

# CURRENT RETAIL PRICING

Yukon TV Packages™	Monthly Price
AK Core TV	\$14.99
Yukon TV - More (Includes AK Core)^	\$134.99
Yukon TV - Total (Includes AK Core, More & Digital Variety)^	\$154.99
^Yukon TV Requires Yukon TV Connectivity Fee of \$25 or Subscription to GCI Internet Plan	
ADD ON (Requires Subscription to a Package)	
Family	\$8.99
Sports Max	\$13.99
Entertainment	\$8.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$10.95
Starz	\$11.99
Epix	\$6.99
Curiosity Stream	\$2.99
Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (Season Subscription)	\$54.99
Playboy	\$16.00
Other Fees	
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Yukon TV Connectivity Fee (Waived for GCI Internet Customers)	\$25.00

Prices do not include any applicable monthly taxes, surcharges, or fees. All prices and offers mentioned within this publication are subject to change. Not all channels available in all areas.

The rates and channel lineups are for service options available for new subscriptions only. Prior offerings will remain available to existing customers for a limited period of time. For more information about your current legacy cable TV service, please contact customer service.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans).



# CHANNEL LINEUP

	AK CORE MORE TOTAL		AK CORE MORE TOTAL		AK CORE MORE TOTAL
1 This TV	+++	80 Oxygen	++	115 MTV2	
2 NBC/KATH	+++	81 Comedy Central	++	117 MTV Classic	
3 CW/KJUD2	+++	82 Syfy	++	118 UP	
4 FOX/KJUD3	+++	83 Bravo	++	131 FX Movie	
5 CBS/KYEX	+++	84 BET	++	136 CMT Music	
6 ION/KDMD	+++			137 BET Soul	
7 Local Government	+++	86 Telemundo Alaska	+++	139 Logo	
8 ABC/KJUD	+++	90 C-SPAN3	+++	140 BET Jams	
10 PBS/KTOO	+++	94 KTOO Create	+++	142 Z Living	
11 University of Alaska	+++	95 Me-TV Alaska	+++	143 Cooking Channel	
12 Education/Public Access	+++	96 Disney Jr.	++	201 GSN	
		97 PBS Kids	+++	202 Ovation	
14 MNT/KYEX2	+++	101 Discovery Family	+	203 FYI	
15 360TV	+++	102 OWN	++	206 Magnolia Network	
16 C-SPAN	+++	103 Science Channel	+	207 Great American Family	
17 C-SPAN2	+++	104 AHC	+	211 LRW	
19 Channel Channel	+++	105 Destination America	+	212 Court TV Mystery	
20 QVC	+++	106 Investigation Discovery	++	214 Grit	
21 HSN	+++	107 Nick Jr.	+	218 HDNet Movies	
22 ShopHQ	+++	108 TEENick	+	219 AXS TV	
23 Lifetime	++	109 Nicktoons	+	<b>FAMILY - \$8.99</b>	
24 Hallmark Drama	++	110 AWE	+	101 Discovery Family	
25 HSN2	+++	111 BBC America	+	103 Science Channel	
27 E!	+++	112 ESPNews	+	104 AHC	
28 USA	++	114 Nat Geo Wild	+	107 Nick Jr.	
29 TruTV	++	115 MTV2	+	108 TEENick	
30 TBS	++	116 NickMusic	+	109 Nicktoons	
31 TNT	++	117 MTV Classic	+	114 Nat Geo Wild	
32 FX	++	118 UP	+	116 NickMusic	
33 Jewelry Television	+++	120 3ABN	+++	133 Universal Kids	
34 ESPN	++	121 TBN Inspire	+++	144 Discovery Life	
35 ESPN2	++	122 EWTN	+++	204 Vice	
36 Root Sports	++	123 TBN	+++	205 Crime & Investigation	
37 NFL Network	++	124 BYUtv	+++	208 CNNi	
38 Paramount Network	++	125 Smile	+++	209 Military History Channel	
40 Outdoor Channel	++	126 Daystar TV	+++	210 Boomerang	
41 Fox Sports 1	++	127 Positiv TV	+++	213 Court TV	
42 LMN	++	129 INSP	+++	235 Smithsonian HD	
44 Turner Classic Movies	++	131 FX Movie	+	<b>SPORTS MAX - \$13.99</b>	
45 TV Land	++	133 Universal Kids	+	112 ESPNews	
46 Cartoon Network	++	134 ESPNU	+	134 ESPNU	
47 Animal Planet	++	135 Fox Business Network	++	149 MLB Network	
48 Disney XD	++	136 CMT Music	+	150 SEC Network	
49 Disney Channel	++	137 BET Soul	+	151 ACC Network	
50 Nickelodeon	++	139 Logo	+	301 Stadium College Sports Atlantic	
51 Freeform	++	140 BET Jams	+	302 Stadium College Sports Central	
52 Hallmark Channel	++	142 Z Living	+	303 Stadium College Sports Pacific	
53 Hallmark Movies & Myst.	++	143 Cooking Channel	+	304 Golf Channel	
54 National Geographic	++	144 Discovery Life	+	306 Sportsman Channel	
55 TLC	++	149 MLB Network	+	307 FOX Sports 2	
56 Discovery Channel	++	150 SEC Network	+	308 Mav TV	
57 Travel Channel	++	151 ACC Network	+	310 FanDuel Racing	
58 History Channel	++	203 FYI	+	312 Eleven Sports	
59 A&E	++	204 Viceland	+	314 Big Ten Network	
60 HGTV	++	210 Boomerang	+	315 PAC 12	
61 Food Network	++	304 Golf Channel	+	316 PAC 12 Arizona	
63 Newsmax	++	306 Sportsman Channel	+	317 PAC 12 Los Angeles	
64 One America News	++	311 FXX	++	318 PAC 12 Bay Area	
65 CNBC	++	801- Music Choice	+++	319 PAC 12 Oregon	
66 MSNBC	++	850 Music Channels	+++	320 PAC 12 Washington	
67 FOX News Channel	++	871 KTOO FM	+++	321 PAC 12 Mountain	
68 CNN	++	872 KRNN FM	+++	322 MotorTrend	
69 HLN	++	873 FXLL FM	+++	<b>ENTERTAINMENT - \$8.99</b>	
71 Weather Channel	++	906 Local Access (Juneau)	+++	<b>HBO - \$19.95</b>	
74 Fuse	++			105 Destination America	
75 CMT	++			110 AWE	
76 MTV	++			111 BBC America	
77 VHI	++				
				403 HBO Signature	
				404 HBO Family	
				405 HBO Comedy	
				406 HBO Zone	
				407 HBO Latino	
				HBO On Demand	
				HBO Max	
				<b>SHOWTIME - \$10.95</b>	
				421 Showtime	
				422 SHO2	
				423 Showtime Showcase	
				424 The Movie Channel	
				425 TMC Xtra	
				427 SHO Extreme	
				428 SHO x BET	
				429 FiIX	
				430 SHO Next	
				431 SHO Women	
				432 Showtime Family Zone	
				Showtime On Demand	
				Showtime Anytime	
				<b>MGM+ - \$6.99</b>	
				450 MGM+ (Formerly EPIX)	
				<b>CINEMAX - \$15.95</b>	
				411 Cinemax	
				412 MoreMAX	
				413 ActionMAX	
				414 ThrillerMAX	
				415 MovieMAX	
				416 Cinemáx	
				417 5 StarMAX	
				418 OuterMAX	
				Cinemax On Demand	
				Max Go	
				<b>STARZ - \$11.99</b>	
				501 Starz	
				502 Starz Edge	
				503 Starz inBlack	
				504 Starz Kids & Family	
				505 Starz Cinema	
				506 StarzEncore	
				507 StarzEncore Classic	
				508 StarzEncore Westerns	
				509 StarzEncore Suspense	
				510 StarzEncore Action	
				511 StarzEncore Black	
				512 StarzEncore Family	
				513 Starz Comedy	
				514 movieplex	
				515 indieplex	
				516 retroplex	
				StarzEncore on Demand	
				Starz (app & streaming)	
				<b>CURIOUSITY - \$2.99</b>	
				VOD Curiosity	
				<b>PLAYBOY TV - \$16.00</b>	
				550 Playboy TV	
				<b>INTERNATIONAL - \$14.99 EA.</b>	
				520 Filipino Channel	
				521 Korean Channel	
				<b>NFL REDZONE (SEASONAL) - \$54.99</b>	
				350 NFL RedZone	
				<b>KARAOKE - \$6.99</b>	
				401 HBO	
				VOD Karaoke	
				402 HBO2	

