

CURRENT RETAIL PRICING

AK CHOICE TV™		Monthly Price
Basic*		\$14.99
Plus*		\$124.99
Total*		\$144.99
Add-On (Requires Subscription to a Package)		
Variety (Not Available for Plus TV)		\$20.99
Lifestyle		\$9.99
HBO		\$19.95
Cinemax		\$15.95
Showtime		\$10.95
Starz		\$11.99
Equipment		
TiVo DVR		\$10.00
TiVo Mini		\$8.00
TiVo Choicebox™		\$10.00
HD DVR		\$14.99
Cablecard		\$5.00
DCT 700		\$10.00
DVR Service Fee		\$5.00
Installation & Other Fees		
Install Fee (per Box)		\$25.00
Returned Check Fee		\$30.00
Late Payment Fee		\$5.00
Replacement Remote (Atlas and TiVo)		\$12.00
Replacement Senior Remote		\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges, or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require subscription to Variety or Total package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All process and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans.

CHANNEL LINEUP

		BASIC	PLUS	TOTAL			BASIC	PLUS	TOTAL			BASIC	PLUS	TOTAL
1	This TV	+	+	+	80	Oxygen	+	+		704	Newsmax HD	+	+	
2	NBC/KUUU	+	+	+	81	Comedy Central	+	+		709	MLB Network HD	+		
3	CW/KYUR2	+	+	+	82	Syfy	+	+		718	Hallmark Channel HD	+	+	
4	FOX/KTBY	+	+	+	83	Bravo	+	+		719	Hallmark Movies & Myst. HD	+	+	
5	CBS/KYES	+	+	+						HBO - \$19.95				
7	PBS/KTOO	+	+	+	96	Disney Jr.	+	+		401	HBO			
11	MNT/KAUU	+	+	+	101	Discovery Family	+			402	HBO2			
13	ABC/KYUR	+	+	+	102	OWN	+	+		403	HBO Signature			
15	360TV	+	+	+	103	Science Channel	+			404	HBO Family			
16	C-SPAN	+	+	+	104	AHC	+			405	HBO Comedy			
17	C-SPAN2	+	+	+	105	Destination America	+			406	HBO Zone			
20	QVC	+	+	+	106	Investigation Discovery	+	+		407	HBO Latino			
22	ShopHQ	+	+	+						603	HBO HD			
23	Lifetime	+	+		107	Nick Jr.	+			CINEMAX - \$15.95				
27	E!	+	+		108	TEENick	+			411	Cinemax			
28	USA	+	+		109	Nicktoons	+			412	MoreMAX			
29	TruTV	+	+		110	AWE	+	+		413	ActionMAX			
30	TBS	+	+		111	BBC America	+			414	ThrillerMAX			
31	TNT	+	+		112	ESPNews	+			415	MovieMAX			
32	FX	+	+		115	MTV2	+			416	Cinemax			
33	Jewelry Television	+	+	+	116	NickMusic	+			417	5 StarMAX			
34	ESPN	+	+		117	MTV Classic	+			418	OuterMAX			
35	ESPN2	+	+		118	3ABN	+	+		604	Cinemax HD			
36	Root Sports	+	+		121	TBN Inspire	+	+		SHOWTIME - \$10.95				
37	NFL Network	+	+		122	EWTN	+	+		421	Showtime			
38	Paramount Network	+	+		123	TBN	+	+		422	SHO2			
40	Outdoor Channel	+	+		124	BYUtv	+	+		423	Showtime Showcase			
41	Fox Sports 1	+	+		125	Smile	+	+		424	The Movie Channel			
42	LMN	+	+		126	Daystar TV	+	+		425	TMC Xtra			
44	Turner Classic Movies	+	+		127	Positiv TV	+	+		427	SHO Extreme			
45	TV Land	+	+		129	INSP	+	+		428	SHO x BET			
46	Cartoon Network	+	+		134	ESPNU	+			429	FliX			
47	Animal Planet	+	+		136	CMT Music	+			430	SHO Next			
48	Disney XD	+	+		137	BET Soul	+			431	SHO Women			
49	Disney Channel	+	+		140	BET Jams	+			432	Showtime Family Zone			
50	Nickelodeon	+	+		149	MLB Network	+			601	Showtime HD			
51	Freeform	+	+		150	SEC Network	+			605	The Movie Channel HD			
52	Hallmark Channel	+	+		151	ACC Network	+			STARZ - \$11.99				
53	Hallmark Movies & Myst.	+	+		203	FYI	+			501	Starz			
54	National Geographic	+	+		204	Vice	+			502	Starz Edge			
55	TLC	+	+		304	Golf Channel	+			503	Starz inBlack			
56	Discovery Channel	+	+		306	Sportsman Channel	+			504	Starz Kids & Family			
57	Travel Channel	+	+		311	FXX	+	+		505	Starz Cinema			
58	History Channel	+	+		626	ESPN HD	+	+		506	StarzEncore			
59	A&E	+	+		627	ESPN2 HD	+	+		507	StarzEncore Classic			
60	HGTV	+	+		630	NFL Network HD	+	+		508	StarzEncore Westerns			
61	Food Network	+	+		631	Nat Geo HD	+	+		509	StarzEncore Suspense			
63	Newsmax	+	+		633	A&E HD	+	+		510	StarzEncore Action			
65	CNBC	+	+		634	History HD	+	+		511	StarzEncore Black			
66	MSNBC	+	+		635	FYI HD	+			512	StarzEncore Family			
67	Fox News Channel	+	+		643	ESPNU HD	+			513	Starz Comedy			
68	CNN	+	+		651	TNT HD	+	+		514	movieplex			
69	HLN	+	+		671	AWE HD	+	+		515	indieplex			
71	Weather Channel	+	+		675	Lifetime HD	+	+		516	retroplex			
74	Fuse	+	+		688	TLC HD	+	+		602	Starz HD			
75	CMT	+	+		689	Animal Planet HD	+	+						
76	MTV	+	+		692	Discovery Channel HD	+	+						
77	VHI	+	+		693	USA HD	+	+						
		+	+		694	Syfy HD	+	+						

*All HD channels require HD equipment

Cordova



Effective November 2023

GCI TV ANNUAL FCC NOTICE

This notice explains certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

a. Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).

b. When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.

c. Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.

d. GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).

e. You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).

f. THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age must be home during the installation of your Service.

4. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

5. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don't find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer

bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase "decoder" boxes that are designed to circumvent the cable system's security network.

b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes). These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box "converts" all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the

personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.