

RCA No. 489      1<sup>st</sup> Revised      Sheet No. 21

Canceling

Original      Sheet No. 21

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS

ACCESS LINE - (See Exchange Access Line)

ACTUAL COST - is defined as cost of labor and materials, including the charges for supervision and other overhead.

AIR LINE MILEAGE - is the shortest distance between the points involved.

ANONYMOUS CALL REJECTION - an Enhanced Custom Calling Feature that allows a subscriber to reject incoming calls from callers who have intentionally blocked all of the associated caller identification information. If the incoming call is anonymous, it is routed to a recorded announcement. The Anonymous Call Rejection subscriber does not receive any indication that calls are being rejected.

APPLICANT - is the person making application to the Utility for service.

BASE RATE AREA - is that section of an exchange area within which base rates apply and which usually contains the more compact continuous development.

BATTERY POWER - is direct current electrical energy furnished on the customer's premises by means of a circuit from the central office or other source of supply to a private branch exchange system or other equipment requiring separate electrical energy.

BURIED CABLE OR BURIED WIRE - is a cable or wire designed for use in underground construction and utilized in extending the Utility's telephone plant. As used herein buried refers to direct buried cable or wire as opposed to underground cable which refers to cable or wire in a conduit system.

BUSINESS COMPLEX - is business service provided on a line basis, utilizing hunt group services, or on a trunk basis.

BUSINESS CUSTOMER - is a single, recognizable business entity whose access line(s) are designated by the Local Exchange Carrier as a business line(s). (N)  
(N)

Tariff Advice No. 57

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By: \_\_\_\_\_

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**GCI Communication Corp.**

1.2      GENERAL DEFINITIONS (Cont'd)

BUSINESS COMPLEX PREMIUM - is business service provided on a line or trunk basis, utilizing hunt group services, to be terminated on a key system or PBX system when the customer requests Centrex type optional features.

BUSINESS SERVICE - is exchange service furnished to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, fraternal lodges, churches, clubs, other organizations of a similar nature and individuals practicing a profession or operating a business who have no offices other than their residence and where the use of the service is principally or substantially of a business, professional, or occupational nature.

BUSINESS SIMPLE - is business service provided without any associated hunt group services.

CALL BLOCK - an Enhanced Custom Calling Feature that allows a subscriber to designate their truncated main directory name and number as private and prevent delivery to a called party using Caller ID.

CALL BLOCK - PER CALL - an Enhanced Custom Calling Feature inherent in basic service that allows a subscriber to designate their truncated main directory name and number as private and prevent delivery to a called party using Caller ID. On a per call basis, the customer dials the per call blocking activation code of \*67 (or 1167 for rotary or pulse-dialing phones) which prevents their name and telephone number from being displayed.

CALL BLOCK - PER LINE - an Enhanced Custom Calling Feature that continually designates a customer's directory name and number as private and prevents delivery to a called party using Caller ID. On a per call basis, the customer may dial the per call unblocking activation code of \*82 (or 1182 for rotary or pulse-dialing phones) which allows delivery of their truncated main directory name and number to a called party using Caller ID.

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By: \_\_\_\_\_

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RCA No. 489      Original      Sheet No. 23

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**GCI Communication Corp.**

1.2      GENERAL DEFINITIONS - (Cont'd)

CALLER ID - an Enhanced Custom Calling Feature that allows a subscriber to view the truncated main directory name and telephone number of an incoming call before answering. After the first ring, the central office sends the name and telephone number of the calling party as well as the current month, day, hour and minute. Caller ID requires a telephone set or a separate display unit capable for recognizing and displaying the calling telephone number sent from the central office.

CENTRAL OFFICE - is a switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

CENTREX - see Section 1.3.

CHANNEL - is a path for communications between two or more stations or Utility offices, furnished in such a manner as the Utility may elect, whether by wire, radio or a combination thereof.

CHANNEL MILEAGE FACILITY - is a rate element associated with private line service. It relates to the cable and wire facilities between wire centers, measured in miles, utilized in a private line configuration.

CHANNEL MILEAGE TERMINATION - is a rate element associated with private line service. It relates to the central office equipment terminations between wire centers utilized in a private line configuration.

CHANNEL TERMINATION - is a rate element associated with private line service. It relates to the facilities and termination between the customer designated premises and the serving wire center utilized in a private line configuration.

CLASS OF SERVICE - is the various categories of service generally available to the customer: business, residence, public and semi-public.

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RCA No. 489      1st Revised      Sheet No. 24

Canceling

Original      Sheet No. 24

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

COIN BOX SERVICE (PUBLIC AND SEMI-PUBLIC SERVICE) - See Public Telephone Service and Semi-Public Telephone Service definitions.

COMMON CONTROL SWITCHING ARRANGEMENT (CCSA) - A switched service network designed for customers having extensive private communications requirements. All stations associated with a customer's network may dial each other regardless of location and without using exchange and toll facilities. Off-network access via local or WATS lines may also be provided.

COMMON CHARGES – The charged listed in this section are common to all Company service areas. Service area specific charges are found in the appropriate rate sections. (N)  
(N)

COMMUNICATIONS SYSTEM - is channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Utility stations.

CONTIGUOUS EXCHANGES - are two exchanges whose boundaries adjoin.

CONTINUOUS PROPERTY - is a property owned or leased by a customer where all portions may be served without crossing a public thoroughfare or the property of another. The property of a customer when divided by a public thoroughfare is considered to be continuous provided the customer furnishes at his expense a pedestrian underground or enclosed pedestrian overhead passageway suitable for telephone circuits between the portions of the property separated by the public thoroughfare.

CONTINUOUS PROPERTY SERVICE - is a rate element associated with a communications path connecting two customer designated premises within the same building or within the same continuous property.

