Package 5 - Centrex Attendant Console Package (Cont'd)

Secrecy
Serial Call
Speed Call
Supervisory Console
Through Dialing
Timed Recall Set to Zero
To Recorded Announcement
Transfer
Trouble Key on Attendant Console
Trunk Group Busy/Trunk Group Access Control
Through Special Keys
VFG Trunk Group Busy
Two Way Splitting
Uniform Call Distribution From Queue
Wild Card Key

6. Feature Package 6 - Centrex Large Conference Individual Optional Features.

Each of the following optional large conference features (up to 30 conferees) is furnished on an individual basis:

Attendant Conference
Meet Me Conference
Station Controlled Conference
Pre-set Conference

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

7. Feature Package 7 - Centrex Station Message Detail Recording (SMDR) Package

This package provides premium features which allows customers to receive a historical record of call transactions for the Centrex group. The data is made available once a month on magnetic tape in the SMDR format. Features included in this package are:

Account Code Acceptance and Recording
Attendant Call Detail Entry
Authorization Code Immediate Dialing
Authorization Codes
Authorization-Verification and Recording
Direct Inward System Access
DISA-Remove Authorization Code Timeout
ESN Answer Supervision Generation
For Operator Number Identification Lines
Station Message Detail Recording
Trunk Identifier in AMA/SMDR Record

8. Feature Package 8 - Centrex Music/Announcement Package (MAP).

The optional features available in this package allow for various configurations of music on hold and pre-recorded announcement services. Each feature is available on an individual basis. Compatible features may be combined:

Generic Announcement
Customized Message
Customer Premise Announcement for UCDGRP Application
Music on Hold (Utility Provided)
Music on Hold (Customer Provided)

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

9. Feature Package 9 - Centrex System Individual Optional Features.

Each of the following optional system features is furnished on an individual basis:

Access to ETN/ESN through MSN
Access to Special Service Facilities
Customer Group Transparency
Flexible Intercept
Foreign Exchange Trunk Analog
Foreign Exchange Trunk Digital Two-Way
Loudspeaker and Radio Paging Access

10. Feature Package 10 - Centrex Trunk Queuing Individual Optional Features.

Each of the following optional queuing features is furnished individually:

Automatic Route Selection
Call Back Queuing
Expensive Route Warning Tone
Off Hook Queuing

11. Feature Package 11 - Centrex Miscellaneous Individual Optional Features.

Each of the following premium optional features is furnished individually:

VFG Off-Hook Queue, Call back from OutWATS VFGs
Message Waiting Lamp
Message Waiting Stuttered Dial Tone for Message Waiting
Network Speed Calling
Time of Day Routing
Time of Day Network Class of Service Routing

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

12. Feature Package 12 - Centrex Individual Limited Applications Optional Features.

Each of the following limited applications optional features is furnished individually:

- ESN Detail Recording-Customer Dialed Account Recording
- ESN Basic-Network Class of Service
- ESN Basic-Network Information Signals
- Cut-Through Dialing/Private Network Arrangement
- Cut-Through Dialing for Centrex Lines and Attendant Console/Private Network Arrangement
- Cut-Through Dialing and Through Dialing Interaction
- Random Conditional Routing

13. Feature Package 13 - Centrex Customer Data Change (CDC) Package.

This package allows the Centrex customer to initiate changes in the feature configurations of his/her Centrex service, subject to prescribed limits. The customer initiates changes through a computer terminal device which is connected to the Host Office Central Control Unit via a Centrex datapath circuit. CDC is furnished as follows:

- a. CDC-Line Equipment Number (LEN) -- The CDC customer group has a dedicated block of "CDC" assigned LENS.
- b. CDC-Directory Number (DN) -- The CDC customer group has a dedicated block of "CDC" assigned directory numbers. Only the DNs assigned to this dedicated group of numbers can be manipulated by the customer.

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

13. Feature Package 13 - Centrex Customer Data Change (CDC) Package
(Cont'd)

- c. CDC-Option (OPT) -- The CDC customer group has a dedicated block of "CDC" assigned service order options. Only the options assigned in this dedicated block of options can be manipulated by the customer.
- d. CDC-Terminal -- The CDC customer group has a dedicated terminal device. This terminal device is restricted to allow only certain service order commands and each customer is given a password with which to "log on" to the DMS switch. The CDC customer can also be given "read only" capabilities of their Centrex groups software data tables. The Centrex CDC customer must obtain and maintain, at their expense, the terminal devices on their premises. Only DMS-100 compatible video display units or printers may be utilized.
- e. CDC Capabilities - A Centrex customer with CDC may change, add, remove, and rearrange any Directory Number or Option within his/her dedicated groups of LENSs, DNs, and OPTs.
- f. CDC Limitations - All normal or emergency functions of the central control processor will have priority over execution of CDC commands.

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

14. Feature Package 14 - Centrex Automatic Call Distribution (ACD).

Allows the Centrex customer to handle large volumes of incoming calls by distributing them equally among a designated group of answering positions.

a. With Basic ACD, directory numbers are assigned to a group of answering positions rather than to a single line. The DMS Meridian ACD node then queues the positions so that the first incoming call is presented to the server who has been idle longest. If all servers are busy with calls, later calls are queued and answered in the order of their arrival. Basic ACD includes four packages:

1. Call Processing Control (CPC) -Provides the basic operation, call-distribution, and call queuing software required for DMS business sets to act as ACD answering positions. With the CPC Package, a large volume of incoming calls to a business are distributed among a group of available agent positions. Each call is served on a first-in, first-out basis by the member of the group who has been idle the longest. If all the agent positions are busy, the calls are queued in their order of arrival in an incoming-call queue. As soon as an agent becomes available, the agent is presented with the first call waiting to be answered.
2. Basic - Provides basic agent and supervisor capabilities for ACD.
3. Enhanced - Provides additional supervisor functions and call-processing enhancements to enable first-line supervisors to increase the efficiency of their ACD groups.
4. Load Management - Load Management allows senior supervisors to manipulate the configuration of the ACD groups to optimize the handling of current ACD traffic.

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4. GENERAL SERVICES

4.9 CENTREX (Cont'd)

C. Centrex Optional Feature Arrangements (Cont'd)

14. Feature Package 14 - Centrex Automatic Call Distribution (ACD). (Cont'd)

- b. Enhanced ACD includes a Management Information System (MIS). This is a PC based system that provides statistics pertaining to ACD operation. These statistics allow the customer to monitor changing ACD traffic loads and level of service. Knowing the status of their ACD operations, customers can adjust the operational parameters of their ACD system through the use of operational ACD remote load management commands.

ACD remote load management consists of a set of commands that a customer can use through ACDMIS to reconfigure various ACD group and agent parameters. The load management command set is integrated with the other ACDMIS menus.

The customer must provide compatible premise equipment for MIS functionality. Some features may require a particular software release level in a customer-provided MIS to function to its fullest extent. Selection and maintenance of the MIS is the customer's responsibility.

Enhanced ACD will be provided subject to the availability of facilities.

