



# CURRENT RETAIL PRICING

Effective January 5, 2020

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)	\$114.99
Plus TV (includes Basic Service)	\$94.99
Smart TV (includes Basic Service)	\$64.99
Basic Service	\$44.99
ADD ON*	
Digital Variety (not available for Plus TV)	\$19.99
Lifestyle	\$9.99
Sports	\$5.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99
Playboy	\$16.00
* Requires subscription to a package.	
EQUIPMENT	
TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00
Cost of first box (TiVo DVR, TiVo Choicebox, HD DVR, or DCT 700) included in cost of AK Choice TV plan as listed above.	
INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans)

# CHANNEL LINEUP

Effective January 5, 2020

Channel	Smart Plus Total	Channel	Smart Plus Total	Channel	Smart Plus Total	Channel	Smart Plus Total
1 Channel 907	+	121 The Hillsong Channel	+	803 MC Dance/EDM	+	431 SHO Women	+
3 CW/KJUD2	+	122 EWTV	+	804 MC MCU	+	432 Showtime Family Zone	+
4 FOX/KJUD3	+	123 TBN	+	805 MC Hip-Hop and R&B	+	600 TMC Xtra HD	+
5 NBC/KSCT	+	124 BYUtv	+	806 MC Rap	+	601 Showtime HD	+
6 CBS/KTNL	+	125 Smile	+	807 MC Hip-Hop Classics	+	605 The Movie Channel HD	+
7 PBS/KTOO	+	126 Daystar TV	+	808 MC Throwback Jamz	+	616 SHO2 HD	+
8 ABC/KJUD	+	127 JUICE	+	809 MC R&B Classics	+	617 SHO Showcase HD	+
10 ION/KDMD	+	129 INSP	+	810 MC R&B Soul	+	618 SHO Extreme HD	+
12 Community Channel	+	131 FX Movie	+	811 MC Gospel	+	<b>Starz - \$11.99</b>	
14 MNT/KYES	+	133 Universal Kids	+	812 MC Reggae	+	501 Starz	+
15 360 North	+	134 ESPN	+	813 MC Rock	+	502 Starz Edge	+
16 C-SPAN	+	135 Fox Business Network	+	814 MC Metal	+	503 Starz InBlack	+
17 C-SPAN2	+	136 CMT Music	+	815 MC Alternative	+	504 Starz Kids & Family	+
20 GVC	+	137 BET Soul	+	816 MC Adult Alternative	+	505 Starz Cinema	+
21 HSN	+	139 Logo	+	817 MC Rock Hits	+	506 Starz Encore	+
22 ShopHQ	+	140 BET Jams	+	818 MC Classic Rock	+	507 Starz Encore Classic	+
23 Lifetime	+	142 Z Living	+	819 MC Soft Rock	+	508 Starz Encore Westens	+
24 Hallmark Drama	+	143 Cooking Channel	+	820 MC Love Songs	+	509 Starz Encore Suspense	+
25 HSN2	+	144 Discovery Life	+	821 MC Pop Hits	+	510 Starz Encore Action	+
27 E!	+	149 MLB Network	+	822 MC Party Favorites	+	511 Starz Encore Black	+
28 USA	+	150 SEC Network	+	823 MC Teen Beats	+	512 Starz Encore Family	+
29 TruTV	+	203 FYI	+	824 MC Kidz Only	+	513 Starz Comedy	+
30 TBS	+	204 Viceland	+	825 MC Toddler Tunes	+	514 movieplex	+
31 TNT	+	211 LRW	+	826 MC Y2K	+	515 indieplex	+
32 FX	+	212 Escape	+	827 MC 90's	+	516 retroplex	+
33 Jewelry Television	+	215 Court TV	+	828 MC 80's	+	517 indieplex HD	+
34 ESPN	+	214 Grit	+	829 MC 70's	+	518 retroplex HD	+
35 ESPN2	+	304 Golf Channel	+	830 MC Solid Gold Oldies	+	519 Starz Encore Action HD	+
36 Root Sports	+	306 Sportsman Channel	+	831 MC Pop & Country	+	597 Starz Encore Black HD	+
37 NFL Network	+	311 FX	+	832 MC Today's Country	+	598 Starz InBlack HD	+
38 Paramount Network	+	312 Eleven Sports	+	833 MC Country Hits	+	599 Starz Cinema HD	+
39 NBCSN	+	626 ESPN HD	+	834 MC Classic Country	+	602 Starz HD	+
40 Outdoor Channel	+	627 ESPN2 HD	+	835 MC Contemporary Christian	+	606 Starz Kids & Family HD	+
41 Fox Sports 1	+	630 NFL Network HD	+	836 MC Pop Latino	+	607 Starz Comedy HD	+
42 LFN	+	631 Nat Geo HD	+	837 MC Musica Urbana	+	608 Starz Edge HD	+
44 Turner Classic Movies	+	633 A&E HD	+	838 MC Mexicana	+	609 Starz Encore HD	+
45 TV Land	+	634 History HD	+	839 MC Tropicales	+	<b>EPIX - \$6.99</b>	
46 Cartoon Network	+	635 FYI HD	+	840 MC Romances	+	450 EPIX	+
47 Animal Planet	+	637 TNT HD	+	841 MC SOUNDS OF THE SEASONS	+	<b>CuriosityStream - \$2.99</b>	
48 Disney XD	+	652 NBC/KSCT HD	+	842 MC Stage & Screen	+	VOD CuriosityStream	+