(L)  
|  
(L)

(L) Matter relocated to 4th Revised Sheet No. 25.

Tariff Advice No. 294

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager

Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

CONTINUOUS REDIAL - an Enhanced Custom Calling Feature that, when activated, directs the central office to place a call to the telephone number of the last outgoing call from their telephone. The central office will redial the telephone number whether or not the original call was answered, unanswered or busy. If the redialed number is busy, the central office will monitor the status of that line for up to 30 minutes. When the line becomes available, the Continuous Redial subscriber will be signaled with a distinctive ring. When the subscriber lifts the handset, the call will be automatically dialed. (L)

CUSTOMER - is the person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service. See also Subscriber.

CUSTOMER OWNED AND MAINTAINED EQUIPMENT (COAME) - any device, apparatus or wiring provided by the customer for which complete ownership and maintenance responsibility resides with the customer. The Utility's liability is limited to interconnection in accordance with the rules and regulations outlined elsewhere in this tariff or as provided under a separate written agreement.

DID INTERCEPT – calls which cannot reach their destination, may be intercepted and diverted to a station attendant, a recording or some other place.

DID RETRANSLATION – A DID numbers block, or part thereof, will be retranslated routing a particular DID number(s) to a different number(s) in the same wire center or to an alternate wire center within GCI's exchange area and then to the customer.

DIGICALL – Service that provides enhanced switched digital voice and data communication service that originates in the local exchange company's electronic switching equipment and operated over standard telephone lines.

DATE OF PRESENTATION - is the date upon which a bill or notice is mailed or delivered to the customer, or if not mailed, the date upon which that bill or notice is presented to the customer by a representative of the Utility.

**(L) Matter relocated from Original Sheet No. 24.**

RCA No. 489      Original      Sheet No. 25.1

Canceling

\_\_\_\_\_ Sheet No. \_\_\_\_\_

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

EMERGENCY - is a situation in which property or human life is in jeopardy and the prompt summoning of aid is essential.

(L)

EXCHANGE - is a specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and environs. It may consist of one or more central offices, together with the associated plant used in furnishing services within that area.

EXCHANGE AREA - is an area shown on maps filed elsewhere in tariff schedules within which the Utility is authorized to furnish exchange telephone service from one or more central offices serving that area.

(L)

(L) Matter relocated from 2nd Revised Sheet No. 25.

Tariff Advice No. 122

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager

Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

EXCHANGE SERVICE - See Local Service.

EXTENDED AREA SERVICE - is interexchange telephone service furnished at flat or message rates between one or more exchanges.

FACILITIES - are instrumentalities, supplemental equipment, apparatus, wiring, poles, cables and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

FLAT RATE SERVICE - is exchange service furnished at a fixed periodic charge.

FOREIGN ATTACHMENT - is equipment attached or connected to Utility equipment not owned or authorized by the Utility for use with the telephone service furnished.

GRADE OF SERVICE - refers to the number of parties served on a telephone line such as one-party, two-party, four-party.

HARM - electrical hazards to Utility personnel, damage to Utility equipment, malfunction of Utility billing equipment, and degradation of service to persons other than the user of Customer Owned Equipment, his calling or called party.

INDIVIDUAL LINE SERVICE - See One-Party Service.

INSTALLATION CHARGE - is an initial non-recurring charge made to cover all or a portion of the cost associated with the installation of telephone facilities.

INSTRUMENTALITIES - are the telephone equipment instruments, switching devices and associated equipment, including drop wire, located on a customer's premises.

INTER-RING LINK - in a customer's ATLAS configuration, the Inter-Ring Link is the transmission facility that connects like Data Links between customer designated locations. The maximum length of an Inter-Ring Link is twenty-five miles between Data Links. The Inter-Ring Link connects Data Links of a point-to-point circuit or multiple Data Links in an multi-point configuration. The Inter-Ring Link is a rate element applied per 5 mpbs channel utilized.

KEY TELEPHONE SYSTEM - A system in which the telephones have multiple buttons permitting the user to select outgoing or incoming ventral office phone lines directly. With a key system you don't have to dial 9 to get an outside line.

(L)  
|  
(L)

Tariff Advice No. 154

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Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

KEY TELEPHONE SERVICE - is exchange service furnished by means of assemblies of one or more individual or PBX station lines, including at least one key telephone set arranged for cutoff, holding, intercommunicating, pickup and signaling within the capacity of the equipment. All stations in the assembly are key telephone stations.

LAST CALL RETURN - an Enhanced Custom Calling Feature where the subscriber directs the central office to redial the telephone number of the last incoming call to their telephone. The subscriber can return a call without knowing the telephone number of the calling party.

LIFELINE SERVICE - is a service that offers a reduction in the local residential monthly recurring service charges. Lifeline service is available to qualifying residential customers of the Company and is applicable only to their principal residence.

LINE EXTENSION - is the outside plant required in addition to existing facilities to render telephone service, exclusive of instrumentalities.

LINE INSULATION TEST – (LIT) A test performed from the central office, which measures resistance and voltages on local lines to find faults. (N)  
(N)

LINKUP ASSISTANCE - is a service that offers a discount of the applicable non-recurring new service connection charges. Linkup assistance is available to qualifying residential customers of the Company.

LOCAL EXCHANGE - That exchange in which the primary station is located.

LOCAL MESSAGE - is a communication between a calling station and any other exchange station within the local service area of the calling station.

LOCAL PRIVATE LINE - is a line located wholly within an exchange, furnished for the customer's own use for communication or signalling between points on that line.

LOCAL SERVICE - is telephone service furnished between customer's stations located within the same local service area.

