



CURRENT RETAIL PRICING

Effective January 5, 2020

AK CHOICE TV™	Monthly Price
Total TV (<i>includes Basic, Plus, and Digital Variety</i>)	\$114.99
Plus TV (<i>includes Basic Service</i>)	\$94.99
Smart TV (<i>includes Basic Service</i>)	\$64.99
Basic Service	\$44.99

ADD ON^

Digital Variety (<i>not available for Plus TV</i>)	\$19.99
Lifestyle	\$9.99
Sports	\$5.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (<i>seasonal subscription</i>)	\$49.99
Playboy	\$16.00

[^] Requires subscription to a package.

EQUIPMENT

TiVo DVR	\$10.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$10.00
CableCARD	\$5.00
DCT 700	\$10.00
DVR Service Fee	\$5.00

Cost of first box (TiVo DVR, TiVo Choicebox, HD DVR, or DCT 700) included in cost of AK Choice TV plan as listed above.

INSTALLATION AND OTHER FEES

Install Fee (<i>per box</i>)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (<i>Atlas and TiVo</i>)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Lifestyle/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP

		SMART PLUS TOTAL		SMART PLUS TOTAL		SMART PLUS TOTAL	
1	Channel 907	+ + +	T18	UP	+ +	707	Nickelodeon HD
2	ABC/KATN	+ + +	120	3ABN	+ +	708	NetGeo Wild HD
3	CW/KATNS	+ + +	121	The Hillsong Channel	+ +	709	MLB Network HD
4	IND/KNP	+ + +	122	EWTN	+ +	710	ESPN News HD
5	U of AK / Public Health	+ + +	123	TBN	+ +	712	Golf Channel HD
7	MNT/KXF	+ + +	124	BYUTv	+ +	713	Root Sports HD
8	FOX/KATNZ	+ + +	125	Smile	+ +	715	HSN
9	PBS/KUAC	+ + +	126	Daystar TV	+ +	716	HSN 2
10	ION/KOMD	+ + +	127	JUCE	+ +	717	Oxygen HD
11	NBC/KTVF	+ + +	129	INSP	+ +	718	Hallmark Channel HD
12	Community Channel	+ + +	131	FX Movie	+ +	719	Hallmark Movies & M. HD
13	CBS/KXDF	+ + +	133	Universal Kids	+ +	735	Hallmark Drama HD
14	NSB School District	+ + +	134	ESPN	+ +	736	OWN HD
15	360 North	+ + +	135	Fox Business Network	+ +	737	Discovery Life HD
16	C-SPAN	+ + +	136	GMT Music	+ +	740	FXX HD
17	C-SPAN2	+ + +	137	BET Soul	+ +	742	Viceland HD
20	QVC	+ + +	139	Logo	+ +	743	Cooking Channel HD
21	HSN	+ + +	140	BET Jams	+ +	745	Olympic Channel HD
22	ShopHQ	+ + +	141	Fusion	+ +	746	Sportman Channel HD
23	Lifetime	+ + +	142	Z Living	+ +	750	SEC Network HD
24	Hallmark Drama	+ + +	143	Cooking Channel	+ +	755	Discovery Family HD
25	HSN2	+ + +	144	Discovery Life	+ +	777	VOD
27	EI	+ + +	149	MLB Network	+ +	801	Music Choice Music
28	USA	+ + +	150	SEC Network	+ +	850	Channels
29	TruTV	+ + +	203	FYI	+ +	907	Channel 907 HD
30	TBS	+ + +	204	Viceland	+ +	HBO - \$19.95	
31	TNT	+ + +	210	Boomerang	+ +	101 HBO	
32	FX	+ + +	212	Escape	+ +	401 HBOZ	
33	Jewelry Television	+ + +	213	Court TV	+ +	402 HBOZ	
34	ESPN	+ + +	214	Grit	+ +	403 HBO Signature	
35	ESPN2	+ + +	304	Golf Channel	+ +	404 HBO Family	
36	Root Sports	+ + +	306	Sportsman Channel	+ +	405 HBO Comedy	
37	NFL Network	+ + +	310	TVG2	+ +	406 HBO Zone	
38	Paramount Network	+ + +	311	FXX	+ +	407 HBO Latino	
39	NBCSN	+ + +	312	Eleven Sports	+ + +	595 HBO Latino HD	
40	Outdoor Channel	+ + +	626	ESPN HD	+ + +	603 HBO HD	
41	Fox Sports 1	+ + +	627	ESPN2 HD	+ + +	610 HBO2 HD	
42	LMM	+ + +	630	NFL Network HD	+ + +	611 HBO Family HD	
44	Turner Classic Movies	+ + +	631	Nat Geo HD	+ + +	612 HBO Signature HD	
45	TV Land	+ + +	633	A&E HD	+ + +	619 HBO Comedy HD	
46	Cartoon Network	+ + +	634	History HD	+ + +	620 HBO Zone HD	
47	Animal Planet	+ + +	635	FYI HD	+ + +	635 Fox Business Network	
48	Disney XD	+ + +	643	ESPNU HD	+ + +	636 CMT Music	
49	Disney Channel	+ + +	650	FOX/KATNZ HD	+ + +	641 Cinemax	
50	Nickelodeon	+ + +	651	TNT HD	+ + +	642 MoreMAX	
51	Freemform	+ + +	652	NBC/KTVF HD	+ + +	643 ActionMAX	
52	Hallmark Channel	+ + +	653	ABC/KATN HD	+ + +	644 ThrillerMAX	
53	Hallmark Movies & Myst.	+ + +	654	MNT/KXFHD	+ + +	645 MovieMAX	
54	National Geographic	+ + +	655	Telemundo Alaska HD	+ + +	646 Cinemax	
55	TLC	+ + +	656	CBS/KXDF HD	+ + +	647 5 STAMAX	
56	Discovery Channel	+ + +	657	PBS/KUAC HD	+ + +	648 OuterMAX HD	
57	Travel Channel	+ + +	658	CWB/KATN3 HD	+ + +	649 MLB Network	
58	History Channel	+ + +	659	Outdoor Channel HD	+ + +	650 CinemaX	
59	A&E	+ + +	660	FY HD	+ + +	651 MoreMAX HD	
60	HGTV	+ + +	661	Fox Sports 1 HD	+ + +	652 ActionMAX HD	
61	Food Network	+ + +	663	TruTV HD	+ + +	653 ThrillerMAX HD	