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4. GENERAL SERVICES

4.10 INTERCONNECTION WITH MISCELLANEOUS COMMON CARRIERS

This service is provided to connect the radio telephone system of a miscellaneous common carrier to the exchange and toll facilities of the Utility.

The connection equipment will be provided by the Utility.

To be eligible for interconnect, the miscellaneous common carrier must have obtained proper Federal Communications Commission authority to operate within the State of Alaska and shall have met the requirements of the Alaska Public Utilities Commission.

4.11 SECRETARIAL ANSWERING SERVICE

Lines terminated in answering service equipment are limited to single party or single family service.

The connection between a customer's line and the answering service is specifically limited to the purpose of allowing the attendant to answer incoming calls on that line.

The rates for Answering Service contemplate the use of standard equipment. When special equipment is provided, the rates applied will be based on the costs involved.

Provision of Secretarial Answering Service as outlined in this section of the Tariff does not contemplate the "extension", "patching", or "bridging" of calls by a secretarial answering bureau.

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4. GENERAL SERVICES

4.11 SECRETARIAL ANSWERING SERVICE (Cont'd)

It is recognized that in instances where an extreme emergency exists (extreme emergency as defined as the preservation of the public health, welfare or safety), the "extension", "patching" or "bridging" of a call might be warranted.

The sole responsibility for such action will rest with the secretarial answering bureau, and the Utility will not guarantee either the quality of service nor transmission. The secretarial answering bureau, should in its judgment "extend", "patch" or "bridge" any line under the determination of extreme emergency. They shall indemnify the Utility against, and hold the Utility harmless from any and all losses, claims, demands, courses of action, damages, costs of liability in law or in equity, of every kind and nature whatsoever including, without limiting the generality of the foregoing losses, claims, demands, causes of action, damages, costs of liability for libel, slander, invasion of rights of privacy, or failure in transmitting, receiving or delivering oral messages over the facilities of the Utility and/or connecting companies arising directly or indirectly from any act or omission of the secretarial answering bureau (Service) or of any third party while using or attempting to use service(s) and/or equipment provided by the Utility.

4.12 SPECIAL BILLING SERVICE

The Utility recognizes that certain customers, particularly businesses with large or complex communications systems, may have need to periodically reconcile with their own records the local services, equipment of facilities being billed.

In these instances the Utility will provide itemized billing based on customer needs subject to limitation of the Utility's billing system.

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4. GENERAL SERVICES

4.13 SPECIAL MESSAGE TOLL INVESTIGATION SERVICE

The Utility recognizes that certain customers, particularly large users of messages toll service, may have a need to identify message toll charges billed to them. In these instances the Utility will provide message toll investigation.

4.14 SPECIAL NUMBER BILLING SERVICE

Special Number Billing Service provides customers with itemized toll bills. Special Number Billing Service is furnished only to customers who subscribe to local telephone service. The customer receives a monthly listing of toll messages for each special number used in placing calls. This service is offered for a minimum period of six months.

4.15 SPECIAL NUMBER REQUEST

The Special Number Request is a one time non-recurring charge as specified in the various Rates Section (as defined in Section 1.2). (C)

Any number assigned requiring contact with a dial office administrator is a special request and is subject to the charge. There is no charge if requested numbers are not available from dial office administration.

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4. GENERAL SERVICES

4.16 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

A. Description:

Simplified Message Desk Interface (SMDI) provides a datalink interface between an GCI Central Office (CO) and a customer automated voice mail system. Each datalink is referred to as a SMDI link and enables call forwarding information to be provided by the CO and message waiting information to be provided by the voice mail system.

B. Conditions:

The data link interface requires a 4-wire, dedicated private line, operating at 1200 Bps in an asynchronous format.

SMDI rates do not include charges for the private line facility. SMDI rates do not include charges for voice connections from the GCI network to the customer's automated voice mail equipment. SMDI service is offered to Utility customers subject to the availability of facilities and to Utility engineering and network constraints.

SMDI charges apply per SMDI link. Charges listed in the various Rates Section (C) (as defined in Section 1.2) for installation, moves, and changes apply to SMDI (C) service. Customers may request one (1) SMDI link per GCI CO.

(L)

(L) Matter relocated to Original Page 118.1.

(L)

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4. GENERAL SERVICES

4.17 TRAFFIC STUDY

Traffic Study charges apply to studies performed on single lines and lines equipped with Hunt Group features as specified in section 4.3. Traffic Studies will be provided to Utility customers subject to the availability of facilities and to Utility engineering network constraints.

Charges are applied per 7-day test period and per:

- a. single line,
- b. grouped single lines
- c. hunt group, or
- d. grouped hunt groups

(L)

(L)

(L) Matter relocated from 1st Revised Page 118.

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4. GENERAL SERVICES

4.18 SWITCHED 56.0 SERVICE

Switched 56.0 Service provides a continuous stream of digital data at the rate of 56.0 kilobits per second. This service provides for switched data communications only between locations connected to the Switched 56.0 network. Switched 56.0 customers may be able to access the interstate and intrastate network via Feature Group D connections under the terms and conditions of the GCI Intrastate Access Tariff and Interstate Access Tariff.

4.18.1 Conditions

This service requires the use of customer-premise Channel Service Unit (CSU/DSU) to encode data and provide circuit testing capabilities. This equipment must conform with AT&T Publication 41458 performance requirements.

4.19 INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(N)

4.19.1 BASIC RATE INTERFACE (BRI)

A. Description

ABBREVIATIONS

- BRI Basic Rate Interface
- CPE Customer Premises Equipment
- CSA Central Serving Area
- CSS Circuit Switched Services
- DN Directory Number
- ISDN Integrated Services Digital Network
- Kbps Kilobits per second

(N)

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4. GENERAL SERVICES

4.19 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

4.19.1 BASIC RATE INTERFACE (BRI) (Cont'd)

(N)

A. Description (Cont'd)

D. BRI is a telecommunications service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and circuit switched data on an incoming and outgoing basis utilizing Integrated Services Digital Network (ISDN) architecture as recommended by the International Telephone and Telegraph Consultative Committee (CCITT) and the American National Standards Institute (ANSI), as defined by Bellcore Technical References, and consistent with the North American ISDN Users Forum (NIUF) Implementation Agreements (specifically, Implementation Agreements NIU.301 and NIU.302).

E. BRI provides the customer with the ability to combine Circuit Switched Voice and Circuit Switched Data over a single line. BRI is defined as two 64Kbps bearer channels and a 16Kpb signaling channel.

(N)
(T)
(N)

F. Circuit Switched Voice provides the ability to originate and receive switched voice calls over a 64 Kbps B-Channel.

G. Circuit Switched Data provides the ability to originate and receive Circuit Switched Data calls over a 64 Kbps B-Channel. Data line speeds up to 64 Kbps are permitted.

H. The D-Channel is used to carry network signaling information.

I. This service is available from specially equipped digital switching equipment located in the GCI's local service central offices and will be provided where facilities permit and where capacity is available.

(N)

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4. GENERAL SERVICES

4.19 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

i. BASIC RATE INTERFACE (BRI) (Cont'd)

B. Regulations

J. GCI Local Services makes no guarantee and assumes no liability for accuracy, performance or non-performance of the BRI CPE. Credit adjustments for interruptions of regulated service will be made in accordance with the provisions outlined in section 2.1.4.