L – Relocated to 2<sup>nd</sup> Revised Sheet No. 28 (L)  
(L)

Tariff Advice No. 87

Effective: April 6, 2001

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager



Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

LOCAL SERVICE AREA - is the area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

(L)

MESSAGE - is a completed customer telephone call.

(L)

MILITARY SERVICE - is a digital subscriber service (DSS) that is provided to a military entity.

MINIMUM CONTRACT PERIOD - is the minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOVE AND CHANGE CHARGES - are the initial non-recurring charges made to cover in whole or part the cost of changes in location or type of instrumentalities or in wiring on a customer's premises at the request of the customer, where there is no interruption to service, other than that incident to the work involved, and where such changes are not required for the proper maintenance of the equipment or service.

NETWORK INTERFACE - is the point of interconnection on a customer's premises between Utility communications facilities and customer terminal equipment.

NETWORK NODE - is a piece of electronic equipment that serves as a multiplexer and converts the electrical signal presented by the LAN to optical signals.

NON-CONTIGUOUS EXCHANGES - are two exchanges whose boundaries do not adjoin.

NON-LISTED NUMBER - the telephone number and associated information pertaining to a subscriber who has requested that the information not appear in the white pages listing but be made available to a directory assistance service

NON-PUBLISHED NUMBER - the telephone number and associated information pertaining to a subscriber who has requested that the information not appear in the white pages listings and not be made available to a directory assistance service.

L- Relocated from 1st Revised Sheet No. 27

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager

RCA No. 489      Original      Sheet No. 28.1

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**GCI Communication Corp.**

1.2      GENERAL DEFINITIONS - (Cont'd)

OFF-NETWORK MTS/WATS EQUIVALENT SERVICE - a voice grade circuit between an Other Common Carrier (OCC) terminal location and a telephone company central office.

(M)

ONE-PARTY SERVICE - is a grade of exchange service furnished by means of a central office line arranged to serve one station location only, although additional stations may be connected to the line.

(M)

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Effective:    October 30, 1997

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By:    \_\_\_\_\_

Title:    Tariffs and Licenses Manager

RCA No. 489      1st Revised      Sheet No. 29

Canceling

Original      Sheet No. 29

**GCI Communication Corp.**

1.2      GENERAL DEFINITIONS - (Cont'd)

OTHER COMMON CARRIER (OCC) - Denotes Specialized Common Carriers, Domestic and International Records Carriers, Domestic Satellite Carriers and Value-Added Carriers that are authorized by the FCC to provide private or off-network MTS/WATS equivalent services.

PARTY LINE SERVICE - is a grade of service furnished by means of a central office line arranged to serve more than one primary station and with distinctive ringing for each main station on that line.

PERMANENT DISCONNECT - is a service permanently disconnected when the customer is denied both incoming and outgoing service by the Utility.

PREMISES - is the area occupied by a customer in a building or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public highway.

PRIMARY STATION - is the main telephone station (excluding extension stations) of a customer's service.

PRIVATE BRANCH EXCHANGE SERVICE - Commercial private branch exchange service is furnished by means of trunk lines directly connected from a Utility central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations for the exclusive use of the customer or his employees.

PUBLIC TELEPHONE SERVICE - is a non-listed, non-customer exchange station installed for the convenience of the public at a location chosen or accepted by the Utility. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

(L) Matter relocated to Original Page 29.3.

(L)  
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(L)

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Effective: \_\_\_\_\_

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager

Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

RATE SECTIONS – Below is a list of areas GCI serves. The rates for those areas are contained in the following sections:

|                              |                         |                          |     |
|------------------------------|-------------------------|--------------------------|-----|
|                              |                         | Fort Greely, 35 - 38     | (D) |
|                              |                         | Fort Wainwright, 20 - 22 |     |
| Anchorage/Fire Island, 7 - 9 | Copper Valley, 55 - 57  |                          |     |
|                              | Cordova, 75 - 77        |                          |     |
| Bethel, 60 - 62              |                         | Girdwood, 7 - 9          |     |
| Big Lake, 30 - 32            | Delta Junction, 35 - 38 | Glennallen, 55 - 57      |     |
| Bird/Indian, 7 - 9           |                         |                          |     |
|                              | Douglas, 20 - 22        |                          |     |
| Cantwell, 30 - 32            |                         |                          |     |
|                              | Eagle River, 30 - 32    | Healy, 30 - 32           |     |
|                              |                         |                          |     |
|                              | Eielson, 20 - 22        |                          |     |
| Chitina, 55 - 57             |                         | Homer, 35 - 38           |     |
| Chugiak, 30 - 32             |                         |                          |     |
| Clear-Anderson, 30 - 32      |                         | Hope, 7 - 9              |     |
|                              | Fairbanks, 10 - 19      |                          | (D) |

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By:      \_\_\_\_\_

Title:      Tariffs and Licenses Manager

RCA No. 489      2nd Revised      Sheet No. 29.2

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1st Revised      Sheet No. 29.2

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

RATE SECTIONS (Cont'd)

|                    |                      |                     |     |
|--------------------|----------------------|---------------------|-----|
|                    | McCarthy, 55 - 57    | Palmer, 30 - 32     | (D) |
|                    | Mentasta, 55 - 57    |                     |     |
| Juneau, 20 - 22    |                      | Petersburg, 45 - 47 |     |
|                    | Nenana, 35 - 38      |                     |     |
| Kenai, 35 - 38     | Ninilchik, 35 - 38   |                     |     |
| Ketchikan, 70 - 72 | Nome, 65 - 67        |                     |     |
|                    | North Kenai, 35 - 38 | Seldovia, 35 - 38   |     |
| Kodiak, 35 - 38    | North Pole, 35 - 38  | Seward, 40 - 42     |     |
|                    |                      | Sitka, 50 - 52      |     |
|                    |                      |                     | (D) |

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager

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1st Revised      Sheet No. 29.3

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

RATE SECTIONS (Cont'd)

Soldotna, 35 - 38

Tyonek, 30 - 32

Valdez, 55 - 57

Sterling, 35 - 38

Talkeetna, 30 - 32

Tatitlek, 55 - 57

Wasilla, 30 - 32

Willow, 30 - 32

Wrangell, 45 - 47

(D)

(D)

RESIDENCE SERVICE - is a class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is for social or domestic purposes.

