



**CURRENT RETAIL PRICING | Angoon**

Effective October 1, 2018

<b>AK CHOICE TV™</b>	<b>Monthly Price</b>
Total TV (includes Basic, Plus, and Digital Variety)	\$99.00
Plus TV (includes Basic Service)	\$79.00
Smart TV (includes Basic Service)	\$39.00
Basic Service	\$29.99

<b>ADD ON^</b>	
Digital Variety (not available for Plus TV)	\$19.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99

^ Requires subscription to a package.

<b>EQUIPMENT</b>	
SD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

<b>INSTALLATION AND OTHER FEES</b>	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas)	\$12.00
Replacement Senior Remote	\$15.00

**CHANNEL LINEUP - Angoon**

Effective October 1, 2018

<b>BASIC TV</b>	<b>PLUS TV (cont.)</b>	<b>DIGITAL VARIETY (cont.)</b>	<b>DIGITAL VARIETY (cont.)</b>
1 Channel 907	37 NFL Network	117 MTV Classic	512 Starz Encore Family
2 NBC/KATH	39 NBCSN	118 UP	513 Starz Comedy
3 CW/KJUD2	40 Outdoor Channel	120 3ABN	514 movieplex
4 FOX/KJUD3	41 FOX Sports 1	121 The Hillsong Channel	515 indieplex
5 MNT/KYES	42 LMN	122 EWTN	516 retroplex
8 ABC/KJUD	44 Turner Classic Movies	123 TBN	<b>DIGITAL MUSIC</b>
10 PBS/KTOO	45 TV Land	124 BYUtv	801 Hit List
11 CBS/KTNL	46 Cartoon Network	125 Smile	802 Pop Rhythmic
12 Community Channel	47 Animal Planet	126 Daystar TV	803 Dance/EDM
14 University of Alaska	48 Disney XD	127 JUCE	804 MCU
15 360 North	49 Disney Channel	129 INSP	805 Hip-Hop and R&B
16 C-SPAN	50 Nickelodeon	131 FX Movie	806 Rap
17 C-SPAN2	51 Freeform	134 ESPNU	807 Hip-Hop Classics
18 Angoon Eagle TV	52 Hallmark Channel	149 MLB Network	808 Throwback Jamz
19 Channel Channel	53 Hallmark Movies & Mysteries	150 SEC Network	809 R&B Classics
90 C-SPAN3	54 National Geographic	203 FYI	810 R&B Soul
<b>SMART TV</b>	55 TLC	204 Viceland	811 Gospel
20 QVC	56 Discovery Channel	315 PAC12	812 Reggae
21 HSN	57 Travel Channel	<b>PREMIUM CHANNELS</b>	813 Rock
22 EVINE Live	58 History Channel	401 HBO	814 Metal
25 HSN2	59 A&E	402 HBO2	815 Alternative
31 TNT	60 HGTV	403 HBO Signature	816 Adult Alternative
32 FX	61 Food Network	404 HBO Family	817 Rock Hits
34 ESPN	63 Newsmax	405 HBO Comedy	818 Classic Rock
35 ESPN2	64 One America News	406 HBO Zone	819 Soft Rock
40 Outdoor Channel	65 CNBC	407 HBO Latino	820 Love Songs
41 FOX Sports 1	66 MSNBC	411 Cinemax	821 Pop Hits
52 Hallmark Channel	67 FOX News Channel	412 More MAX	822 Party Favorites
53 Hallmark Movies & Mysteries	68 CNN	413 Action MAX	823 Teen MC
54 National Geographic	69 HLN	414 ThrillerMAX	824 Kidz Only
55 TLC	71 Weather Channel	415 MovieMAX	825 Toddler Tunes
56 Discovery Channel	74 Fuse	416 Cinemax	826 Y2K
64 One America News	75 CMT	417 5 StarMAX	827 90's
82 Syfy	76 MTV	418 OuterMAX	828 80's
101 Discovery Family Channel	77 VHI	421 Showtime	829 70's
111 BBC America	80 Oxygen	422 SHO 2	830 Solid Gold Oldies
131 FX Movie	82 Syfy	423 Showtime Showcase	831 Pop Country
149 MLB Network	83 Bravo	424 The Movie Channel	832 Today's Country
203 FYI	96 Disney Jr.	425 The Movie Channel Xtra	833 Country Hits
204 Viceland	102 OWN	427 SHO Extreme	834 Classic Country
<b>PLUS TV</b>	106 Investigation Discovery	428 SHO Beyond	835 Contemporary Christian
20 QVC	<b>DIGITAL VARIETY</b>	429 FLIX	836 Pop Latino
21 HSN	101 Discovery Family	430 SHO Next	837 Musica Urbana
22 EVINE Live	103 Science Channel	431 SHO Women	838 Mexicana
23 Lifetime	104 AHC	432 Showtime Family Zone	839 Tropicales
25 HSN2	105 Destination America	501 Starz	840 Romances
27 E!	107 Nick Jr.	502 Starz Edge	841 Sounds of The Seasons
28 USA	108 TEENick	503 Starz inBlack	842 Stage & Screen
29 TruTV	109 Nicktoons	504 Starz Kids & Family	843 Soundscapes
30 TBS	110 AWE	505 Starz Cinema	844 Smooth Jazz
31 TNT	111 BBC America	506 Starz Encore	845 Jazz
32 FX	112 ESPNNews	507 Starz Encore Classic	846 Blues
33 Jewelry Television	115 MTV2	508 Starz Encore Westerns	847 Singers & Swing
34 ESPN	116 NickMusic	509 Starz Encore Suspense	848 Easy Listening
35 ESPN2		510 Starz Encore Action	849 Classical Masterpieces
36 Root Sports		511 Starz Encore Black	850 Light Classical

Prices do not include any applicable monthly taxes, surcharges or fees. Digital converter is necessary to receive TV services. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans)



## GCI TV ANNUAL FCC NOTICE

### Angoon

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

#### 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), via online chat at [www.gci.com](http://www.gci.com), or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

#### 4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

#### 3. INSTALLATION POLICIES

**a.** When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

**b.** Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

#### c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

**d. Late or Missing Payments**  
Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

#### b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by:

cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI’s eBill or other similar option.

#### 5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contract-renewal](http://www.gci.com/tv/contract-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

#### 6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don’t find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

##### a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such

#### TERMS AND CONDITIONS.

**OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.**

#### Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

#### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

#### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

## CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

#### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

#### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

#### b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

#### c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

#### d. Additional Details

Please visit our website at [www.gci.com](http://www.gci.com) for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at [www.gci.com](http://www.gci.com), or call our office to speak with a CSR. If you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.