



## CURRENT RETAIL PRICING | Anchorage, Girdwood, and Mat-Su

Effective October 1, 2018

<b>AK CHOICE TV™</b>	<b>Monthly Price</b>
Total TV (includes Basic, Plus, and Digital Variety)	\$99.00
Plus TV (includes Basic Service)	\$79.00
Smart TV (includes Basic Service)	\$39.00
Basic Service	\$29.99

<b>ADD ON^</b>	
Digital Variety (not available for Plus TV)	\$19.99
Digital Family (requires subscription to Digital Variety)	\$5.00
Digital Sports (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$17.95
Starz	\$11.99
The Filipino Channel	\$14.99
Korean Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99
Playboy	\$16.00

^ Requires subscription to a package.

<b>EQUIPMENT</b>	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

<b>INSTALLATION AND OTHER FEES</b>	
Install Fee (per box)	\$25.00
Returned check fee	\$30.00
Late Payment fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see [www.gci.com/tv/plans](http://www.gci.com/tv/plans)

## CHANNEL LINEUP - Anchorage, Girdwood, and Mat-Su

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<b>BASIC TV</b>	<b>SMART TV (cont.)</b>	<b>PLUS TV (cont.)</b>	<b>DIGITAL VARIETY (cont.)</b>	<b>DIGITAL SPORTS (cont.)</b>	<b>PREMIUM CHANNELS (cont.)</b>
1 Channel 907	661 FOX Sports 1 HD	77 VHI	110 AWE	305 FCS Pacific	616 SHO 2 HD
2 NBC/KTUU	687 BBC America HD	80 Oxygen	111 BBC America	303 Outside Television	617 Showtime Showcase HD
3 CW/KYUR2	688 TLC HD	81 Comedy Central	112 ESPNNews	306 Sportsman Channel	618 SHO Extreme HD
4 FOX/KTBY	692 Discovery HD	82 Syfy	113 Olympic Channel	307 FOX Sports 2	501 Starz
5 MNT/KYES	694 Syfy HD	83 Bravo	114 Nat Geo Wild	308 MavTV	502 Starz Edge
6 ION/KDM	703 One America News HD	84 BET	115 MTV2	310 TVG2	503 Starz inBlack
7 PBS/KAKM	706 Ovation HD	96 Disney Jr.	116 NickMusic	312 Eleven Sports Network	504 Starz Kids & Family
9 Municipality of Anchorage	709 MLB Network HD	102 OWN	117 MTV Classic	313 ESPN Classic	505 Starz Cinema
11 CBS/KTVA	715 HSN	106 Investigation Discovery	118 UP	314 Big Ten Network	506 Starz Encore
12 CBS/KTVA HD	716 HSN2	135 Fox Business Network	120 3ABN	315 PAC12	507 Starz Encore Classic
13 ABC/KYUR	718 Hallmark Channel HD	311 FXX	121 The Hillson Channel	316 PAC12 Arizona	508 Starz Encore Westerns
15 360 North	719 Hallmark Movies and Mysteries HD	630 NFL Network HD	122 EWTVN	317 PAC12 Los Angeles	509 Starz Encore Suspense
16 C-SPAN	721 Eleven Sports Network HD	633 A&E HD	123 TBN	318 PAC12 Bay Area	510 Starz Encore Action
17 C-SPAN2	737 Discovery Life HD	634 History HD	124 BYUtv	319 PAC12 Oregon	511 Starz Encore Black
18 CREDO	738 Z Living HD	651 TNT HD	125 Smile	320 PAC12 Washington	512 Starz Encore Family
19 IND/KCFT	739 FX Movie HD	659 Outdoor Channel HD	126 Daystar TV	321 PAC12 Mountain	513 Starz Comedy
86 Telemundo Alaska	740 FXX HD	660 FX HD	127 JUCE	330 ESPN Goal Line ESPN Bases Loaded	514 movieplex
90 C-SPAN3	742 Viceland HD	661 FOX Sports 1 HD	129 INSP	662 MavTV HD	515 indieplex