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Title: Tariffs and Licenses Manager

RCA No. 489      Original      Sheet No. 30

Canceling

\_\_\_\_\_ Sheet No. \_\_\_\_\_

**GCI Communication Corp.**

1.2    GENERAL DEFINITIONS - (Continued)

SEMI-PUBLIC TELEPHONE SERVICE - is exchange service designed for use of the customer and the public at locations somewhat public in character and involving a stipulated charge for each outgoing local message. A coin collecting device is provided for immediate collection of charges for each outgoing local and toll message.

SERVICE CONNECTION CHARGES - See Installation Charge

SINGLE LINE SERVICE - is a grade of exchange service furnished by means of central office line arranged to service one station location only, although additional stations may be connected to the line.

SPECULATIVE PROJECT - is an undertaking of a speculative nature which, in the opinion of the Utility, appears to involve risk of failure.

STATION - is a telephone on a customer's premises.

SUBSCRIBER - is the person in whose name service is furnished as evidenced by the signature on the application or contract for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service. See also Customer.

SUBURBAN AREA - is that portion of the exchange located outside of the base rate area.

SUPERSEDURE - is the transfer of service, including the telephone number, from one customer to another with the express consent of the relinquishing customer and with the agreement of the new customer to assume the responsibility for all charges outstanding. This arrangement requires continuous billing, with no change in type or location of equipment.

SUPPLEMENTAL EQUIPMENT - is equipment furnished to meet the special needs or convenience of customer.

TARIFF - are the rates, charges, rules and regulations adopted and filed by the Utility and approved by the Alaska Public Utilities Commission.

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By: \_\_\_\_\_

Title:    Tariffs and Licenses Manager

Tariff Advice No.    \_\_\_\_\_

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Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

TELEPHONE NUMBER ONLY – this term is used in reference to the Telephone Number Reservation Service. Under this service a customer may reserve a “Telephone Number Only” for his or her future use without necessarily reserving the physical line associated with the telephone number in the past. (N)

TELEPHONE SERVICE - consists of both local and toll service. The services provided by GCI under this Tariff are limited to Local Service. (N)

TEMPORARY DISCONNECT - is a temporary discontinuation of service without complete termination of the service, made at the request of the customer or on the initiative of the Utility, in which the facilities and telephone number are held available for resumption of service.

TEMPORARY SERVICE - is service to premises or enterprises, the temporary nature of which can be determined in advance from the known limited duration of the contemplated operations, such as construction or exploration projects with their related housing and miscellaneous camp service facilities, summer or winter resorts, amusement or sports concerns, fairs, exhibit structures or places, and other enterprises of like limited duration.

Service estimated to be for a term less than the normal location life to premises or enterprises normally permanent in nature.

TERMINATION CHARGE - is the charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

TIE LINE - a dedicated telephone circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other.

TOLL LINE - is a line between two or more exchange or toll stations over which service is furnished on a toll message rate basis.

TOLL RATE - is the initial period charge prescribed for toll messages based upon the duration of the initial period and distance between exchanges. (L)

(L) - Moved to sheet No. 32. (L)

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Canceling

**GCI Communication Corp.**

1.2 GENERAL DEFINITIONS - (Cont'd)

TOLL MESSAGE - is a completed call between two exchange stations located in different local service area, between two toll stations, or between a toll station and an exchange station. (L)

TOLL SERVICE - is telephone service between exchanges or locations for which a toll rate is charged. (L)

TRADE NAME - is the name or style under which concern conducts its business and by which it is generally known to the public.

TRUNK LINE - is a telephone circuit between two central offices or between a private branch exchange and a Utility central office.

TYPE OF SERVICE - refers to flat rate service, message rate service or semi-public service.

UNDERLYING CARRIER - any utility acting as an agent for GCI Communication Corp. (GCI).

USER - the user of a service regardless of the identity or location of the subscriber or customer of the service.

UTILITY - is the public utility named herein, GCI Communication Corp. d/b/a General Communication, Inc., and d/b/a GCI.

VIRTUAL CHANNEL TERMINATION - is a rate element associated with private line service. It relates to the facilities and terminations connecting two or more customer designated premises on a directly connected basis without passing through a telephone company wire center.

WATS - Wide Area Telecommunications Service is a discounted long distance telephone service offered by some common carriers. The service is offered on a dedicated basis as either an inbound service (in-wats) and as an outbound service (out-wats). (T)

L - Previously shown on Original Sheet No 31. (T)

RCA No. 489      Original      Sheet No. 33

Canceling

\_\_\_\_\_ Sheet No. \_\_\_\_\_

**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS

Access to ETN/ESN through MSN - provides the capability to access the Electronic Tandem Network (ETN)/Electronic Switched Network (ESN) through the Meridian Switched Network (MSN). This feature is supported only by dual-tone multi-frequency sets.

Access to Paging - allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

Access to Special Service Facilities - provides attendant or Centrex station access to foreign exchange line, tie trunks and WATS lines by dialing an access code. Access to these special service facilities is subject to class-of-service restrictions.

Account Code Acceptance and Recording - allows an Centrex user to enter a billing number into the SMDR record for charge-back purposes. This account code may be from two to fourteen digits in length. The length is the same for all stations in an Centrex group.