49 Disney Channel	+	654 FOX/KTVB HD	+	843 MC Soundscapes	+	<b>Variety - \$19.99</b>	
50 Nickelodeon	+	656 CBS/KTVB HD	+	844 MC Smooth Jazz	+	101 Discovery Family	+
51 Freeform	+	659 Outdoor Channel HD	+	845 MC Jazz	+	103 Science Channel	+
52 Hallmark Channel	+	660 FX HD	+	846 MC Blues	+	104 AHC	+
53 Hallmark Movies & Myst.	+	661 Fox Sports 1 HD	+	847 MC Singers & Swing	+	105 Destination America	+
54 National Geographic	+	663 TruTV HD	+	848 MC Easy Listening	+	107 Nick Jr.	+
55 TLC	+	664 MTV HD	+	849 MC Classical Masterpieces	+	108 TEENick	+
56 Discovery Channel	+	670 Comedy Central HD	+	850 MC Light Classical	+	109 Nicktoons	+
57 Travel Channel	+	671 AWE HD	+	907 Channel 907 HD	+	110 AWE	+
58 History Channel	+	673 Food Network HD	+	<b>HBO - \$19.95</b>		111 BBC America	+
59 A&E	+	674 HGTV HD	+	401 HBO	+	112 ESPNNews	+
60 HGTV	+	675 Lifetime HD	+	402 HBO2	+	113 Olympic Channel	+
61 Food Network	+	676 LMN HD	+	403 HBO Signature	+	114 BET Jams	+
63 Newsmax	+	678 Freeform HD	+	404 HBO Family	+	115 MTV2	+
64 One America News	+	679 Cartoon Network HD	+	405 HBO Comedy	+	116 NickMusic	+
65 CNBC	+	680 Disney Channel HD	+	406 HBO Zone	+	117 MTV Classic	+
66 MSNBC	+	681 Disney XD HD	+	407 HBO Latino	+	118 UP	+
67 FOX News Channel	+	682 FOX News HD	+	408 HBO Latino HD	+	120 3ABN	+
68 CNN	+	683 Fuse HD	+	409 HBO HD	+	121 Hillsong Channel	+
69 HLN	+	684 E! HD	+	410 HBO2 HD	+	122 EWTV	+
70 Cheddar	+	688 TLC HD	+	411 Cinemax	+	123 TBN	+
71 Weather Channel	+	689 Animal Planet HD	+	412 MoreMAX	+	124 BYUtv	+
74 Fuse	+	690 Science Channel HD	+	413 ActionMAX	+	125 Smile	+
75 CMT	+	691 Destination America HD	+	414 ThrillerMAX	+	126 Daystar TV	+
76 MTV	+	692 Discovery Channel HD	+	415 MovieMAX	+	127 JUICE	+
77 VH1	+	693 USA HD	+	416 Cinemax	+	129 INSP	+
80 Oxygen	+	694 Syfy HD	+	417 5 StarMAX	+	131 FX Movie	+
81 Comedy Central	+	696 TBS HD	+	418 OuterMAX	+	133 Universal Kids	+
82 Syfy	+	697 NBCSN HD	+	419 ESPNews HD	+	134 ESPN	+
83 Bravo	+	699 CNN HD	+	420 HBO Zone HD	+	135 Fox Business Network	+
84 BET	+	700 MSNBC HD	+	421 Showtime	+	136 CMT Music	+
85 People TV	+	701 CNBC HD	+	422 SHO2	+	137 BET Soul	+
86 Telemundo Alaska	+	703 One America News HD	+	423 Showtime Showcase	+	139 Logo	+
90 C-SPAN3	+	704 Newsmax HD	+	424 The Movie Channel	+	140 BET Jams	+
96 Disney Jr.	+	709 MLB Network HD	+	425 TMC Xtra	+	142 Z Living	+
101 Discovery Family	+	710 ESPNNews HD	+	426 The Hillsong Channel	+	143 Cooking Channel	+
102 OWN	+	712 Golf Channel HD	+	427 SHO Extreme	+	144 Discovery Life	+
103 Science Channel	+	715 HSN	+	428 SHO Beyond	+	149 MLB Network	+
104 AHC	+	716 HSN 2	+	429 FIX	+	150 SEC Network	+
105 Destination America	+	717 Oxygen HD	+	430 SHO Next	+	203 FYI	+
106 Investigation Discovery	+	718 Hallmark Channel HD	+			204 Viceland	+
107 Nick Jr.	+	719 Hallmark Movies & M. HD	+			304 Golf Channel	+
108 TEENick	+	735 Hallmark Drama HD	+			306 Sportsman Channel	+
109 Nicktoons	+	736 OWN HD	+			635 FYI HD	+
110 AWE	+	740 FX HD	+			671 AWE HD	+
111 BBC America	+	742 Viceland HD	+			687 BBC America HD	+
112 ESPNNews	+	746 Sportsman Channel HD	+			690 Science Channel HD	+
113 Olympic Channel	+	750 SEC Network HD	+			691 Destination America HD	+
115 MTV2	+	777 VOD	+			709 MLB Network HD	+
116 NickMusic	+	801 MC Hit List	+			712 Golf Channel HD	+
117 MTV Classic	+	802 MC Max	+			742 Viceland HD	+
118 UP	+					746 Sportsman Channel HD	+
120 3ABN	+					750 SEC Network HD	+
						<b>NFL RedZone</b>	
						<b>Seasonal \$49.99</b>	
						350 NFL RedZone	
						<b>International - \$14.99 each</b>	
						520 Filipino Channel	
						<b>Playboy TV - \$16.00</b>	
						550 Playboy TV	
						551 Playboy TV HD	
						<b>Lifestyle - \$9.99</b>	
						70 Cheddar	
						201 GSN	
						202 Ovation	
