

AB. Guaranteed Value Program

GCI will allow a customer who enrolls in a GCI term program for MTS, Private Line, or Frame Relay Service, to end the term of such service prior to its expiration without charging the applicable termination fee if:

- 1) The customer receives a written proposal from another telecommunications offering a program currently in their tariff which offers the customer savings over GCI, when compared using equal evaluation criteria, and;
- 2) The customer contacts GCI and requests a comparison of the proposed program against GCI programs currently tariffed, or pending tariff approval, and;
- 3) GCI fails to offer the customer a program of equal or better value, which is offered in their tariff, or pending tariff approval, within 60 days of the customer's request for comparison.

Under no circumstances will the customer be billed for services which are not in GCI's approved tariff, or that are not available to any customer who requests and qualifies for service under that plan, program or promotion.

EFFECTIVE: May 14, 2001