



CURRENT RETAIL PRICING

Effective January 5, 2020

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)	\$114.99
Plus TV (includes Basic Service)	\$94.99
Smart TV (includes Basic Service)	\$64.99
Basic Service	\$44.99
ADD ON*	
Digital Variety (not available for Plus TV)	\$19.99
Lifestyle	\$9.99
Sports	\$5.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99
Playboy	\$16.00
* Requires subscription to a package.	
EQUIPMENT	
TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00
Cost of first box (TiVo DVR, TiVo Choicebox, HD DVR, or DCT 700) included in cost of AK Choice TV plan as listed above.	
INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP

SMART PLUS TOTAL	SMART PLUS TOTAL	SMART PLUS TOTAL	SMART PLUS TOTAL
1 Channel 907 + + +	115 MTV2 +	716 HSN 2 + + +	CuriosityStream - \$2.99
2 NBC/KTIUJ + + +	116 NickMusic +	717 Oxygen HD + + +	VOD CuriosityStream
3 CW/KYUR2 + + +	117 MTV Classic +	718 Hallmark Channel HD + + +	Variety - \$19.99
4 FOX/KTYB + + +	118 UP +	719 Hallmark Movies & M. HD + + +	101 Discovery Family
5 MNT/KYES + + +	120 3ABN + +	735 Hallmark Drama HD + + +	103 Science Channel
7 PBS/KAKM + + +	121 The Hillsong Channel +	740 FOX HD + + +	104 AHC
11 CBS/KTVIA + + +	122 EWTV + +	742 Viceland HD + +	105 Destination America
12 Community Access + + +	123 TBN + +	746 Sportsman Channel HD + +	107 Nick Jr.
13 ABC/KYUR + + +	124 BYUtv + +	750 SEC Network HD + +	108 TEENick
15 360 North + + +	125 Smile + +	777 VOD + + +	109 Nicktoons
16 C-SPAN + + +	126 Daystar TV + + +	801- Music Choice Music + + +	110 AWE
17 C-SPAN2 + + +	127 JUICE + +	850 Channels	111 BBC America
19 IND/KCFT + + +	129 INSP + +	907 Channel 907 HD + + +	112 ESPNNews
20 QVC + + +	131 FX Movie + +	HBO - \$19.95	113 Olympic Channel
21 HSN + + +	134 ESPNJ + +	401 HBO	114 Nat Geo Wild
22 ShopHQ + + +	135 Fox Business Network + +	402 HBO2	115 MTV2
23 Lifetime + + +	136 CMT Music +	403 HBO Signature	116 NickMusic
24 Hallmark Drama + + +	137 BET Soul +	404 HBO Family	117 MTV Classic
25 HSN2 + + +	139 Logo +	405 HBO Comedy	118 UP
27 E! + +	140 BET Jams +	406 HBO Zone	120 3ABN
28 USA + +	141 Fusion + +	407 HBO Latino	121 Hillsong Channel
29 TruTV + +	142 Z Living + +	595 HBO Latino HD	122 EWTN
30 TBS + +	145 Cooking Channel +	603 HBO HD	123 TBN
31 TNT + +	144 Discovery Life + +	610 HBO2 HD	124 BYUtv
32 FX + +	149 MLB Network + +	611 HBO Family HD	125 Smile
33 Jewelry Television + + +	150 SEC Network + +	612 HBO Signature HD	126 Daystar TV
34 ESPN + + +	203 FYI +	619 HBO Comedy HD	127 JUICE
35 ESPN2 + + +	204 Viceland +	620 HBO Zone HD	129 INSP
36 Root Sports + + +	210 Boomerang +	Cinemax - \$15.95	131 FX Movie
37 NFL Network + +	212 Escape +	411 Cinemax	134 ESPNJ
38 Paramount Network + +	215 Court TV + +	412 MoreMAX	135 Fox Business Network
39 NBCSN + +	214 Grit +	413 ActionMAX	136 CMT Music
40 Outdoor Channel + +	304 Golf Channel +	414 ThrillerMAX	137 BET Soul
41 Fox Sports 1 + + +	306 Sportsman Channel + +	415 MovieMAX	138 ActionMAX
42 LMN + + +	310 TVG2 +	416 Cinemax	139 Logo
44 Turner Classic Movies + + +	311 FXJ + + +	417 5 StarMAX	140 BET Jams
45 TV Land + +	312 Eleven Sports +	418 OuterMAX	141 Fusion
46 Cartoon Network + +	626 ESPN HD + + +	604 Cinemax HD	142 Z Living
47 Animal Planet + +	627 ESPN2 HD + + +	613 MoreMAX HD	143 Cooking Channel
48 Disney XD + +	630 NFL Network HD + + +	614 ActionMAX HD	144 Discovery Life
49 Disney Channel + +	631 Nat Geo HD + + +	615 5 StarMAX HD	149 MLB Network HD
50 Nickelodeon + + +	633 A&E HD + + +	621 ThrillerMAX HD	150 SEC Network
51 Freeform + + +	634 History HD + + +	622 MovieMAX HD	203 FYI
52 Hallmark Channel + + +	635 FYI HD + +	623 Cinemax HD	204 Viceland
53 Hallmark Movies & Myst. + + +	642 ESPNJ HD + +	624 OuterMAX HD	210 Boomerang
54 National Geographic + + +	651 TNT HD + +	304 Golf Channel	306 Sportsman Channel
55 TLC + + +	652 NBC/KTIUJ HD + + +	421 Showtime	635 FYI HD
56 Discovery Channel + + +	653 ABC/KYUR HD + + +	422 SHO2	642 ESPNJ HD
57 Travel Channel + + +	654 FOX/KTYB HD + + +	423 Showtime Showcase	671 AWE HD
58 History Channel + + +	655 CBS/KTVIA HD + + +	424 The Movie Channel	687 BBC America HD
59 A&E + + +	657 PBS/KAKM HD + + +	425 TMC Xtra	690 Science Channel HD
60 HGTV + + +	659 Outdoor Channel HD + + +	427 SHO Extreme	691 Destination America HD