						205 Crime & Investigation	
						206 DIY	
						207 Great American Country	
						208 CNN	
						209 Military History Channel	
						210 Boomerang	
						211 LRW	
						212 Escape	
						213 Court TV	
						214 Grit	
						629 HDNet Movies	
						628 AXS TV	
						632 MotorTrend	
						641 MGM HD	
						642 Smithsonian HD	
						714 GSN HD	
						757 Crime & Investigation HD	
						<b>Sports - \$5.99</b>	
						301 FCS Atlantic	
						302 FCS Central	
						303 FCS Pacific	
						305 Outside Television	
						306 Sportsman Channel	
						307 FOX Sports 2	
						308 Max TV	
						309 Havoc	
						312 Eleven Sports	
						313 ESPN Classic	
						314 Big Ten Network	
						315 PAC 12	
						316 PAC 12 Arizona	
						317 PAC 12 Bay Area	
						318 PAC 12 Bay Area	
						319 PAC 12 Oregon	
						320 PAC 12 Washington	
						321 PAC 12 Mountain	
						330 ESPN Goal Line	
						720 Fox Sports 2 HD	
						722 PAC 12 HD	
						747 Outside Television HD	
						<b>Basic TV - \$44.99</b>	
						1 Channel 907	
						3 CW/KJUD2	
						4 FOX/KJUD3	
						5 NBC/KSCT	
						6 CBS/KTNL	
						7 PBS/KTOO	
						8 ABC/KJUD	
						10 ION/KDMD	
						12 Community Channel	
						14 MNT/KYES	
						15 360 North	
						16 C-SPAN	
						90 C-SPAN3	
						652 NBC/KSCT HD	
						654 FOX/KTVB HD	

## CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregated, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary to include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), or by phone at 800-800-4800 (statewide).

### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

### Rights Under the Cable Act

Please call or write us anytime you have a question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide, if you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

## 2. BILLING PROCEDURES AND PAYMENT OPTIONS

### a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

### b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

### c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

### d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

## 3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hooks-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age



## GCI TV ANNUAL FCC NOTICE

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

## 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), via online chat at [www.gci.com](http://www.gci.com), or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- We may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase "decoder" boxes that are designed to circumvent the cable system's security network.

## b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TIVO set-top boxes) and any TIVO remote (for TIVO set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

## c. Additional Equipment/Recording a Second Channel

The set-top box "converts" all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

## d. Additional Details

Please visit our website at [www.gci.com](http://www.gci.com) for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at [www.gci.com](http://www.gci.com), or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

must be home during the installation of your Service.

## 4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited "sun outage" period. You understand that we provide all Service on an "AS IS" and "AS AVAILABLE" basis.

## 5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contract-renewal](http://www.gci.com/tv/contract-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

## 6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don't find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

### a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS