

RESTORATION OF SERVICE

- A. When service has been denied in accordance with these rules and regulations and is temporarily disconnected, it may be restored when the cause of the denial has been corrected.
- B. Service Restoration Time Frame - When the cause of the denial has been corrected after service has been temporarily disconnected, the service will be restored no later than 24 hours after the Company has confirmed that the cause of the denial has been corrected excepting weekends and designated Company holidays.
- C. When service has been denied or is about to be denied for the reasons listed below, it can be corrected as follows:
 - (1) Non-Payment of Delinquent Balance - All outstanding charges - delinquent or billed - must be paid in full or satisfactory arrangements must be made with the Company to pay the charges.
 - (2) Failure to Establish Credit - Application forms must be completed and signed by the customer and any required deposit must be paid.
 - (3) Violation of Other Tariff Sections - The customer must comply with all requirements of the Company's written notice of violation.
 - (4) Extenuating Circumstances - Requirements necessary to correct denial of service based on extenuating circumstances will be determined by a Company Supervisor. The customer must comply with those requirements.

EFFECTIVE: February 23, 1993