



CURRENT RETAIL PRICING | Wrangell

Effective October 1, 2018

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)	\$99.00
Plus TV (includes Basic Service)	\$79.00
Smart TV (includes Basic Service)	\$39.00
Basic Service	\$29.99

ADD ON^	Monthly Price
Digital Variety (not available for Plus TV)	\$19.99
Digital Family (requires subscription to Digital Variety)	\$5.00
Digital Sports (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
NFL RedZone (seasonal subscription)	\$49.99

^ Requires subscription to a package.

EQUIPMENT	Monthly Price
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

INSTALLATION AND OTHER FEES	Monthly Price
Install Fee (per box)	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP - Wrangell

BASIC SERVICE	PLUS TV	PLUS TV (cont.)	DIGITAL VARIETY (cont.)	PREMIUM CHANNELS (cont.)	VOD
1 Channel 907	742 Viceland HD	661 FOX Sports 1 HD	150 SEC Network	414 ThrillerMAX	777 VOD
2 NBC/KATH	757 Crime & Investigation HD	663 TruTV HD	203 FYI	415 MovieMAX	DIGITAL MUSIC
3 CW/KJUD2	20 QVC	664 MTV HD	204 Viceland	416 Cinemax	801 Hit List
4 FOX/KJUD3	21 HSN	665 VHI HD	304 Golf Channel	417 5 StarMAX	802 Pop Rhythmic
5 MNT/KYES	22 EVINE Live	670 Comedy Central HD	306 Sportsman Channel	418 OuterMAX	803 Dance/EDM
8 ABC/KJUD	23 Lifetime	672 Travel Channel HD	671 AWE HD	604 MAX HD	804 MCU
10 PBS/KTOO	25 HSN2	673 Food Network HD	687 BBC America HD	613 MoreMAX HD	805 Hip-Hop and R&B
11 CBS/KTNL	27 E!	674 HGTV HD	690 Science Channel HD	614 ActionMAX HD	806 Rap
12 Community Channel	28 USA	675 Lifetime HD	691 Destination America HD	615 5 StarMAX HD	807 Hip-Hop Classics
14 University of Alaska	29 TruTV	676 LMN HD	708 Nat Geo Wild HD	621 ThrillerMAX HD	808 Throwback Jamz
15 360 North	30 TBS	678 Freeform HD	709 MLB Network HD	622 MovieMAX HD	809 R&B Classics
16 C-SPAN	31 TNT	679 Cartoon Network HD	712 Golf Channel HD	623 Cinemax HD	810 R&B Soul
17 C-SPAN2	32 FX	680 Disney HD	742 Viceland HD	624 OuterMAX HD	811 Gospel
86 Telemundo Alaska	33 Jewelry Television	681 Disney XD HD	DIGITAL FAMILY	421 Showtime	812 Reggae
90 C-SPAN3	34 ESPN	682 FOX News HD	201 GSN	422 SHO 2	813 Rock
652 NBC/KATH HD	35 ESPN2	683 Fuse HD	202 Ovation	423 Showtime Showcase	814 Metal
654 FOX/KJUD3 HD	36 Root Sports	688 TLC HD	205 Crime & Investigation	424 The Movie Channel	815 Alternative
656 CBS/KTNL HD	37 NFL Network	689 Animal Planet HD	206 DIY	425 The Movie Channel Xtra	816 Adult Alternative
907 Channel 907 HD	38 Paramount Network	692 Discovery HD	207 Great American Country	427 SHO Extreme	817 Rock Hits
SMART TV	39 NBCSN	693 USA HD	208 CNNi	428 SHO Beyond	818 Classic Rock
20 QVC	40 Outdoor Channel	694 Syfy HD	209 Military History Channel	429 FLIX	819 Soft Rock
21 HSN	41 FOX Sports 1	696 TBS HD	210 Boomerang	430 SHO Next	820 Love Songs
22 EVINE Live	42 LMN	697 NBCSN HD	211 LRW	431 SHO Women	821 Pop Hits
25 HSN2	44 Turner Classic Movies	704 Newsmax HD	714 GSN HD	432 Showtime Family Zone	822 Party Favorites
31 TNT	45 TV Land	713 Root Sports HD	757 Crime & Investigation HD	600 The Movie Channel Xtra HD	823 Teen MC
32 FX	46 Cartoon Network	715 HSN	DIGITAL SPORTS	601 Showtime HD	824 Kidz Only
34 ESPN	47 Animal Planet	716 HSN2	301 FCS Atlantic	605 The Movie Channel HD	825 Toddler Tunes
35 ESPN2	48 Disney XD	717 Oxygen HD	302 FCS Central	616 Showtime 2 HD	826 Y2K
40 Outdoor Channel	49 Disney Channel	718 Hallmark Channel HD	303 FCS Pacific	617 Showtime Showcase HD	827 90's
41 FOX Sports 1	50 Nickelodeon	719 Hallmark Movies & Mysteries HD	305 Outside Television	618 SHO Extreme HD	828 80's
52 Hallmark Channel	51 Freeform	740 FXX HD	306 Sportsman Channel	501 Starz	829 70's
53 Hallmark Movies & Mysteries	52 Hallmark Channel	800 Music Choice Play	307 FOX Sports 2	502 Starz Edge	830 Solid Gold Oldies
54 National Geographic	53 Hallmark Movies & Mysteries	DIGITAL VARIETY	308 MavTV	503 Starz inBlack	831 Pop Country