K. The interface to the network is the American National Standards Institute (ANSI) U interface.

L. Circuit Switched Data calls will be transported between central office switches and interconnecting transmission facilities at 64 Kbps where facilities and operating conditions permit.

M. Commercial power or another power source, including outlets, is required for the operation of compatible premises equipment and will be furnished, owned and maintained by the customer.

N. GCI local services recommends maintaining an alternative telecommunications service for emergency purposes since subscribers will not have BRI access to the public switched network in the event of a power outage. GCI assumes no liability for nonperformance of BRI resulting from a power failure.

O. BRI may not be available to customers on the following types of lines: Centrex, Key/PBX services and Coin Services.

P. Circuit Switched Voice and Circuit Switched Data calls are subject to usage charges as set forth in the various Rates Section (as (C) defined in Section 1.2), following. (C)

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4. GENERAL SERVICES

4.19 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

(N)

4.19.1 BASIC RATE INTERFACE (BRI) (Cont'd)

B. Regulations (Cont'd)

Q. GCI will only provide this service on an ISDN qualified line as determined by GCI's local service delivery department.

R. A maximum of two devices may be connected directly to the BRI line. These devices are permitted to access the two B – Channels at the same time.

S. The rates shown for BRI are exclusive of toll charges and associated customer premise equipment.

T. Monthly recurring rates and charges for other services normally applied on a per line basis apply on a per channel basis for this service.

U. BRI can only be delivered where facilities are available. Where facilities are available, BRI will be delivered to the demarcation point of the customer's premises.

V. The customer is responsible for providing compatible premises equipment in order to utilize BRI. All customer provided equipment used to interface with BRI is required to conform to Bellcore's technical reference SR-NWT-001953.

W. Assistance in interpreting requirements of the CPE into ISDN specifications will be charged at the rate listed in 16.10.19.1 of this tariff.

X. Variations in the switching and control equipment used may cause differences in the operation or availability of certain CPE features.

(N)

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4. GENERAL SERVICES

4.19 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

4.19.1 BASIC RATE INTERFACE (BRI) (Cont'd)

(N)

C. Description of Features

1. Basic Features

The BRI customer may select any combination of features included in the BRI Basic Service. The central office features provided are as follows:

1. Voice Features

Directory Number – Provides a Directory Number for each B-Channel with Circuit Switched Voice service. Directory listings will be provided consistent with Section 3.8. Compatible Custom Calling Features and Enhanced Custom Calling Features are also available to BRI customers. These services will be offered as provided for in Sections 4.3 and 4.6.

2. Data Features

Directory Number – Provides a Directory Number for each B-Channel with Circuit Switched Data service.

D. Capability Packages

Capability Package S (Generic)

Provides two B-Channels, each of which can support Circuit Switched Voice and/or Circuit Switched Data and one D-Channel which is used for network signaling. Data and voice features include Calling Number Identification and Redirecting Number Delivery.

(N)

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4. GENERAL SERVICES

4.19 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

(N)

4.19.1 BASIC RATE INTERFACE (BRI) (Cont'd)

D. Termination, Changes, and Renewals

1. Full Termination

- i. If a customer discontinues the entire ISDN service within the contract period currently in effect, termination charges will apply.
- ii. Termination charges will be ¼ of the charges that would have applied if the contract had run for the full three-year period.

2. Partial Termination

Termination Charges are not applicable to changes in the physical location of any of the customer's ISDN services. However, Service Order Charges and Installation charges, as appropriate, will apply to all changes in the physical location of the customer's service.

E. Changes

- 1. At any time during their contract period customers may change to a new ISDN contract as long as the new contract is for a term equal to or greater than the time period remaining on their current ISDN contract. The new contract becomes effective upon execution.
- 2. Service Order Charges for ISDN will not apply when customers renew their contract.

(N)

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4. GENERAL SERVICES

4.20 PRIMARY RATE INTERFACE (PRI) SERVICE

4.20.1 DESCRIPTION

The basic PRI circuit consists of 23 B channels and a single D channel (23B+D). Each channel provides 64 kbps for a total transmission rate of 1.544 Mbps, the equivalent of a T1 facility. Each 64 kbps B channel can carry circuit-switched user voice, video or data traffic. The D channel is used for networking signaling. A PRI circuit is a set of 24 DSO channels, whether configured as 23+D or 24B, as follows.

A 24B service arrangement consists of 24B channels. Under this configuration, the D channel which provides network signaling is provisioned on a separate PRI circuit in what is known as non-facilities associated signaling.

4.20.2 CHANGE ORDER

Modifications to existing circuits or trunk groups to allow for changes in called number routing, circuit signaling, trunk group configuration, or called number range.

4.20.3 TRUNK GROUP

The grouping of circuits used by a switch for the routing of calls to a specific end destination.

4.20.4 CHANNELIZED DS-3

Channelized DS-3 delivery of PRI service is an ISDN PRI service that is delivered via a DS-3 interface to the customer. Each PRI (from 1-28) is delivered on an individual channel within the DS-3, up to a maximum of 28 PRIs. Individual PRIs are limited to all the same standards of a normal PRI service delivered via DS-1 interface. Channelized DS-3 delivery of PRI service is available to Customers located at the Company location(s) where facilities are available to deliver PRI service using channelized DS-3.

RCA No. 489 1st Revised Sheet No. 119.3

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Original Sheet No. 119.3

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4. GENERAL SERVICES

4.21 RESERVED FOR FUTURE USE

(C)

(D)

(D)

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5. PRIVATE LINE SERVICE

5.1 GENERAL

Private Line Service provides a transmission path to connect customer designated premises, directly, through a Utility hub or hubs where bridging or multiplexing functions are performed. Private Line Service includes all exchange access not utilizing Utility end office switches.

The connections provided by Private Line Service can be either analog or digital. Analog connections are differentiated by spectrum and bandwidth. Digital connections are differentiated by bit rate.

Non-recurring charges, as shown in the various Rates Section (as defined in Section 1.2) of this tariff will apply, in addition to the non-recurring (NRC) rates shown in the various Rates Section (as defined in Section 1.2). (C) (C) (C)

Equipment for use in connection with private line services is furnished either by the Utility or by the subscriber. Equipment furnished by the Utility shall not be used for any purpose other than that for which it is provided. Equipment furnished by the subscriber shall be so constructed, maintained and operated as to comply with Part 68, Volume X, of the FCC Rules and Regulations.

The Utility undertakes to maintain the facilities which it furnishes to the subscriber. The subscriber, or an authorized user, may not rearrange, disconnect, remove or attempt to repair or permit others to rearrange, disconnect, remove or repair any equipment installed by the Utility, except upon written consent of the Utility or in an emergency such as a fire or flood.

The Utility shall not be held liable for errors, omissions, delays or interruptions in transmission of data caused by the negligence of the subscriber. In the event of the occurrence of errors, omissions, delays or interruptions in transmission due to the negligence of the Utility, liability shall be limited to an amount equal to the proportionate charge to the subscriber for the period during which such error, omission, delay or interruption in transmission occurs beyond a 24 hour period of time.