Angoon, Juneau, Ketchikan, Petersburg, Sitka, Wrangell

Effective November 2023

## GCI TV ANNUAL FCC NOTICE

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

### 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a. Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), via online chat at [www.gci.com](http://www.gci.com), or by phone at 800-800-4800 (statewide).
- b. When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c. Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d. GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e. You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f. THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

### 2. BILLING PROCEDURES AND PAYMENT OPTIONS

- a. **Billing Process**  
As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

- b. **Payment Options**  
GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

- c. **Billing Questions**  
Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

- d. **Late or Missing Payments**  
Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

### 3. INSTALLATION POLICIES

- a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.
- b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age must be home during the installation of your Service.

### 4. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contract-renewal](http://www.gci.com/tv/contract-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

### 5. HOW TO USE YUKON TV

GCI's cable TV service Yukon TV is delivered in Internet Protocol and a subscription to GCI Internet Service or the Yukon TV Connectivity Fee (either of which include a cable modem provided by GCI) is required to receive the service, along with a Permitted Device which can be provided by the customer or purchased from GCI. Use of GCI Internet Service is subject to the GCI Internet Terms & Conditions, available at <https://www.gci.com/about/terms-conditions/internet/internet-service>. You may contact us to request assistance with installation of a such devices or you can perform a self-installation. For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>

GCI will also supply you a cable modem which is required to access Yukon TV. We have thoroughly tested these devices for our network and supporting systems to ensure

secure, reliable service at the data rates included with your service. While GCI does not prohibit the use of any specific cable modems on its network, customer-provided cable modems may require GCI pre-certification. This process is necessary to ensure network security and to facilitate network management, service provisioning, and the availability of usage information. A list of pre-approved modems is on our website at <https://www.gci.com/about/terms-conditions/internet/approved-customer-owned-modems>. Any customer wishing to attach a different non-GCI-certified modem to GCI's network should send an inquiry to [support@gci.net](mailto:support@gci.net), and may be required to pay a fee for this certification process. Any Customer Equipment submitted for certification must, at a minimum, be approved by the FCC and also be CableLabs DOCSIS certified.

For more information, please see our Frequently Asked Questions at <https://www.gci.com/tv/faq>.

## CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and

broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), or by phone at 800-800-4800 (statewide).

### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

### Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.