Activation/Deactivation of Call Forwarding Universal/Intragroup -allows an attendant to activate, deactivate, and program Call Forwarding for Centrex stations equipped with the Call Forwarding Universal/Call Forwarding Intragroup feature.

Attendant Call Detail Entry - allows the attendant to enter cost allocation information into the SMDR record.

Attendant Conference - this feature extends the maximum number of attendant conference conferees from 6 to 30.

Authorization Codes - assigns codes used to identify callers for billing purposes, to assign a Network Class of Service, and to control network access.

Authorization Code Immediate Dialing - provides for the removal of the seven second pause between the authorization code and the secondary dial tone.

Authorization-Verification and Recording - allows Centrex group attendants to validate authorization codes.

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By: \_\_\_\_\_

Title: Tariffs and Licenses Manager

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\_\_\_\_\_ Sheet No. \_\_\_\_\_

**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Autobaud - allows a Data Unit to configure itself automatically to match the data rate of a user's asynchronous data terminal equipment (DTE).

Autodial - allows an attendant to dial frequently called numbers by depressing the Autodial feature key, which is programmed with the same number.

Auto Answer Back - allows any incoming call to the primary directory number of the set to be automatically answered after four seconds. Conversation takes place through a hands-free unit. When the calling party hangs up, the call is automatically disconnected.

Automatic Call Distribution (ACD) - allows the Centrex customer to process large volumes of incoming calls by distributing them equally among a designated group of answering positions.

Automatic Dial - allows a station user to call a frequently dialed number by pressing the assigned feature key. The user is permitted to change the assigned number stored against the feature key. The feature is assigned to the feature key through the Service Order system.

Automatic Line - provides an automatic connection between a calling station that goes off-hook and a predetermined location.

Automatic Recall - this feature provides a ringing tone to remind the attendant that a call queued to another number in the attendant's console group has not been answered. After answering the recall, the attendant can automatically re-extend the call to the same station.

Automatic Route Selection - trunk route lists are automatically searched for an idle outgoing trunk.

Busy Verification-Stations - allows an attendant to determine whether stations are busy or idle.

Busy Verification-Trunks - allows an attendant to determine whether trunks are busy or idle.

Call Back Queuing - provides a station user who encounters an all-trunk-busy condition with the option of being notified when a trunk becomes idle, and of then being automatically connected to the called number using the CBQ feature.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Call Forward All Calls - allows incoming calls from outside the Centrex group to be automatically routed to a Centrex user or to the attendant in the same Centrex group.

Call Forward/Automatic Dial Display - this feature provides an issue display of the number currently programmed for the Call Forward or Automatic Dial feature on Business Set phones equipped with visual display.

Call Forward Busy Line - allows incoming calls from outside the Centrex group to a busy station line to be automatically routed to a preselected station line or to the attendant in the same Centrex group.

Call Forward Don't Answer - allows incoming calls from outside the Centrex group to be automatically routed to a preselected station line or to the attendant on the same Centrex group when a called station is not answered after a preset number of ringing cycles.

Call Forward Enhancements (Multi and Screening) - this feature provides Call Forward Enhancements. The Multi feature option allows the termination of further calls on the base station if a call has been forwarded and allows the user to forward multiple calls. This feature may be employed with Call Forward All Calls, Call Forward Busy Line and Call Forward Don't Answer. The Screening feature allows a remote station to whom the base station has programmed Call Forwarding to transfer a call back to the base station regardless of the state of Call Forwarding activation. This is allowed only for the remote station to whom the base station has forwarded calls.

Call Forward Group Don't Answer - this option allows Call Forward Don't Answer to be assigned on an individual hunt group basis. Calls to idle hunt group stations ring for a predetermined amount of time before being forwarded to the next station in the hunt sequence, to a directory number ("DN") within the same hunt group, or to an DN outside the hunt group.

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L-Relocated to Sheet 35.1

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Call Forward Validation - provides a means of verifying that a new line has been successfully forwarded at the time that Call Forwarding is activated.

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Call Hold - this feature allows a subscriber to manually hold a call on the loop either manually by depressing a key, or automatically by pressing another key.

Call Park - provides a station user with the capability to park a call against his/her directory number. The parked call may be retrieved from any Centrex station by first requesting Call Park Retrieve and then dialing the directory number of the station against which the call was parked.

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L-Relocated from Sheet 35

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Call Park Recall Timer - provides a separate timer for each call parked by an attendant. The timer defines the maximum time period that a call can spend in the parking lot. If the call is not retrieved or abandoned within the defined time, the call is unparked and the attendant is recalled.

Call Pick-up - allows a Centrex station to answer calls incoming to another Centrex station within a predetermined Call Pick-up group. A Call Pick-up group is a group of stations with Call Pick-up assigned and which are linked together using one of the Centrex stations as a linking member.

Call Selection - allows an attendant to answer incoming calls using either of the following methods: in the order they are received, regardless of the incoming call type; or by manually selecting a specific incoming call type.

Call Transfer - allows a subscriber to transfer an incoming call to another number.

Call Waiting - provides an incoming call which encounters a busy Centrex Set with audible ringing, while the called station user receives call waiting notification. The called station user can either acknowledge the new caller and place the existing party on hold, or abandon one of the calls and be recalled by the other.

Call Waiting Exempt - this feature can be assigned to a line to exempt it from being interrupted by either the Call Waiting or Call Waiting Originating features.

Call Waiting Intragroup - can be assigned to any line that has the basic Call Waiting feature.

Call Waiting - Originating - this feature permits a station user to impose Call Waiting on a busy station. A line option is available to exempt a called station from Call Waiting Originating.

Camp-On - allows an attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Camp-On with Music - provides music while calling party is waiting for a busy station to become idle. Purchase of a music option from Package No. 8 is also required with this feature.