63	Newsmax	+ + +	664	MTV HD	+ + +	654 MovieMAX HD	
64	One America News	+ + +	665	VH1 HD	+ + +	655 TCM Xtra HD	
65	CNBC	+ + +	667	CMT HD	+ + +	656 CinemaMAX	
66	MSNBC	+ + +	668	Paramount Network HD	+ + +	657 AWE HD	
67	FOX News Channel	+ + +	669	BET HD	+ + +	658 Showtime	
68	CNN	+ + +	670	Comedy Central HD	+ + +	659 Showtime HD	
69	HLN	+ + +	671	AWE HD	+ + +	660 SHO Extreme	
70	Cheddar	+ + +	672	Travel Channel HD	+ + +	662 SHO Beyond	
71	Weather Channel	+ + +	673	Food Network HD	+ + +	664 SHO SH	
74	Fuse	+ + +	674	HGTV HD	+ + +	665 SHO Next	
75	CMT	+ + +	675	Lifetime HD	+ + +	666 SHO Xtra	
76	MTV	+ + +	676	LHM HD	+ + +	667 SHO SH	
77	VH1	+ + +	678	Freeform HD	+ + +	668 SHO SH	
80	Oxygen	+ + +	679	Cartoon Network HD	+ + +	669 SHO Extreme HD	
81	Comedy Central	+ + +	680	Disney Channel HD	+ + +	670 The Movie Channel HD	
82	Syfy	+ + +	681	Disney XD HD	+ + +	671 SHO Showcase	
83	Bravo	+ + +	682	FOX News HD	+ + +	672 Showtime Family Zone	
84	BET	+ + +	683	Fuse HD	+ + +	673 Showtime HD	
85	People TV	+ + +	684	E! HD	+ + +	674 SHO SH	
86	Telemundo Alaska	+ + +	685	AHC HD	+ + +	675 SHO SH	
90	C-SPAN3	+ + +	686	Investigation Discovery	+ + +	676 SHO SH	
93	KUAC World	+ + +	687	Discovery HD	+ + +	677 SHO SH	
94	KUAC Create	+ + +	688	BBC America HD	+ + +	678 SHO SH	
95	Disney Jr.	+ + +	689	TLC HD	+ + +	679 SHO SH	
97	PBS Kids	+ + +	690	Animal Planet HD	+ + +	680 SHO SH	
101	Discovery Family	+ + +	691	Science Channel HD	+ + +	681 SHO SH	
102	OWN	+ + +	692	Destination America HD	+ + +	682 SHO SH	
103	Science Channel	+ + +	693	Discovery Channel HD	+ + +	683 SHO SH	
104	AHC	+ + +	694	Syfy HD	+ + +	684 SHO SH	
105	Destination America	+ + +	695	Bravo HD	+ + +	685 SHO SH	
106	Investigation Discovery	+ + +	696	TBS HD	+ + +	686 SHO SH	
107	Nick Jr.	+ + +	697	NBCSN HD	+ + +	687 SHO SH	
109	Nicktoons	+ + +	698	Fox Business Network HD	+ + +	688 SHO SH	
110	AWE	+ + +	699	CNN HD	+ + +	689 SHO SH	
111	BBC America	+ + +	700	MSNBC HD	+ + +	690 SHO SH	
112	ESPN	+ + +	701	CNCB HD	+ + +	691 SHO SH	
113	Olympic Channel	+ + +	702	HLN HD	+ + +	692 SHO SH	
115	MTV2	+ + +	703	One America News HD	+ + +	693 SHO SH	
116	NickMusic	+ + +	704	Newsmax HD	+ + +	694 SHO SH	
117	MTV Classic	+ + +	705	Turner Classic Movies HD	+ +	695 SHO SH	
						EPIX - \$6.99	
						696 Starz Kids & Family HD	
						697 Starz Comedy HD	
						698 Starz Edge HD	
						699 Starz Encore HD	
						CuriosityStream - \$2.99	
						Variety - \$19.99	
						701 Discovery Family	
						702 Science Channel	
						703 Destination America	
						704 Nickelodeon	
						705 Hallmark Channel	
						706 EWTN	
						707 Discovery Life	
						708 Oxygen	
						709 Hallmark Channel	
						710 Hallmark Drama	
						711 Hallmark Movies & M.	
						712 Golf Channel	
						713 Root Sports	
						714 Daystar	
						715 Discovery	
						716 HSN	
						717 Discovery Family	
						718 UP	
						719 Hallmark	
						720 Nickelodeon	
						721 Daystar	
						722 EWTN	
						723 Discovery	
						724 Hallmark	
						725 Hallmark Drama	
						726 Hallmark Movies & M.	
						727 Golf	
						728 Oxygen	
						729 Hallmark	
						730 Nickelodeon	
						731 Sportsman	
						732 Hallmark	
						733 Discovery	
						734 Hallmark	
						735 Hallmark	
						736 Hallmark	
						737 Hallmark	
						738 Hallmark	
						739 Hallmark	
						740 Hallmark	
						741 Hallmark	
						742 Hallmark	
						743 Hallmark	
						744 Hallmark	
						745 Hallmark	
						746 Hallmark	
						747 Hallmark	
						748 Hallmark	
						749 Hallmark	
						750 Hallmark	
						751 Hallmark	
						752 Hallmark	
						753 Hallmark	
						754 Hallmark	
						755 Hallmark	
						756 Hallmark	
						757 Hallmark	
						758 Hallmark	
						759 Hallmark	
						760 Hallmark	
						761 Hallmark	
						762 Hallmark	
						763 Hallmark	
						764 Hallmark	
						765 Hallmark	
						766 Hallmark	
						767 Hallmark	
						768 Hallmark	
						769 Hallmark	
						770 Hallmark	
						771 Hallmark	
						772 Hallmark	
						773 Hallmark	
						774 Hallmark	
						775 Hallmark	
						776 Hallmark	
						777 Hallmark	
						778 Hallmark	
						779 Hallmark	
						780 Hallmark	
						781 Hallmark	

