



CURRENT RETAIL PRICING | Kodiak

Effective October 1, 2018

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)	\$99.00
Plus TV (includes Basic Service)	\$79.00
Smart TV (includes Basic Service)	\$39.00
Basic Service	\$29.99

ADD ON^	
Digital Variety (not available for Plus TV)	\$19.99
Digital Family (requires subscription to Digital Variety)	\$5.00
Digital Sports (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99

^ Requires subscription to a package.

EQUIPMENT	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP - Kodiak

Basic TV	SMART TV (cont.)	PLUS TV (cont.)	DIGITAL VARIETY (cont.)	NFL REDZONE PACKAGE	PREMIUM CHANNELS (cont.)
1 Channel 907	718 Hallmark Channel HD	311 FXX	126 Daystar TV	350 NFL RedZone	594 retroplex HD
2 NBC/KTUU	719 Hallmark Movies & Mysteries HD	630 NFL Network HD	127 JUCE	351 NFL RedZone HD	596 Starz Encore Action HD
3 CW/KYUR2		633 A&E HD	129 INSP		597 Starz Encore Black HD
4 FOX/KTBY	740 FXX HD	634 History HD	131 FX Movie	PREMIUM CHANNELS	598 Starz inBlack HD
5 MNT/KYES	742 Viceland HD	651 TNT HD	134 ESPNU	401 HBO	599 Starz Cinema HD
7 PBS/KAKM	757 Crime & Investigation HD	659 Outdoor Channel HD	135 Fox Business Network	402 HBO2	602 Starz HD
10 ION/KDMD	PLUS TV	660 FX HD	136 CMT Music	403 HBO Signature	606 Starz Kids & Family HD
11 CBS/KTVA	20 QVC	661 FOX Sports 1 HD	137 BET Soul	404 HBO Family	607 Starz Comedy HD
12 Community Channel	21 HSN	663 TruTV HD	139 Logo	405 HBO Comedy	608 Starz Edge HD
13 ABC/KYUR	22 EVINE Live	664 MTV HD	140 BET Jams	406 HBO Zone	609 Starz Encore HD
15 360 North	23 Lifetime	665 VHI HD	141 Fusion	407 HBO Latino	620 Starz Kids & Family HD
16 C-SPAN	25 HSN2	668 Paramount Network HD	142 Z Living	408 HBO Family	621 Starz Kids & Family HD
17 C-SPAN2	27 E!	670 Comedy Central HD	143 Cooking Channel	409 HBO Family	622 Starz Kids & Family HD
19 IND/KCFT	28 USA	672 Travel Channel HD	144 Discovery Life	410 HBO Family	623 Starz Kids & Family HD
86 Telemundo Alaska	29 TruTV	673 Food Network HD	149 MLB Network	411 HBO Family	624 Starz Kids & Family HD
90 C-SPAN3	30 TBS	674 HGTV HD	150 SEC Network	412 HBO Family	625 Starz Kids & Family HD
652 NBC/KTUU HD	31 TNT	675 Lifetime HD	203 FYI	413 HBO Family	626 Starz Kids & Family HD
654 FOX/KTBY HD	32 FX	676 LMN HD	204 Viceland	414 HBO Family	627 Starz Kids & Family HD
656 CBS/KTVA HD	33 Jewelry Television	678 Freeform HD	304 Golf Channel	415 HBO Family	628 Starz Kids & Family HD
657 PBS/KAKM HD	34 ESPN	679 Cartoon Network HD	306 Sportsman Channel	416 HBO Family	629 Starz Kids & Family HD
907 Channel 907 HD	35 ESPN2	680 Disney HD	671 AWE HD	417 HBO Family	630 Starz Kids & Family HD
	36 Root Sports	681 Disney XD HD	687 BBC America HD	418 HBO Family	631 Starz Kids & Family HD
SMART TV	37 NFL Network	682 FOX News HD	690 Science Channel HD	419 HBO Family	632 Starz Kids & Family HD
20 QVC	38 Paramount Network	683 Fuse HD	691 Destination America HD	420 HBO Family	633 Starz Kids & Family HD
21 HSN	39 NBCSN	684 E! HD	708 Nat Geo Wild HD	421 HBO Family	634 Starz Kids & Family HD
22 EVINE Live	40 Outdoor Channel	688 TLC HD	709 MLB Network HD	422 HBO Family	635 Starz Kids & Family HD
25 HSN2	41 FOX Sports 1	689 Animal Planet HD	712 Golf Channel HD	423 HBO Family	636 Starz Kids & Family HD
32 FX	42 LMN	692 Discovery HD	742 Viceland HD	424 HBO Family	637 Starz Kids & Family HD
34 ESPN	44 Turner Classic Movies	693 USA HD	746 Sportsman Channel HD	425 HBO Family	638 Starz Kids & Family HD
35 ESPN2	45 TV Land	694 Syfy HD	750 SEC HD	426 HBO Family	639 Starz Kids & Family HD
40 Outdoor Channel	46 Cartoon Network	696 TBS HD		427 HBO Family	640 Starz Kids & Family HD
41 FOX Sports 1	47 Animal Planet	697 NBCSN HD	DIGITAL FAMILY	428 HBO Family	641 Starz Kids & Family HD
52 Hallmark Channel	48 Disney XD	702 HLN HD	201 GSN	429 HBO Family	642 Starz Kids & Family HD
53 Hallmark Movies & Mysteries	49 Disney Channel	703 One America News HD	202 Ovation	430 HBO Family	643 Starz Kids & Family HD
54 National Geographic	50 Nickelodeon	704 Newsmax HD	205 Crime & Investigation	431 HBO Family	644 Starz Kids & Family HD
55 TLC	51 Freeform	705 Turner Classic Movies HD	206 DIY	432 HBO Family	645 Starz Kids & Family HD
56 Discovery Channel	52 Hallmark Channel	707 Nickelodeon HD	207 Great American Country	433 HBO Family	646 Starz Kids & Family HD
64 One America News	53 Hallmark Movies & Mysteries	713 Root Sports HD	208 CNNi	434 HBO Family	647 Starz Kids & Family HD
82 Syfy	54 National Geographic	715 HSN	209 Military History Channel	435 HBO Family	648 Starz Kids & Family HD
101 Discovery Family	55 TLC	716 HSN2	210 Boomerrang	436 HBO Family	649 Starz Kids & Family HD
111 BBC America	56 Discovery Channel	717 Oxygen HD	706 Ovation HD	437 HBO Family	650 Starz Kids & Family HD
131 FX Movie	57 Travel Channel	718 Hallmark Channel HD	714 GSN HD	438 HBO Family	651 Starz Kids & Family HD
142 Z Living	58 History Channel	719 Hallmark Movies & Mysteries HD	757 Crime & Investigation HD	439 HBO Family	652 Starz Kids & Family HD
144 Discovery Life	59 A&E			440 HBO Family	653 Starz Kids & Family HD
149 MLB Network	60 HGTV	DIGITAL VARIETY		441 HBO Family	654 Starz Kids & Family HD
202 Ovation	61 Food Network HD	101 Discovery Family		442 HBO Family	655 Starz Kids & Family HD
203 FYI	63 Newsmax	103 Science Channel		443 HBO Family	656 Starz Kids & Family HD
204 Viceland	64 One America News	104 AHC		444 HBO Family	657 Starz Kids & Family HD
205 Crime & Investigation	65 CNBC	105 Destination America		445 HBO Family	658 Starz Kids & Family HD
209 Military History Channel	66 MSNBC	107 Nick Jr.		446 HBO Family	659 Starz Kids & Family HD
210 Boomerrang	67 FOX News Channel	108 TEENick		447 HBO Family	660 Starz Kids & Family HD
311 FXX	68 CNN	109 Nicktoons		448 HBO Family	661 Starz Kids & Family HD
312 Eleven Sports Network	69 HLN	110 AWE		449 HBO Family	662 Starz Kids & Family HD
626 ESPN HD	71 Weather Channel	111 BBC America		450 HBO Family	663 Starz Kids & Family HD
627 ESPN2 HD	74 Fuse	112 ESPNNews		451 HBO Family	664 Starz Kids & Family HD
631 National Geographic HD	75 CMT	113 Chiller		452 HBO Family	665 Starz Kids & Family HD
635 FYI HD	76 MTV	114 Nat Geo Wild		453 HBO Family	666 Starz Kids & Family HD
659 Outdoor Channel HD	77 VHI	115 MTV 2		454 HBO Family	667 Starz Kids & Family HD
660 FX HD	80 Oxygen	116 NickMusic		455 HBO Family	668 Starz Kids & Family HD
661 FOX Sports 1 HD	81 Comedy Central	117 MTV Classic		456 HBO Family	669 Starz Kids & Family HD
687 BBC America HD	82 Syfy	118 UP		457 HBO Family	670 Starz Kids & Family HD
688 TLC HD	83 Bravo	120 3ABN		458 HBO Family	671 Starz Kids & Family HD
692 Discovery HD	84 BET	121 Hillsong Channel		459 HBO Family	672 Starz Kids & Family HD
694 Syfy HD	96 Disney Jr.	122 EWTV		460 HBO Family	673 Starz Kids & Family HD
703 One America News HD	102 OWN	123 TBN		461 HBO Family	674 Starz Kids & Family HD
706 Ovation HD	106 Investigation Discovery	124 BYUTV		462 HBO Family	675 Starz Kids & Family HD
709 MLB Network HD	135 Fox Business Network	125 Smile		463 HBO Family	676 Starz Kids & Family HD
715 HSN				464 HBO Family	677 Starz Kids & Family HD
716 HSN2				465 HBO Family	678 Starz Kids & Family HD

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GCI TV ANNUAL FCC NOTICE

Kodiak

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

c. Billing Questions
Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments
Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by:

cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI’s eBill or other similar option.

5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don’t find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such

TERMS AND CONDITIONS.

OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR. If you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.