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5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

The subscriber shall be responsible for:

1. Damages to facilities of the Utility caused by the negligence or willful act of the subscriber or authorized user;
2. Reimbursing the Utility for any loss through theft of equipment or apparatus on the subscriber's premises;
3. The provision of personnel and power required to operate Utility facilities installed on the premises of the subscriber or authorized user.

The normal time interval for service (from service order to cut-over) is dependent upon the availability of equipment and seasonal construction. A list of estimated time intervals can be provided by the Utility.

1. Availability of Equipment - The interval will be 30 days when equipment is available from stock, 60 days when equipment must be ordered.
2. Seasonal Construction - Any service order from May 1 through October 15 will be classified as normal construction activity and thus will comply with the 30 day time interval. Any construction required from October 16 through April 30 may require special construction and a 60 day time interval.

Expedited charges will apply for high capacity circuits when customer requests are less than normal interval. Customers will be charged three times the non-recurring charge for expedited orders.

Minimum length of Service for high capacity circuits - The minimum length of service for this offering is 120 days. Customers will be charged a minimum of 120 days of service even if the circuit is disconnected prior to that time.

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GCI Communication Corp.

5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.1 CHANNEL TYPES

There are four types of channels used to provide Private Line Services. Each type has its own characteristics. All are subdivided by one or more of the following:

- Transmission specifications,
- Bandwidth,
- Speed (i.e., bit rate),
- Spectrum

Customers can order a basic channel and select from a list of those available transmission parameters and channel interfaces that they desire in order to meet specific communications requirements.

For purposes of ordering channels, each has been identified as a type of Private Line Service. However, such identification is not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use.

Following is a brief description of each type of channel:

Metallic - a channel for the transmission of low speed varying signals at rates up to 30 baud.

Voice Grade - a channel for the transmission of analog signals within an approximate bandwidth of 300 to 3000Hz.

Digital Data - a channel for the digital transmission of synchronous serial data at rates of 2.4, 4.8, 9.6 or 56kpbs.

High Capacity - a channel for the transmission of isochronous serial digital data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Mbps.

Detailed descriptions of each of the channel types are provided in 5.3 through 5.7 following.

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5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.1 CHANNEL TYPES (Cont'd)

The customer also has the option of ordering Voice Grade and High Capacity facilities (i.e., 1.544 Mbps and 44.736 Mbps) to Utility hubs for multiplexing to individual channels of a lower capacity or bandwidth. Descriptions of the types of multiplexing available at the hubs, as well as the number of individual channels which may be derived from each type of facility are set forth in 5.2.4 following. Additionally, the customer may specify optional features for the individual channels derived from the facility to further tailor the channel to meet specific communications requirements. Descriptions of the optional features and functions available are set forth in 5.4.3 following. (N)

The 44.736 Mbps channel may be multiplexed to 28 DS1 High Capacity Channels. The 1.544 Mbps channels may be further multiplexed at the same or a different hub to Voice Grade channels or may be extended to other customer designated premises or hubs. Optional features may be added to either the 1.544 Mbps or the Voice Grade channels. (N)

5.1.2 SERVICE DESCRIPTIONS

For the purposes of ordering, there are four categories of Private Line Service. These are:

<u>Service Designator</u>	<u>Codes</u>	
Metallic	MT	
Voice	VG	
Digital Data	DD	
High Capacity	HC	
44.736 Mbps	HC3	(N)

Each service consists of a basic channel to which channel interface(s) and, when desired, optional features and functions are added to construct the service desired by the customer. Optional features and functions are described in this section.

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5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.2 SERVICE DESCRIPTIONS (Cont'd)

If the Utility determines that the requested parameter specifications are not compatible, the customer will be advised and given the opportunity to change the order.

The channel descriptions provided in 5.3 through 5.6 following, specify the characteristics of the basic channel and indicate whether the channel is provided between customer designated premises without being connected to a telephone company hub (a virtual channel termination) or through a Utility hub where bridging or multiplexing functions are performed or between hubs.

Channel interfaces at each Point of Termination on a two-point service may be symmetrical or asymmetrical. On a multipoint service they may also be symmetrical or asymmetrical, but communications can only be provided between compatible channel interfaces. Only certain channel interfaces are compatible.

When a customized channel is requested, all channel interface combinations available with the specified type of service are available with the customized channel. The optional features and functions available with each type of Private Line Service are described in this section.

5.1.3 SERVICE CONFIGURATIONS

There are two types of service configurations over which Private Line Services are provided: two-point service and multipoint service.

A. Two-Point Service - A two-point service connects two customer designated premises, either on a directly connected basis without passing through a hub, or through a hub, where multiplexing functions are performed.

Applicable rate elements are:

- Channel Terminations
- Channel Mileage (as applicable)
- Optional Features and Functions (when applicable)

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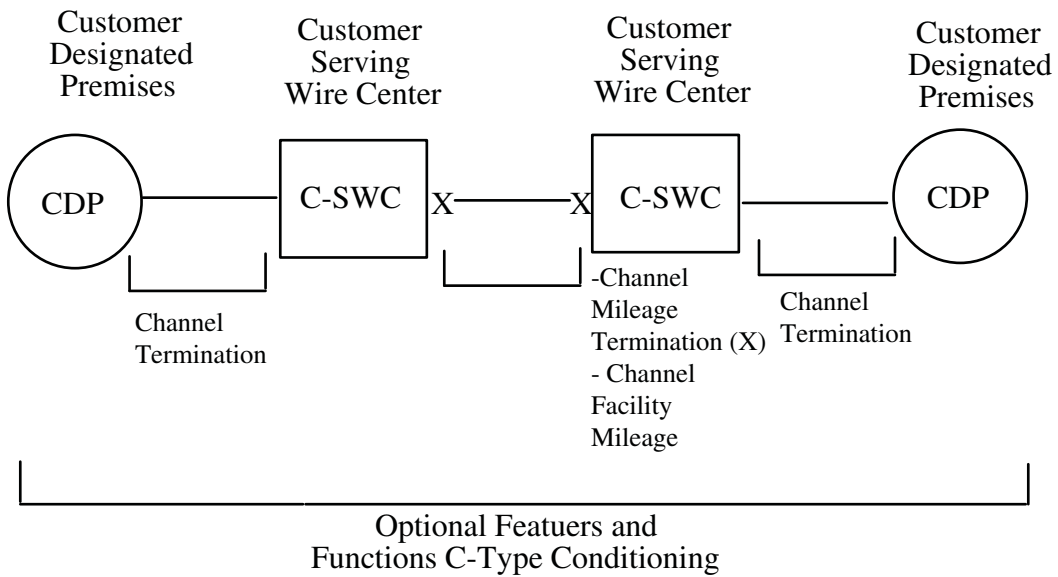
5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.3 SERVICE CONFIGURATION (Cont'd)

A. Two-Point Service (Cont'd)

The following diagram depicts a two-point Voice Grade service connecting two Customer Designated Premises (CDP). The service is provided with C-Type conditioning.