61 Food Network + + +	660 FX HD + +	428 SHO Beyond	708 Nat Geo Wild HD
63 Newsmax + + +	661 Fox Sports 1 HD + + +	429 FIX	709 MLB Network HD
64 One America News + + +	663 TruTV HD + +	430 SHO Next	712 Golf Channel HD
65 CNBC + + +	664 MTV HD + +	431 SHO Women	742 Viceland HD
66 MSNBC + +	665 VH1 HD + +	432 Showtime Family Zone	746 Sportsman Channel HD
67 FOX News Channel + +	668 Paramount Network HD + +	600 TMC Xtra HD	750 SEC Network HD
68 CNN + + +	670 Comedy Central HD + +	601 Showtime HD	NFL RedZone
69 HLN + + +	671 AWE HD + +	605 The Movie Channel HD	Seasonal \$49.99
70 Cheddar +	672 Travel Channel HD + +	616 SHO2 HD	350 NFL RedZone
71 Weather Channel + +	673 Food Network HD + + +	617 SHO Showcase HD	351 NFL RedZone HD
74 Fuse + +	674 HGTV HD + + +	618 SHO Extreme HD	Lifestyle - \$9.99
75 CMT + +	675 Lifetime HD + +	Starz - \$11.99	70 Cheddar
76 MTV + +	676 LMN HD + +	501 Starz	201 GSN
77 VH1 + +	678 Freeform HD + + +	502 Starz Edge	202 Ovalton
80 Oxygen + +	679 Cartoon Network HD + +	503 Starz inBlack	205 Crime & Investigation
81 Comedy Central + +	680 Disney Channel HD + +	504 Starz Kids & Family	206 DIY
82 Syfy + +	681 Disney XD HD + +	505 Starz Cinema	207 Great American Country
83 Bravo + +	682 FOX News HD + +	506 StarzEncore	208 CNNi
84 BET + +	683 Fuse HD + +	507 StarzEncore Classic	209 Military History Channel
85 People TV + +	684 E! HD + +	508 StarzEncore Westerns	210 Boomerang
86 Telemundo Alaska + + +	687 BBC America HD +	509 StarzEncore Suspense	211 LRW
90 C-SPAN3 + + +	688 TLC HD + + +	510 StarzEncore Action	212 Escape
92 Heroes & Icons + + +	689 Animal Planet HD + +	511 StarzEncore Black	213 Court TV
94 KAKM Create + + +	690 Science Channel HD + +	512 StarzEncore Family	214 Grit
96 Disney Jr. + +	691 Destination America HD + +	513 Starz Comedy	628 HDNet Movies
97 PBS Kids + + +	692 Discovery Channel HD + +	514 movieplex	629 AXS TV
101 Discovery Family + +	693 USA HD + +	515 indieplex	632 MotorTrend
102 OWN + +	694 Syfy HD + +	516 retroplex	641 MGM HD
103 Science Channel +	696 TBS HD + +	517 indietv	642 Smithsonian HD
104 AHC +	697 NBCSN HD + +	518 retroplex HD	757 Crime & Investigation HD
105 Destination America + +	702 HLN HD + + +	596 StarzEncore Action HD	Sports - \$6.99
106 Investigation Discovery + +	703 One America News HD + + +	597 StarzEncore Black HD	301 FCS Atlantic
107 Nick Jr. +	704 Newsmax HD + + +	598 Starz inBlack HD	302 FCS Central
108 TEENick +	705 Turner Classic Movies HD + + +	599 Starz Cinema HD	303 FCS Pacific
109 Nicktoons +	707 Nickelodeon HD + +	602 Starz HD	305 Outside Television
110 AWE +	708 NatGeo Wild HD + +	606 Starz Kids & Family HD	306 Sportsman Channel
111 BBC America +	709 MLB Network HD + +	607 Starz Comedy HD	307 FOX Sports 2
112 ESPNNews +	712 Golf Channel HD + +	608 Starz Edge HD	308 Max TV
113 Olympic Channel +	713 Root Sports HD + +	609 StarzEncore HD	309 Havoc
114 Nat Geo Wild +	715 HSN + + +	610 StarzEncore HD	310 TVG2
		EPiX - \$6.99	312 Eleven Sports
		450 EPX	314 Big Ten Network

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CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains includes billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregated, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary to include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have a question about your service equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial-month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not reestablished within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age



GCI TV ANNUAL FCC NOTICE

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- We may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase "decoder" boxes that are designed to circumvent the cable system's security network.

b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TIVO set-top boxes) and any TIVO remote (for TIVO set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box "converts" all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

must be home during the installation of your Service.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited "sun outage" period. You understand that we provide all Service on an "AS IS" and "AS AVAILABLE" basis.

5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don't find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS