**PLEASE NOTE:** This private line section is part of GCI's Interstate tariff, as such, it is subject to the same regulations as the MTS section of this tariff.

## SPECIAL CUSTOMER ARRANGEMENTS

- A. In cases where a customer requests special arrangements which may include engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, GCI, at its option, will provide the requested services. Appropriate recurring and/or non-recurring charges will be developed accordingly.
- B. Each Specialized Customer Arrangement (SCA) is an individually negotiated contract offering tailored to meet the telecommunications needs of the customer for whom the offering was designed. Each SCA contains a service, or combination of services, and includes supplemental terms and conditions, including, without limitation, prices, waivers and alternative pricing structures based upon volume, term utilization and the commitments, not otherwise provided for in this tariff. An SCA may address one or more of the following customer needs related to the provision and receipt of telecommunications service(s) under this Tariff; special provisioning flexibility; special network monitoring; special outage credit provisions; special "turnkey" operation and other specially developed features, functionalities or undertakings. An SCA may also address, or be responsive to, special competitive conditions that exist at the time an SCA is agreed to between the Company and a customer. Unless otherwise specifically provided for in this Tariff, each SCA is available to all similarly situated customers for a period of six (6) months following the effective date of the tariff provision reflecting the SCA or the SCA contract date of the initial customer for whom the SCA was designed, whichever comes first, and each SCA will be provided pursuant to identical or substantially similar terms and conditions.

EFFECTIVE: September 23, 1994