Applicable rate elements are:

- Channel Terminations (applicable one (1) per CDP)
- Channel Mileage
 - 2 Channel Mileage Terminations plus
 - 1 section, Channel Mileage Facility per mile
- C-Type Conditioning Optional Feature

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5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.3 SERVICE CONFIGURATION (Cont'd)

B. Multipoint Service

Multipoint service connects three or more customer designated premises through one or more Utility hubs. Only certain types of Private Line Service are provided as multipoint service. These are so designated in the descriptions for the appropriate channel.

The channel between hubs (i.e., bridging locations) on a multipoint service is a mid-link. There is no limitation on the number of mid-links available with a multipoint service.

If the Utility determines that the requested characteristics for a multipoint service are not compatible, the customer will be advised and given the opportunity to change the order.

Applicable Rate Elements are:

- Channel Terminations (one per customer designated premise)
- Channel Mileage (as applicable between the serving wire center for each customer designated premise and the hub and between hubs)
- Bridging
- Additional Optional Features and Functions (when applicable)

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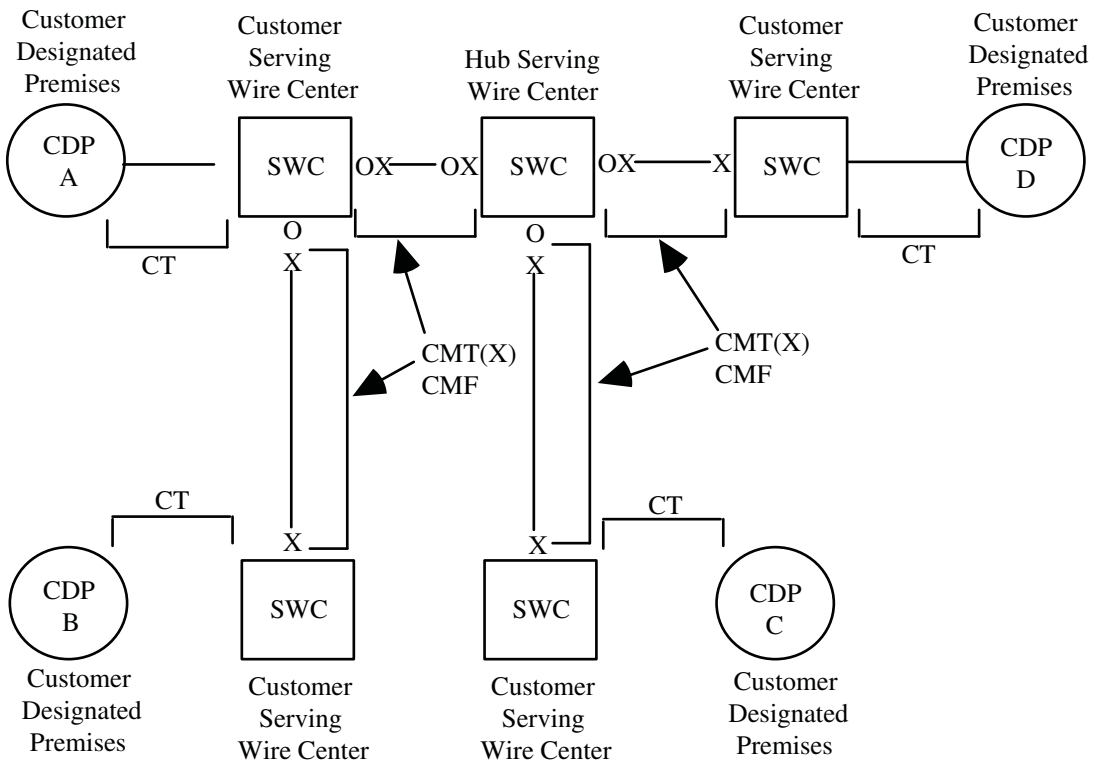
5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.3 SERVICE CONFIGURATION (Cont'd)

B. Multipoint Service (Cont'd)

Example: Voice Grade multipoint service connecting four customer designated premises (CDP) via two customer specified bridging hubs.



CT - Channel Termination
 CMT - Channel Mileage Termination
 CMF - Channel Mileage Facility
 O - Bridging Port

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5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.3 SERVICE CONFIGURATION (Cont'd)

B. Multipoint Service (Cont'd)

Applicable rate elements are:

- Channel Terminations (4 applicable)
- Channel Mileage
- 2 Channel Mileage Terminations per Channel Mileage Facility section for a total of 8 plus
- 4 sections, Channel Mileage Facility per mile
- Bridging Optional Feature (6 applicable, i.e., each bridge port)

5.1.4 ALTERNATE USE

Alternate Use occurs when a service is arranged by the Utility so that the customer can select different types of transmission at different times. A customer may use a service in any privately beneficial manner. However, where technical or engineering changes are required to effectuate an alternate use, the Utility will make such special arrangements available on an individual case basis.

The arrangement required to transfer the service from one operation to the other (i.e., the transfer relay and control leads) will be rated and provided on an individual case basis. The customer will pay the stated tariff rates for the Access Service rate elements for the service ordered [i.e., Channel Terminations, Channel Mileage (as applicable) and Optional Features and Functions (if any)].

5.1.5 SPECIAL FACILITIES ROUTING

A customer may request that the facilities used to provide Private Line Service be specially routed. Special Facilities Routing will be provided on an individual case basis.

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5. PRIVATE LINE SERVICE

5.1 GENERAL (Cont'd)

5.1.6 DESIGN LAYOUT REPORT

At the request of the customer, the Utility will provide to the customer the make-up of the facilities and services provided under this tariff as Private Line Service to aid the customer in designing its overall service. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

5.1.7 ACCEPTANCE TESTING

At no additional charge, the Utility will, at the customer's request, cooperatively test the following at the time of installation:

For Voice Grade analog services, the acceptance test will include tests for loss, 3-tone slope, DC continuity, operational signaling, C-notched noise, and C-message noise when these parameters are applicable and specified in the order of service. Additionally, for Voice Grade services, a balance (improved loss) test will be made if the customer has ordered the improved loss optional feature.

5.2 RATE REGULATIONS

This section contains the specific regulations governing the rates and charges that apply for Private Line.