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1.3    CENTREX FEATURE DEFINITIONS - (Cont'd)

Class of Service Restrictions--Fully Restricted - denies access from the restricted station line to the exchange network and to the attendant.

Class of Service Restrictions--Semi-Restricted - allows access from the restricted station line to only the attendant.

Class of Service Restrictions--Toll Restricted - enables station lines to be either toll denied or assigned toll diversion to the attendant.

Class of Service Restrictions--Unrestricted - this feature allows stations to access the exchange network, the MTS network or any other service accessible by dialing.

Code Calling Line Termination - allows an attendant to access customer-provided code call equipment by dialing an access code and a called party code.

Conference (Maximum 6 Conferees) - allows an attendant to establish a six-port conference call (not including the attendant.)

Customer Group Transparency - allows transparency of feature operation across Centrex group boundaries (i.e. calls between different Centrex groups can be defined as intra-group calls).

Customer Premises Announcement for Uniform Call Distribution Group (UCDGRP) Applications - provides for a pre-recorded announcement from a customer owned and maintained outboard announcement machine located on the customer's premises in the Uniform Call Distribution Group (UCDGRP) environment. Translations in the host central office will tie the UCDGRP calling parties to the announcement through the digital network.

Custom/Enhanced Call Waiting – combination of the two calling features, Call Waiting and Cancel Call Waiting, sold as a package.

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Customized Message - provides for a customized announcement from the utility's central office of up to 15 seconds in length, and pre-recorded by the customer, that will be heard by an incoming caller when the called station in a Centrex group is busy or does not answer within a specified period of time.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Cut-Through Dialing for Centrex Lines and Attendant Console/Private Network Arrangement - implements Cut-Through Dialing of Centrex sets, attendant consoles, trunks, Centrex Business Sets, and Data Units.

Cut-Through Dialing and Through Dialing Interaction - used to decrease the workload of attendants in Centrex groups where access to certain routes is restricted to the attendant. Through the use of this feature, the attendant can gain access to a restricted route and then release the call to the station users, who dials the remaining digits to complete the call.

Cut-Through Dialing /Private Network Arrangement - allows the central office switch to process calls in cut-through mode. Cut-Through Dialing has two basic characteristics of interest with respect to this feature: call progress tones from distant switches in the network are returned to the caller; the digits dialed by the caller directly control selection of routes used to complete the call.

Delayed Operation - allows an attendant to place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

Denied Incoming (DIN) - the line cannot receive calls from outside the customer group. This will include all calls incoming via trunks, except those trunk groups flagged as intragroup only. The attendant cannot complete incoming calls to the station if the call originates outside the customer group unless DIN is modified by a Terminating Restriction Code.

Dial Call Waiting - permits a station user to impose Call Waiting on a busy station by dialing the Call Waiting feature activation code followed by the station directory number. If the called station is busy, the caller is call waited. This feature allows a station user the flexibility to choose whether he/she wants to impose the Call Waiting on a busy station.

Direct Inward System Access - allows selected outside callers to dial from the switched network directly into the central office and to gain access to network facilities without attendant assistance.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Directed Call Park - allows calls directed to a main station line with the directed Call Park feature to be received from any station by dialing an access code and the directory number against which the call is parked.

Directed Call Pick-up-Barge-In - allows calls directed to a main station line with the directed Call Pick-up feature to be answered by any main station line in the group. This is accomplished by dialing an access code followed by the extension number of the main station line to which the call was directed. If the main station has already answered, a three-way connection is established.

Directed Call Pick-up-Non Barge-in - allows a main station user to pick-up an unanswered call to another main station line equipped with directed Call Pick-Up by dialing a special answer code plus the number of the main station line being rung. If the main station line being rung has already been answered, busy tone will be returned to the main station line user dialing the answer code and station line number.

DISA-Remove Authorization Code Timeout - provides the datafillable option of providing Direct Inward System Access (DISA) subscribers with immediate dial tone for entering designation digits.

Disconnect Time-Out - holds a terminating Data Unit in an unavailable state for a datafillable amount of time after call takedown.

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**GCI Communication Corp.**

1.3    CENTREX FEATURE DEFINITIONS - (Cont'd)

Display of Queued Calls - provides an attendant with a visual display of queued calls. (M)

Display Called/Calling Number - provides the Centrex business Set user with visual feedback concerning the called number during the origination, termination, programming, and feature activation operations.

Enhanced Dial Plan - enables the Centrex customer group dial plan to be customized to meet user's unique requirements.

ESN Answer Supervision Generation - allows a Centrex customer to use the DMS-100 Audio Tone Detector to detect an answer, by voice detection, on trunks that do not return answer supervision. (M)

Enhanced Call Waiting – combination of the two calling features, Call Waiting and Cancel Call Waiting, sold as a package.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

ESN Basic-Network Class of Service - calls between the nodes of a central office network carry central office Network Class of Service values encoded as part of the network signals. These NCOS values are used to determine call privileges for calls traversing the network.

ESN Basic-Network Information Signals - network information signaling is designed for exclusive use between switches equipped with the central office signaling package and within a customer's private network.

ESN Detail Recording-Customer Dialed Account Recording - allows assignment of an account code to Centrex stations.

Executive Busy Override - allows a Centrex user to gain access to a busy station by flashing the hook-switch during busy tone and then dialing a feature code.

Expensive Route Warning Tone - provides a warning tone to the caller that indicated the selection of an expensive route.

Feature Code Access - provides an alternate method of accessing Centrex features other than through the use of feature keys.

Feature Display - provides the Centrex user with visual feedback on user-entered data and on incoming call information.

Flexible Intercept - allows for the automatic rerouting of calls that cannot be completed because of imposed restrictions, equipment, or dialing irregularities.

