

Operator Service Surcharge

The following charges applies when the calling party utilizes the Company Operator for an intrastate call:

Charge Per Call:\$0.75

Exceptions:

- 1) The customer has dialed the call and a Company operator is used only to record the calling station number where automatic number recording equipment is not available.
- 2) The Company operator reaches the called station because the calling party could not complete the call due to trouble on the telecommunications network.
- 3) A Company operator places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his/her handicap.
- 4) A Company operator re-establishes a call that has been involuntarily interrupted after the called station has been reached.
- 5) A Company operator places a call because service components are not available for dial completion.

EFFECTIVE: November 27, 2019