5.2.1 RATE CATEGORIES

There are three basic rate categories which apply to Private Line Service:

- Channel Terminations (described in 5.2.1(A) following)
- Channel Mileage (described in 5.2.1(B) following)
- Optional Features and Functions (described in 5.2.1(C) following)

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5. PRIVATE LINE SERVICE

5.2 RATE REGULATIONS (Cont'd)

5.2.1 RATE CATEGORIES (Cont'd)

- A. Channel Termination - The Channel Termination rate category recovers the costs associated with the communications path between customer designated premises and the serving wire center of that premises. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the Point of Termination (POT) and the type of signaling capability, if any. The signaling capability is provided as an optional feature as set forth in (C) following. One Channel Termination charge applies per customer designated premises at which the channel is terminated. This charge will apply even if the customer designated premises and the serving wire center are collocated in a Utility building.
- B. Channel Mileage - The Channel Mileage rate category recovers the costs associated with the end office equipment and the transmission facilities between the serving wire centers associated with two customer designated premises, between a serving wire center associated with a customer designated premises and a Utility hub or between two Utility hubs. Channel Mileage rates are made up of the Channel Mileage Facility rate and the Channel Mileage Termination rate.
1. Channel Mileage Facility - The Channel Mileage Facility rate recovers the per mile cost for the transmission path which extends between the Utility serving wire centers and/or hub(s).
 2. Channel Mileage Termination - The Channel Mileage Termination rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at serving wire centers and hubs). The Channel Mileage Termination rate will apply at the serving wire center(s) for each customer designated premises and Utility hub where the channel is terminated. If the Channel Mileage is between Utility bridging hubs, the Channel Mileage Termination rate will apply per Utility designated hub. When the Channel Mileage Facility is zero neither the Channel Mileage Facility rate nor the Channel Mileage Termination rate will apply (i.e. serving wire center is the same for each CDP).

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5. PRIVATE LINE SERVICE

5.2 RATE REGULATIONS (Cont'd)

5.2.1 RATE CATEGORIES (Cont'd)

C. Optional Features and Functions

The Optional Features and Functions rate category recovers the costs associated with optional features and functions which may be added to a Private Line Service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained. These characteristics may be obtained by using various combinations of equipment. Although the equipment necessary to perform a specified function may be installed at various locations along the path of the service, they will be charged for as a single rate element.

Examples of Optional Features and Functions that are available include, but are not limited to, the following:

- Signaling Capability
- Hubbing Functions
- Conditioning
- Transfer Arrangements

A hub is a Utility designated serving wire center at which bridging or multiplexing functions are performed. The bridging functions performed are to connect three or more customer designated premises in a multipoint arrangement. The multiplexing functions are to channelize analog or digital facilities to individual services requiring a lower capacity or bandwidth.

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5. PRIVATE LINE SERVICE

5.2 RATE REGULATIONS (Cont'd)

5.2.1 RATE CATEGORIES (Cont'd)

C. Optional Features and Functions (Cont'd)

Descriptions for each of the available Optional Features and Functions are set forth in 5.3 through 5.7 following.

1. Monthly Rates

Monthly rates are recurring rates that apply each month or fraction thereof that a Private Line Service is provided. For billing purposes, each month is considered to have 30 days.

2. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Private Line Service are: installation of service, installation of optional features and functions, and service rearrangements.

5.2.2 TYPES OF RATES AND CHARGES

A. Installation of Service

Nonrecurring charges apply to each service installed. The nonrecurring charges for the installation of service are set for each channel type as a nonrecurring charge for the Channel Termination. Nonrecurring installation charges are as set forth in the various Rates Section (as defined (C) in Section 1.2). (C)

B. Installation of Optional Features and Functions

When optional features and functions are installed coincident with the initial installation of service, no separate nonrecurring charge is applicable. When optional features and functions are installed or changed subsequent to the installation of service, a Service Order Charge will apply per order.

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5. PRIVATE LINE SERVICE
5.2 RATE REGULATIONS (Cont'd)

5.2.3 MILEAGE MEASUREMENT

The mileage to be used to determine the monthly rate for the Channel Mileage Facility is calculated on the airline distance between the locations involved, i.e.,

- the serving wire centers associated with two customer designated premises,
- a serving wire center associated with a customer designated premises and a Utility hub,
- two Utility hubs

The serving wire center associated with a customer designated premises is the serving wire center from which this customer designated premises would normally obtain dial tone.

Mileage charges are shown with each channel type. To determine the rate to be billed, first compute the mileage using the air mileage chart located in the various Rates Section (as defined in Section 1.2). (C)

When hubs are involved, mileage is computed and rates applied separately for each section of the Channel Mileage, i.e.,

- customer designated premises serving wire center to hub,
- hub to hub and/or
- hub to customer designated premises serving wire center.

However, when any service is routed through a hub for purposes other than customer specified bridging or multiplexing (e.g., the Utility chooses to so route for test access purposes), rates will be applied only to the distance calculated between the serving wire centers associated with the customer designated premises.

See the service configuration example for multipoint service as set forth in 5.1.3 preceding.

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5. PRIVATE LINE SERVICE
5.2 RATE REGULATIONS (Cont'd)

5.2.4 FACILITY HUBS

A customer has the option of ordering High Capacity services (i.e., DS1) to a facility hub for channelizing to individual services requiring lower capacity facilities.

Some of the types of multiplexing available include the following:

- from higher to lower bit rate
- from higher to lower bandwidth
- from high capacity to voice frequency channels.

Point to point services may be provided on channels of these services to a hub. The transmission performance for the point to point service provided between customer designated premises will be that of the lower capacity or bit rate. For example, when a 1.544 Mbps channel is multiplexed to voice frequency channels, the transmission performance of the channelized services will be Voice Grade, not High Capacity.

The Utility will commence billing the monthly rate for the service to the hub on the date specified by the customer on the Service Order. Individual channels utilizing these services may be installed coincident with the installation of the service to the hub or may be ordered and/or installed at a later date, at the option of the customer. The customer will be billed for a Voice Grade or a High Capacity Channel Termination, Channel Mileage (when applicable), and the multiplexer at the time the service is installed. Individual service rates (by service type) will apply for a Channel Termination and additional Channel Mileage (as required) for each channelized service. These will be billed to the customer as each individual service is installed.

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5. PRIVATE LINE SERVICE

5.3 METALLIC SERVICE

5.3.1 BASIC CHANNEL DESCRIPTION - METALLIC SERVICE

A Metallic channel is an unconditioned two-wire channel arranged to transmit direct current and capable of transmitting low speed varying signals at rates up to 30 baud. This channel is provided by metallic or equivalent facilities. Metallic channels are provided between customer designated premises or between a customer designated premises and a Utility hub or hubs where bridging functions are performed. Interoffice metallic facilities will be limited in length to a total of five miles per channel.

Metallic Private Line services are typically used for applications such as alarm, pilot wire protective relaying, and dc tripping protective relaying. These examples of applications are not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use. However, the placement of any service on Metallic Private Line services that would disrupt or interfere with other services is strictly prohibited. Applications that occupy spectrum of 200 kHz or above can be disruptive to the normal network services. Any person or entity placing disruptive services, or services which occupy spectrums of 200 kHz or above over Metallic Private Line services will be liable for damage to Both GCI and any customer whose service is disrupted. GCI reserves the right to disconnect service pursuant to Section 2.5.2.

Rates and charges for Special Access Metallic Service are as set forth in the various Rates Section (as defined in Section 1.2) following. (C)

5.3.2 OPTIONAL FEATURES AND FUNCTIONS

A. Central Office Bridging Capability

1. Three Premises Bridging - Provision of tip-to-tip and ring-to-ring connection in a central office of a metallic pair to a third customer designated premises.
2. Series Bridging of up to 26 customer designated premises.

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5. PRIVATE LINE SERVICE

5.4 VOICE GRADE SERVICE

5.4.1 BASIC CHANNEL DESCRIPTION - VOICE GRADE

A Voice Grade channel is a channel which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire. Voice Grade channels are provided between customer designated premises, or between a customer designated premises and a Utility hub or hubs.

