



**CURRENT RETAIL PRICING | Kotzebue**

Effective October 1, 2018

<b>AK CHOICE TV™</b>	<b>Monthly Price</b>
Total TV (includes Basic, Plus, and Digital Variety)	\$99.00
Plus TV (includes Basic Service)	\$79.00
Smart TV (includes Basic Service)	\$39.00
Basic Service	\$29.99

<b>ADD ON^</b>	
Digital Variety (not available for Plus TV)	\$19.99
Digital Family (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99

^ Requires subscription to a package.

<b>EQUIPMENT</b>	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

<b>INSTALLATION AND OTHER FEES</b>	
Install Fee (per box)	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans)

**CHANNEL LINEUP - Kotzebue**

Effective October 1, 2018

<b>BASIC SERVICE</b>	<b>PLUS TV (cont.)</b>	<b>DIGITAL VARIETY (cont.)</b>	<b>HD PACKAGE (cont.)</b>
1 Channel 907	51 Freeform	137 BET Soul	627 ESPN2 HD
2 NBC/KTUU	52 Hallmark Channel	140 BET Jams	628 HDNet Movies
4 FOX/KTBY	53 Hallmark Movies & Mysteries	150 SEC Network	629 AXS TV
5 MNT/KYES	55 TLC	203 FYI	632 Velocity
7 PBS/KTOO	56 Discovery Channel	204 Viceland	635 FYI HD
9 Community Access	57 Travel Channel	306 Sportsman Channel	641 MGM HD
10 Community Channel	58 History Channel	315 PAC12	642 Smithsonian HD
11 CBS/KTVA	59 A&E	671 AWE HD	643 ESPN HD
12 UATV	60 HGTV	<b>DIGITAL FAMILY</b>	<b>DIGITAL MUSIC</b>
13 ABC/KYUR	61 Food Network	201 GSN	801 Hit List
15 360 North	63 Newsmax	205 Crime & Investigation	802 Pop Rhythmic
16 C-SPAN	64 One America News	206 DIY	803 Dance/EDM
17 C-SPAN2	65 CNBC	207 Great American Country	804 MCU
907 Channel 907 HD	66 MSNBC	208 CNNi	805 Hip-Hop and R&B
<b>SMART TV</b>	68 CNN	209 Military History Channel	806 Rap
20 QVC	69 HLN	210 Boomerang	807 Hip-Hop Classics
22 EVINE Live	71 Weather Channel	<b>PREMIUM CHANNELS</b>	808 Throwback Jamz
31 TNT	74 Fuse	401 HBO	809 R&B Classics
34 ESPN	75 CMT	402 HBO2	810 R&B Soul
35 ESPN2	76 MTV	403 HBO Signature	811 Gospel
40 Outdoor Channel	77 VH1	404 HBO Family	812 Reggae
52 Hallmark Channel	81 Comedy Central	405 HBO Comedy	813 Rock
53 Hallmark Movies & Mysteries	82 Syfy	406 HBO Zone	814 Metal
55 TLC	83 Bravo	407 HBO Latino	815 Alternative
56 Discovery Channel	96 Disney Jr.	603 HBO HD	816 Adult Alternative
64 One America News	102 OWN	411 Cinemax	817 Rock Hits
82 Syfy	106 Investigation Discovery	412 More MAX	818 Classic Rock
101 Discovery Family	633 A&E HD	413 Action MAX	819 Soft Rock
111 BBC America	634 History HD	414 ThrillerMAX	820 Love Songs
203 FYI	651 TNT HD	415 MovieMAX	821 Pop Hits
204 Viceland	675 Lifetime HD	416 Cinemáx	822 Party Favorites
205 Crime & Investigation	688 TLC HD	417 5 StarMAX	823 Teen MC
209 Military History Channel	689 Animal Planet HD	418 OuterMAX	824 Kidz Only
210 Boomerang	692 Discovery HD	604 MAX HD	825 Toddler Tunes
626 ESPN HD	693 USA HD	421 Showtime	826 Y2K
627 ESPN2 HD	694 Syfy HD	422 SHO 2	827 90's
635 FYI HD	704 Newsmax HD	423 Showtime Showcase	828 80's
651 TNT HD	718 Hallmark Channel HD	424 The Movie Channel	829 70's
688 TLC HD	719 Hallmark Movies & Mysteries HD	425 The Movie Channel Xtra	830 Solid Gold Oldies
692 Discovery HD	800 Music Choice Play	427 SHO Extreme	831 Pop Country
694 Syfy HD	<b>DIGITAL VARIETY</b>	428 SHO Beyond	832 Today's Country
718 Hallmark Channel HD	101 Discovery Family	429 FLiX	833 Country Hits
719 Hallmark Movies & Mysteries HD	103 Science Channel	430 SHO Next	834 Classic Country
<b>PLUS TV</b>	104 AHC	431 SHO Women	835 Contemporary Christian
20 QVC	105 Destination America	432 Showtime Family Zone	836 Pop Latino
22 EVINE Live	107 Nick Jr.	601 Showtime HD	837 Musica Urbana
23 Lifetime	108 TEENick	605 The Movie Channel HD	838 Mexicana
27 E!	109 Nicktoons	501 Starz	839 Tropicales
28 USA	110 AWE	502 Starz Edge	840 Romances
29 TruTV	111 BBC America	503 Starz inBlack	841 Sounds of The Seasons
30 TBS	112 ESPNNews	504 Starz Kids & Family	842 Stage & Screen
31 TNT	113 Olympic Channel	505 Starz Cinema	843 Soundscapes
33 Jewelry Television	115 MTV2	506 Starz Encore	844 Smooth Jazz
34 ESPN	116 NickMusic	507 Starz Encore Classic	845 Jazz
35 ESPN2	117 MTV Classic	508 Starz Encore Westerns	846 Blues
38 Paramount Network	121 The Hillsong Channel	509 Starz Encore Suspense	847 Singers & Swing
40 Outdoor Channel	123 TBN	510 Starz Encore Action	848 Easy Listening
42 LMN	124 BYUtv	511 Starz Encore Black	849 Classical Masterpieces
44 Turner Classic Movies	125 Smile	512 Starz Encore Family	850 Light Classical
45 TV Land	126 Daystar TV	513 Starz Comedy	<b>PAY-PER-VIEW</b>
46 Cartoon Network	127 JUCE	514 movieplex	900 PPV Previews
47 Animal Planet	129 INSP	515 indieplex	904 PPV Events Spanish
48 Disney XD	134 ESPN	516 retroplex	780- PPV Events - Mature
49 Disney Channel	136 CMT Music	602 Starz HD	782
50 Nickelodeon		<b>HD PACKAGE</b>	783-
		626 ESPN HD	785, PPV Adult
			787



## GCI TV ANNUAL FCC NOTICE

Kotzebue

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

### 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), via online chat at [www.gci.com](http://www.gci.com), or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

### 4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

### 3. INSTALLATION POLICIES

**a.** When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

**b. Late or Missing Payments**

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

### d. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

### b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

### 5. PROGRAMMING EXPIRATIONS

This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited “sun outage” period. You understand that we provide all Service on an “AS IS” and “AS AVAILABLE” basis.

### 6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contract-renewal](http://www.gci.com/tv/contract-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

### a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases with the base package price. A customer that purchases such

### Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

## CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

### b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

### c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

### d. Additional Details

Please visit our website at [www.gci.com](http://www.gci.com) for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at [www.gci.com](http://www.gci.com), or call our office to speak with a CSR. If you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.