For Operator Number Identification Lines - allows for the creation of an SMDR record for calls placed by Centrex station lines that are assigned the ONI option.

Foreign Exchange Trunk Analog - provides a PBX customer with access to a remote central office.

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1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Foreign Exchange Trunk Digital Two-Way - provides a PBX or a Class 5 central office customer with access to a remote Class 5 central office through dedicated foreign exchange trunks.

Generic Announcement - provides a standard announcement from the utility's central office that will be heard by an incoming caller when the called station in a Centrex group is busy or does not answer within a specified time. Several generic announcements are available, and the customer may select one.

Group Intercom - enables a Centrex user to terminate on a member of a predesignated group by using abbreviated dialing.

Held Calls - allows a Centrex user to hold an established call on any directory number on the Centrex Set. The user may then originate or receive another call on any other idle directory number.

Immediate Notification of Priority Queued Calls - allows an attendant to be alerted to a queued emergency call while the attendant is active on a call, position busy, or programming a feature.

Individual Business Line - this feature allows the Business Set subscriber the appearance of a POTS line as one of the directory number keys on the set. The line has a POTS dialing plan. A customer group is associated with the number. However to the subscriber, it is in all respects separate from the customer group. All calls originating on the key are direct outward dial calls including calls within the customer group.

Intercom - allows a Centrex user to directly terminate on a predesignated set by depressing the intercom key on the Centrex Set.

Interposition Calls and Transfers - allows an attendant to call and to speak to another attendant and to transfer a call to another attendant.

Keyboard Dialing - provides a means for data terminating equipment (DTE) users to establish a data call by using the terminal keyboard of the DTE instead of a conventional keypad.

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1.3    CENTREX FEATURE DEFINITIONS - (Cont'd)

Large Conference - extends the maximum number of attendant conferees from six to thirty.

Last Number Redial - allows a Centrex user to redial the last number called by depressing a single key rather than redialing the entire number.

Lockout - denies an attendant the ability to reenter a call unless the attendant is recalled by a station user or by Automatic Redial.

Loudspeaker and Radio Paging Access - allows Centrex stations and attendants to access customer-provided loudspeaker paging equipment to summon a particular person, using speakers located throughout the customer's premises.

Make Set Busy - allows directory number appearances, excluding private business lines and Multiple Appearance Directory Number (MADN) group members and call terminations (such as call waiting calls, camp-on, and busy override) to be made busy to incoming calls.

Make Set Busy Intragroup - allows the Make Set Busy feature to be applied in the Datapath environment on an intragroup basis.

Malicious Call Hold - allows a Centrex user to hold a connection within the switching unit, enabling the call to be traced back to the originating party.

Meet Me Conference/6-way - provides a 6-party conference bridge and directory number for conferees to dial at a specified time to hold a conference.

Meet Me Conference - extends the maximum number of meet me conferees from 6 to 30.

Message Waiting - this feature provides a subscriber with a visual indication that a message is being held at the message center.

Message Waiting Lamp - provides visual indication that a message is being held at the message center.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Message Waiting Stuttered Dial Tone for Message Waiting - allows a Centrex station user to be notified of a message waiting. Stuttered dial tone is used for Centrex stations without message waiting lamps.

Modem Pooling - Modem pools are groups of similar modems each one wired to a specific data unit. The modem reacts to the data unit and functions as if it were connected to the data terminal equipment. Inbound Modem Pooling provides the analog modem required when a data unit is called either by a modem or another data unit over analog.

Multiple Listed Directory Numbers - a customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification lamp so that the attendant can answer each call appropriately.

Multiple Appearance Directory Number - a directory number that is assigned to more than one Centrex Business Set user is called a Multiple Appearance Directory Number (MADN). The Centrex Business Sets that are assigned this number are called a MADN group. MADN groups can be comprised of up to 32 Centrex Business Set stations, and can be configured in either a Single Call Arrangement or a Multiple Call Arrangement.

Music on Hold (Customer Provided) - provides for an incoming call holding on a Centrex station to receive music from a source provided by the customer.

Music on Hold (Utility Provided) - provides for an incoming call holding on a Centrex station to receive music while holding. The music is provided from the host central office.

Network Class of Service - the Network Class of Service assigned to individual Centrex stations are used to determine call privileges for calls using the network.

Network Speed Calling - allows a customer to define a list of network speed calling numbers. The NSC list is defined by using the Table Editor of a Maintenance and Administrative Position. The NSC list may only be changed or added to from the Maintenance and Administrative Position.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Off Hook Queuing - allows a Centrex station user to wait off-hook when a call cannot be completed because an idle outgoing trunk is not immediately available among the inexpensive route set.

Permanent Hold - allows a station to hold one active call against its directory number without attendant assistance. When Permanent Hold is active, other calls cannot be originated or terminated and other features cannot be activated by either station.

Position Busy - allows the attendant to make the console unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the Position Busy state.

Preset Conference - allows a Centrex station, a trunk, or an attendant console to establish a preset conference with up to 30 conferees. This is achieved by dialing a specific directory number.

Privacy Release - allows single call arrangement Multiple Access Directory Numbers to establish a conference call among up to thirty MADN lines and an outside number.

Query Time and Date - provides the current time and date on a Centrex Display Set.

Random Conditional Routing - provides the capability to distribute calls over several lists of trunk groups on a percentage basis when the Automatic Route Selection feature is provided.

Random Make Busy - when activated, this feature makes a line busy to incoming calls. This feature is used in connection with DNH hunt groups so that the hunt skips a line with Random Make Busy activated.

Release Upon Completion of Dialing - allows an attendant to extend a call to a trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

Ring Again - Business Set Activated - allows a Centrex Business Set to monitor a busy directory number and to notify the user when the called station becomes free.