Voice Grade Special Access services are typically used for voice and voiceband data applications. Typical examples of voice grade circuits are Foreign Exchange lines (station end only), multipoint private line, voice trunk type, two-point voice grade data (one-way or simultaneous two-way), multipoint voice grade data, and voice grade telephoto or facsimile. These examples of applications are not intended to limit a customer's use of the channel nor to imply that the channel is limited to a particular use.

Rates and charges for Special Access Voice Grade Service are as set forth in the various Rates Section (as defined in Section 1.2) following.

(C)

5.4.2 OPTIONAL FEATURES AND FUNCTIONS

A. Central Office Bridging Capability

1. Voice/Data Bridging (two-wire)
2. Voice/Data Bridging (four-wire)
3. Metallic (two-wire)

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5. PRIVATE LINE SERVICE

5.4 VOICE GRADE SERVICE (Cont'd)

5.4.3 OPTIONAL FEATURES AND FUNCTIONS (Cont'd)

B. Conditioning

Conditioning provides more specific transmission characteristics for Voice Grade services.

For two-point services, the parameters apply to each service as measured end-to-end. For multipoint services, the parameters apply as measured on each mid-link or as measured on each end link. C-Type conditioning and Data Capability may be combined on the same service.

1. C-Type Conditioning

C-Type Conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services. The attenuation distortion and envelope delay distortion specifications for C-Type Conditioning are delineated in Technical Reference TR-NPL-000335.

2. Data Capability (D Conditioning)

Data Capability provides transmission characteristics suitable for data communications. Specifically, Data Capability provides for the control of Signal to C-Notched Noise Ratio and intermodulation distortion. It is available for two-point services or three-point multipoint services.

The Signal to C-Notched Noise Ratio and intermodulation distortion parameter for Data Capability are delineated in Technical Reference TR-NPL-000335.

When a service equipped with Data Capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

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5. PRIVATE LINE SERVICE

5.4 VOICE GRADE SERVICE (Cont'd)

5.4.3 OPTIONAL FEATURES AND FUNCTIONS (Cont'd)

C. Signaling Capability

Signaling Capability provides for the ability to transmit signals from one customer premises to another customer premises on the same service.

The following network channel interfaces for Voice Grade service do not require signaling capability: AH, DA, DB, DD, DE, DS, NO, PR and TF.

The following network channel interfaces for Voice Grade service require signaling capability: AB, AC, CT, DX, DY, EA, EB, EC, EX, GO, GS, LA, LB, LC, LO, LR, LS, RV and SF.

D. Improved Two-Wire Voice Transmission

1. Loss Deviation

The maximum Loss Deviation of the 1004 Hz loss relative to the Expected Measured Loss (EML) is -4.0 dB to +4.0 dB.

2. Attenuation Distortion

The maximum Attenuation Distortion in the 404 to 280 Hz frequency band relative to loss at 1004z is -2.0 dB to +6.0 dB.

3. C-Message Noise

The maximum C-Message Noise for the transmission path at the route miles listed is less than:

<u>Route Miles</u>	<u>C-Message Noise</u>
less than 50	35 dBrnc0
51 to 100	37 dBrnc0
101 to 200	40 dBrnc0
201 to 400	43 dBrnc0

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5. PRIVATE LINE SERVICE

5.4 VOICE GRADE SERVICE (Cont'd)

5.4.3 OPTIONAL FEATURES AND FUNCTIONS (Cont'd)

D. Improved Two-Wire Voice Transmission (Cont'd)

4. Return Loss

The Return Loss, expressed as Echo Return Loss (ERL) and Signaling Return Loss (SRL), is equal to or greater than:

ERL	13.0 dB
SRL	6.0 dB

The rate for the provision of Improved Two-Wire Voice Transmission is included as part of the basic Channel Termination rate.

5.5 DIGITAL DATA SERVICE

5.5.1 BASIC CHANNEL DESCRIPTION - DIGITAL DATA CHANNEL

A Digital Data channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 56, 64 Kbps, and 1.544 and 44.736 Mbps. The actual bit rate is a function of the channel interface selected by the customer. The channel provides a synchronous service with timing provided by the Utility through the Utility's facilities to the customer in the received bit stream. Digital Data channels are only available via Utility designated hubs and are provided between customer designated premises or between a customer designated premises and a Utility hub or hubs. The customer may provide the Channel Service Unit-type equipment or other Network Channel Terminating Equipment associated with the Digital Data channel at the customer premises.

The Utility will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds (if provided through a Digital Data hub) while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

Rates and charges for Special Access Digital Data Service are as set forth in the various Rates Section (as defined in Section 1.2) following. (C)

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GCI Communication Corp.

5. PRIVATE LINE SERVICE

5.5 DIGITAL DATA SERVICE (Cont'd)

5.5.2 NETWORK CHANNEL INTERFACES

The following network channel interfaces (NCIs) define the bit rates that are available for a Digital Data channel:

<u>NCI</u>	<u>Bit Rate</u>
DU-24	2.4 Kbps
DU-48	4.8 Kbps
DU-96	9.6 Kbps
DU-56	56.0 Kbps

5.5.3 CHARGEABLE OPTIONAL FEATURES AND FUNCTIONS

Data Bridging

5.6 HIGH CAPACITY SERVICES

5.6.1 BASIC CHANNEL DESCRIPTION - HIGH CAPACITY CHANNEL

A High Capacity channel is a channel for the transmission of nominal 64.0 Kbps* or 1.544, 3.152, 6.132, 44.736, or 274.176 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High Capacity channels are provided between customer designated premises or between a customer designated premises and a Utility hub or hubs.

The customer may provide the Network Channel Terminating Equipment associated with the High Capacity channel at the customer's premises.

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5. PRIVATE LINE SERVICE

5.6 HIGH CAPACITY SERVICES (Cont'd)

5.6.1 BASIC CHANNEL DESCRIPTION -HIGH CAPACITY CHANNEL (Cont'd)

Rates and charges for Private Line High Capacity Service are as set forth in the various Rates Section (as defined in Section 1.2) following. (C)

- * Available only as a channel of a 1.544 Mbps facility to a Utility Digital Data hub or as a cross connect of two 2.4, 4.8, 9.6, 56.0 or 64.0 Kbps channels of two 1.544 Mbps facilities to a Digital Data hub(s). The customer must provide system and channel assignment data.

5.6.2 NETWORK CHANNEL INTERFACES

The following network channel interfaces (NCIs) define the bit rates that are available for a High Capacity channel:

DS-31	3.152 Mbps (DS1C)
DS-44	44.736 Mbps (DS3)
DS-63	6.312 Mbps (DS2)

- * A 64.0 Kbps channel is available as a channel(s) of a 1.544 Mbps channel to a Utility hub.

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5. PRIVATE LINE SERVICE

5.6 HIGH CAPACITY SERVICES (Cont'd)

5.6.3 OPTIONAL FEATURES AND FUNCTIONS

A. Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a 1xN basis against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel line when a working line fails. The spare channel is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer designated premises. The customer is responsible for providing the equipment at its designated premises.