55 TLC	54 National Geographic	101 Discovery Family	310 TVG2	504 Starz Kids & Family	832 Today's Country
56 Discovery Channel	55 TLC	103 Science Channel	312 Eleven Sports Network	505 Starz Cinema	833 Country Hits
64 One America News	56 Discovery Channel	104 AHC	313 ESPN Classic	506 Starz Encore	834 Classic Country
82 Syfy	57 Travel Channel	105 Destination America	314 BTN	507 Starz Encore Classic	835 Contemporary Christian
101 Discovery Family	58 History Channel	106 Nick Jr.	315 PAC12	508 Starz Encore Westerns	836 Pop Latino
111 BBC America	59 A&E	108 TEENick	316 PAC12 Arizona	509 Starz Encore Suspense	837 Musica Urbana
133 Universal Kids	60 HGTV	109 Nicktoons	317 PAC12 Los Angeles	510 Starz Encore Action	838 Mexicana
142 Z Living	61 Food Network	110 AWE	318 PAC12 Bay Area	511 Starz Encore Black	839 Tropicales
149 MLB Network	63 Newsmax	111 BBC America	319 PAC12 Oregon	512 Starz Encore Family	840 Romances
202 Ovation	64 One America News	112 ESPNNews	320 PAC12 Washington	513 Starz Comedy	841 Sounds of The Seasons
203 FYI	65 CNBC	113 Olympic Channel	321 PAC12 Mountain	514 movieplex	842 Stage & Screen
204 Viceland	66 MSNBC	114 Nat Geo Wild	330 Loaded	515 indieplex	843 Soundscapes
205 Crime & Investigation	67 FOX News Channel	115 MTV2	720 FOX Sports 2 HD	516 retroplex	844 Smooth Jazz
209 Military History Channel	68 CNN	116 NickMusic	747 Outside Television HD	593 indieplex HD	845 Jazz
210 Boomerang	69 HLN	117 MTV Classic	NFL REDZONE PACKAGE	594 retroplex HD	846 Blues
311 FXX	71 Weather Channel	118 UP	350 NFL RedZone	596 Starz Encore Action HD	847 Singers & Swing
312 Eleven Sports Network	74 Fuse	120 3ABN	351 NFL RedZone HD	597 Starz Encore Black HD	848 Easy Listening
626 ESPN HD	75 CMT	121 The Hillsong Channel	PREMIUM CHANNELS	598 Starz inBlack HD	849 Classical Masterpieces
627 ESPN2 HD	76 MTV	122 EWTN	401 HBO	599 Starz Cinema HD	850 Light Classical
631 National Geographic HD	77 VHI	123 TBN	402 HBO2	602 Starz HD	PAY-PER-VIEW
635 FYI HD	80 Oxygen	124 BYUtv	403 HBO Signature	606 Starz Kids & Family HD	900 PPV Previews
651 TNT HD	81 Comedy Central	125 Smile	404 HBO Family	607 Starz Comedy HD	903 PPV Events Spanish
659 Outdoor Channel HD	82 Syfy	126 Daystar TV	405 HBO Comedy	608 Starz Edge HD	780-782 PPV Events - Mature
660 FX HD	83 Bravo	127 JUCE	406 HBO Zone	609 Starz Encore HD	783, 784, 787 PPV Adult
661 FOX Sports 1 HD	96 Disney Jr.	129 INSP	407 HBO Latino	HD PACKAGE	
687 BBC America HD	102 OWN	133 Universal Kids	595 HBO Latino HD	626 ESPN HD	
688 TLC HD	106 Investigation Discovery	134 ESPNU	603 HBO HD	627 ESPN2 HD	
692 Discovery HD	135 FOX Business Network	135 FOX Business Network	610 HBO 2 HD	628 HDNet Movies	
694 Syfy HD	311 FXX	136 CMT Music	611 HBO Family HD	629 AXS TV	
709 MLB Network HD	630 NFL Network HD	137 BET Soul	612 HBO Signature HD	631 National Geographic HD	
715 HSN	633 A&E HD	139 Logo	619 HBO Comedy HD	632 Velocity	
716 HSN2	634 History HD	140 BET Jams	620 HBO Zone HD	635 FYI HD	
718 Hallmark Channel HD	651 TNT HD	142 Z Living	411 Cinemax	641 MGM HD	
719 Hallmark Movies & Mysteries HD	659 Outdoor Channel HD	143 Cooking Channel	412 More MAX	642 Smithsonian HD	
740 FXX HD	660 FX HD	149 MLB Network	413 Action MAX		



GCI TV ANNUAL FCC NOTICE

Wrangell

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by:

cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI’s eBill or other similar option.

5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them.

In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don’t find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such

This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited “sun outage” period. You understand that we provide all Service on an “AS IS” and “AS AVAILABLE” basis.

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase “decoder” boxes that are designed to circumvent the cable system’s security network.

b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.