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1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Ring Again - Customized - permits a main station user who attempts an intercommunication call to a busy main station line to be automatically connected to that line when both called and calling lines are subsequently idle.

Ring Again - Hunt Groups - allows a Centrex station user who encounters a busy station to be notified when the busy station becomes idle and to be automatically placed in a ring again mode.

Secondary Number - enables Centrex Business Sets to have a second telephone number assigned to a customer specified button on the set.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station. When a caller wants to be extended to another station following a call to a called station, the attendant requests the caller to stay off-hook when the first call is finished. The attendant then extends the caller to the other station. In this way, the caller does not have to dial the listed directory number again.

Short Hunt - provides the capability for incoming calls to hunt over a set of directory number appearances on a Centrex Set in each of an idle directory number on which to terminate.

Six-Port Conference - with this feature the user can establish a conference call of up to 30 parties. Any of the other parties may be external to the switch. The user establishes the conference call by successfully dialing the individual parties and adding them to the conference call.

Speed Call - allows an attendant to dial frequently dialed numbers by depressing a speed call key and dialing one or two digits instead of all digits in the number. The frequently dialed number may be a directory number, an authorization code, an account code, or an access code.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Speed Call-Long List - allows a user to place calls to a previously designated list of frequently dialed numbers. This is achieved by dialing a Speed Calling code plus an asterisk plus one or two digits instead of all digits of the desired number. The desired number may be a directory number, authorization code, account code or access code. The group long list has two digit codes and can be accessed by a number of users. However, only the controller can add to, change, or delete numbers from the list.

Speed Calling-Individual Short List - allows a user to place calls to a previously designated list of frequently dialed numbers by dialing fewer digits than are in the regular directory number.

Speed Calling-Business Set Activated - allows a Business Set user to access up to three different speed call lists by pressing speed call keys or dialing access codes.

Station Call Park - allows the user to park calls against any directory number in the Centrex group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

Station Controlled Conference - extends the maximum number of station controlled conferences from 6 to 30.

Station Controlled Conference - allows the Centrex user to establish a conference call consisting of more than three conferees (maximum of six conferees) without the assistance of the attendant. The conferees can include lines in the same Centrex group, lines belonging to another Centrex group, and stations reached through trunks.

Station Message Detail Recording - an arrangement to provide a record, consisting of the calling number, the called number, date, time of day, duration of call, and the type of facility used. The magnetic tape record will be provided to customers requiring message detail for cost allocation and telecommunications system management purposes. SMDR will only be provided where the Utility's message billing process has been arranged to provide this optional feature. The magnetic tape density, number of tracks and record format will be that used by the program and data processing system in use by the accounting center furnishing the tape.

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**GCI Communication Corp.**

1.3    CENTREX FEATURE DEFINITIONS - (Cont'd)

Supervisory Console - allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

System Night Service-Fixed - with this feature, calls that are normally routed through the attendant during the day are routed to the predesignated locations at night. The predesignated route to be used can be an individual directory number or a hunt group.

System Night Service-Flexible - this feature allows the attendant to program night service routes for each incoming call identification classification assigned to the customer group.

System Night Service-Trunk Answer From Any Station (TFAS) - this feature allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TFAS coding device sounds.

Three Way Conference/Transfer - allows a Centrex user to include a third party in a call and then to optionally transfer the call to the third party.

Through Dialing - allows the attendant to select the trunk facility for a station in the same customer group and to send dial tone to the station user. The station user then dials the called number. This feature is usually used to override station restrictions in the same customer group.

Time of Day Network Class of Service Routing - provides the capability for mapping normal Class-of-Service values into new values based on the time of day, day of the week, or year.

Time of Day Routing - allows for cost-effective use of facilities by allowing or denying route choices. The route choices are based on the time of day.

Timed Recall Set to Zero - allows a customer to cancel the Automatic Recall feature for a specific Centrex group by inputting a zero value for the appropriate attendant recall timers.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

To Recorded Announcement - permits the routing of attendant calls, originated or extended, to an announcement.

Transfer - a call that is transferred by a Centrex station to an attendant by either flashing or by flashing and dialing zero is queued on a first in, first out basis.

Trouble Key on Attendant Console - allows an attendant to indicate a problem in the handling of a particular call.

Trunk Group Busy/Trunk Group Access Control through Special Keys -provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to a Centrex group.

Trunk Identifier in AMA/SMDR Record - allows the Centrex group to record the incoming and outgoing trunk identifiers along with the usual billing information provided by the SMDR system. The record entry contains the alphanumeric identifier for the trunk group and the numerical entry for the trunk number in the trunk group involved in the call.

Two Way Splitting - allows the attendant to talk privately to either the calling party or to the called party. The attendant can alternate between the calling party and the called party as required. Either the calling party or the called party can be excluded; both cannot be excluded simultaneously.

Uniform Call Distribution - allows for an even distribution of incoming calls to a listed directory number over a group of Centrex Business Set stations. This group of stations is called a UCD group. Each station in the UCD group has its own directory number. The station users can toggle their station's status (active/inactive) as an answering agent for the listed directory number.

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**GCI Communication Corp.**

1.3      CENTREX FEATURE DEFINITIONS - (Cont'd)

Uniform Call Distribution from Queue - allows an attendant to originate or extend calls to Uniform Call Distribution directory numbers.

VFG Off-Hook Queue, Call Back from OutWATS VFGs - makes the queuing capabilities of the central office switch available to the software-simulated trunk groups used for OutWATs.

VFG Trunk Group Busy - allows an attendant to query the status of a Virtual Facility Group (VFG) to determine whether a VFG number is available.

Wild Card Key - allows an attendant to invoke special features not directly available through a feature key on the console. Any special feature normally available through the use of a feature key may be invoked through the Wild Card key, with the exception of incoming call identification.

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