

Company-Provided Installation Charges Waiver Program

Beginning on November 27, 2002, and ending on January 31, 2004 and beginning March 1, 2004 and ending March 1, 2005, new or renewing Private Line and/or Frame Relay Business Customers, who subscribe to Company provided services for Interstate data communications service, may enroll in this Promotion, by completing and returning an enrollment form provided by the Company, or by requesting enrollment during the Business Customer's contact with a Company customer service or marketing representative.

Under this Promotion, the Company waives all service installation charges associated with new Private Line and/or Frame Relay service, which has a minimum term of service commitment of one year. The total installation charge waiver is limited to a maximum of the monthly recurring charges associated with the Private Line or Frame Relay service receiving the benefit.

EFFECTIVE: March 1, 2004