B. Central Office Multiplexing

1. DS1 to Voice

An arrangement that converts a 1.544 Mbps channels to 24 channels for use with Voice Grade Service.

2. DS1 to Digital Data

An arrangement that converts a 1.544 Mbps channel to 24, 56.0 Kbps channels utilizing digital time division multiplexing. Where one or more channel(s) are digital, the DS1 to Data multiplexing charge applies.

3. DS3 to DS1

An arrangement that converts a 44.736 Mbps channel to 28 DS1 channels.

(L) Relocated to Original Sheet 142.1.

(L)
|
(L)

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GCI Communication Corp.

5. PRIVATE LINE SERVICE

5.6 HIGH CAPACITY SERVICES (Cont'd)

5.6.3 OPTIONAL FEATURES AND FUNCTIONS (Cont'd)

C. Digital Access Cross Connect Service (DACS)

(L)

An arrangement that allows the customer ability to specify DSO channel routing between existing DS-1 facilities. Access to DACS is provided at the Utility Hub, Central Wire Center, and is provided on a per DS1 DACS port basis.

Initial DSO channel configuration will be provided at no additional charge. Subsequent DSO channel reconfiguration will be provided at the DACS reconfiguration charge, per DSO channel reconfigured.

(L)

(L) Relocated from Original Sheet 142.

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5. PRIVATE LINE SERVICE

5.7 Metro Ethernet Service (C)

5.7.1 Metro Ethernet Service

Description

Metro Ethernet is a high-speed data network that transports Ethernet data between metropolitan locations at rates of 1.5 Mbps to 1 Gbps. Logical point-to-point and multi-point network topologies are supported. (C)

Metro Ethernet utilizes Company provided equipment at the Company Central Offices, to allow the Company to accept traffic from the Customer, and, subsequently, separate and send bi-directional transmissions to the appropriate networks. (C)

Speeds of 1.5 Mbps to 10Mbps are transported via fiber or copper facilities. Speeds above 10 Mbps are provided over fiber-optic facilities. When possible service will be provided over existing Company facilities.

Service Elements

Metro Ethernet Network Access Port (C)

The *Metro Ethernet* Network access port provides the link from a customer's terminal equipment at the network interface, to the Company's Ethernet network. The Network Access Port consists of a network interface and the related fiber optic or copper facility. A monthly recurring charge applies for each port. (C)

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1st Revised Sheet No. 143.1

GCI Communication Corp.

5. PRIVATE LINE SERVICE (C)

5.7 Metro Ethernet Service (Cont'd) (C)

5.7.1 Metro Ethernet Service (Cont'd)
Service Elements (Cont'd)

Metro Ethernet Backbone (C)

The *Metro Ethernet* backbone connects two or more ports and is charged to the customer via the monthly recurring port charge (C)

General Terms & Conditions

Metro Ethernet is available on a point-to-point or multi-point basis. The number of port connections in a multi-point network, may be limited by the configuration and technological capabilities of the network. (C)

Metro Ethernet uses a shared backbone to provide a private virtual circuit with a CIR (Committed Information Rate) in the following speeds: (C)

- 1.5 Mbps
- 3.0 Mbps
- 10.0Mbps
- 20.0 Mbps
- 50.0 Mbps
- 100.0 Mbps
- 1.0 Gbps

Metro Ethernet Service requires certain physical arrangements of the Company's facilities, and is subject to the availability of such facilities. (C)

Availability of *Metro Ethernet* Services, and speeds, is restricted, by special plant configuration and material specifications, which may not be available at all Customer locations. (N) (C)

Where facilities are not available it may be necessary to construct such facilities. Additional monthly recurring or non-recurring charges may apply as stated in Sections 2.3.3 and 3.5 and the various Rates Section (as defined in Section 1.2).

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Original Sheet No. 143.2

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5. PRIVATE LINE SERVICE

5.7 Metro Ethernet Service (Cont'd)

5.7.1 Metro Ethernet Service (Cont'd)

General Terms & Conditions (Cont'd)

Data transmission and reception speeds described in this tariff for *Metro Ethernet* are to be considered peak speeds. Actual speeds may be affected by technical factors. *Metro Ethernet* complies with Ethernet standards under I.E.E.E. 802.3 but data transmission and reception speeds are not guaranteed.

The interoperability of Customer Premise Equipment (CPE) utilized by the Customer for *Metro Ethernet* service may vary and is not guaranteed.

Customer must furnish equipment space for the provision and ongoing operation of *Metro Ethernet* and access to this space must be provided to the Company as required.

Occasionally routine maintenance will result in an interruption of service. Planned interruptions will be scheduled to occur outside of normal business hours.

Network Access Port Charge

A non-recurring charge and a monthly recurring charge apply. The monthly recurring charge covers transport of data from the customer premise and the transport of customer data over the backbone.

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5. PRIVATE LINE SERVICE

5.8 CONTINUOUS PROPERTY SERVICE

Continuous Property Service rate category recovers the costs associated with the communications path connecting two customer designated premises within the same building or within the same continuous property. This rate applies for Utility owned investment, which extends a customer's dial tone via off-premises extensions, tie line extensions, or provides private line point-to-point communication transmissions. One continuous property service charge applies per customer-designated premises at which the service is terminated. Also non-recurring charges, as shown in the various Rates Section (as defined in Section 1.2) of this tariff, will apply. Optional features and functions available with this service are consistent, where applicable, with Voice Grade service (see 5.4.2 and 5.4.3).

5.9 INDIVIDUAL CASE FILINGS

Certain services set forth in Private Line Service, Section 5 are provided on an Individual Case Basis.

6. SPECIAL CONSTRUCTION

6.1 Underground Locate Service

A. General

Underground locate service is furnished by the Utility to determine the location and need for possible excavation of underground utility facilities. The service is provided to prevent damage to underground facilities and to provide timely underground locate for a person, corporation or other entity which furnishes a service, operates or owns a conduit, pipe, tile, wire, cable, or hose for providing petroleum, electricity, sanitary sewer, communication, water, natural gas, or storm sewer service.

B. Conditions

1. If the request for the locate service encompasses excavation work which will require more than one day to complete, the entity requesting the locate service shall provide to the Utility a schedule of the excavating work for which locate service is to be provided.

(L)

(L)

(L) Matter relocated from 3rd Revised Sheet No. 178 and Original Sheet No. 6536.

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6. SPECIAL CONSTRUCTION

6.1 Underground Locate Service (Cont'd)

B. Conditions (Cont'd)

2. There will be no charge for underground locate service up to 30 locates per month for the requester. (L)
3. Entities providing more than 30 locates per month to the Utility shall be given credit on an hourly basis against any amount due under this section.
4. Each underground locate provided is defined as a maximum one-hour of service. Each additional or fractional hour above the first hour will be treated as a separate locate.
5. If the entity requests locate service outside normal business hours, the requesting party may be charged at overtime levels on an hourly basis. Those rates are listed in tariff section 7.9. This locate service will not affect the 30 free locates. (L)

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