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 ("the Cable Act") to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you, such as your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity; (2) required by law; or (3) disclosed as a mailing list as described below. Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at tcs@gci.com, or by phone at 800-800-4800 (Statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records regarding your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

2. BILLING PROCEDURES AND PAYMENT OPTIONS

a. Billing Process

As a GCI customer you are billed monthly, in advance, for the Service to which you have subscribed. Your first bill extends from the first day of Service and one month forward and will include credit for any funds collected at the time of your installation. You will typically receive your first bill one to two weeks after installation. Partial month charges will be itemized on your statement if you add or change Service between billing dates. Payments can be made on or before the due date listed in your bill. Please include the top portion of your bill with your payment. In the event that your cable service is interrupted and is not re-established within 72 hours from the time a request for service is made, your account may be credited on a prorated basis for loss of service during each 24-hour period following your request.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's ebill or other similar option.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

3. INSTALLATION POLICIES

- When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.
- Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you ("Company Equipment") required in your home. Someone over 18 years of age

must be home during the installation of your Service.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun. This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than 10 minutes a day during this limited "sun outage" period. You understand that we provide all Service on an "AS IS" and "AS AVAILABLE" basis.

5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don't find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS

GCI TV ANNUAL FCC NOTICE

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions ("Terms"), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC's "Complaint Resolution Procedure" notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative ("CSR") at a local GCI Store, via email at tcs@gci.com, via online chat at www.gci.com, or by phone at 800-800-4800 (statewide).
- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300 Anchorage, AK 99501).

- When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top boxes within the base package price. A customer that purchases such bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount for which we charge for such a set-top box if leased separately. It is against federal law to purchase "decoder" boxes that are designed to circumvent the cable system's security network.

b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEL Atlas and UEL Pulse (for non-TIVO set-top boxes) and any TIVO remote (for TIVO set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box "converts" all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR who has any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.