91 Antenna TV	755 Discovery Family HD	663 TruTV HD	131 FX Movie	711 BTN HD	516 retroplex
92 Justice Network	757 Crime & Investigation HD	664 MTV HD	133 Universal Kids	720 FOX Sports 2 HD	593 indieplex HD
94 KAKM Create		665 VHI HD	134 ESPNU	721 Eleven Sports Network HD	594 retroplex HD
95 MeTV/KACN	<b>PLUS TV</b>	667 CMT HD	135 Fox Business Network	722 PAC12 HD	596 Starz Encore Action HD
97 PBS Kids	20 QVC	668 Paramount Network HD	136 CMT Music	727 Outside Television HD	597 Starz Encore Black HD
649 MNT/KYES HD	21 HSN	669 BET HD	137 BET Soul	<b>NFL REDZONE SEASONAL</b>	598 Starz inBlack HD
652 NBC/KTUU HD	22 EVINE Live	670 Comedy Central HD	139 Logo	350 NFL RedZone	599 Starz Cinema HD
653 ABC/KYUR HD	23 Lifetime	672 Travel Channel HD	140 BET Jams	351 NFL RedZone HD	602 Starz HD
654 FOX/KTBY HD	25 HSN2	673 Food Network HD	141 Fusion	<b>PREMIUM CHANNELS</b>	606 Starz Kids & Family HD
655 Telemundo Alaska HD	27 E! HD	674 HGTV HD	142 Z Living	401 HBO	607 Starz Comedy HD
656 CBS/KTVA HD	28 USA	675 Lifetime HD	143 Cooking Channel	402 HBO2	608 Starz Edge HD
657 PBS/KAKM HD	29 TruTV	676 LMN HD	144 Discovery Life	403 HBO Signature	609 Starz Encore HD
658 CW HD	30 TBS	678 Freeform HD	149 MLB Network	404 HBO Family	<b>INTERNATIONAL</b>
905 Community Channel	31 TNT	679 Cartoon Network HD	150 SEC Network	405 HBO Comedy	520 Filipino Channel
907 Channel 907 HD	32 FX	680 Disney HD	203 FYI	406 HBO Zone	521 Korean Channel
	33 Jewelry Television	681 Disney XD HD	204 Viceland	407 HBO Latino	<b>PLAYBOY</b>
<b>SMART TV</b>	34 ESPN	682 Fox News HD	210 Boomerang	595 HBO Latino HD	550 Playboy
20 QVC	35 ESPN2	683 Fuse HD	304 Golf Channel	603 HBO HD	551 Playboy HD
21 HSN	36 Root Sports	684 E! HD	306 Sportsman Channel	610 HBO 2 HD	<b>HD Package</b>
22 EVINE Live	37 NFL Network	686 Investigation Discovery HD	671 AWE HD	611 HBO Family HD	626 ESPN HD
25 HSN2	38 Paramount Network	688 TLC HD	685 American Heroes HD	612 HBO Signature HD	627 ESPN2 HD
32 FX	39 NBCSN	689 Animal Planet HD	687 BBC America HD	619 HBO Comedy HD	628 HDNet Movies
34 ESPN	40 Outdoor Channel	692 Discovery HD	690 Science Channel HD	620 HBO Zone HD	629 AXS TV
35 ESPN2	41 FOX Sports 1	693 USA HD	691 Destination America HD	411 Cinemax	631 National Geographic HD
40 Outdoor Channel	42 LMN	694 Syfy HD	698 Fox Business Network HD	412 More MAX	632 Velocity
41 FOX Sports 1	44 Turner Classic Movies	695 Bravo HD	708 Nat Geo Wild HD	413 Action MAX	635 FYI HD
52 Hallmark Channel	45 TV Land	696 TBS HD	709 MLB Network HD	414 ThrillerMAX	641 MGM HD
Hallmark Movies and Mysteries	46 Cartoon Network	697 NBCSN HD	710 ESPNNews HD	415 MovieMAX	642 Smithsonian HD
53	47 Animal Planet	698 Fox Business Network HD	712 Golf Channel HD	416 Cinemáx	643 ESPN HD
54 National Geographic	48 Disney XD	699 CNN HD	737 Discovery Life HD	417 5 StarMAX	<b>VIDEO ON DEMAND</b>
55 TLC	49 Disney Channel	700 MSNBC HD	738 Z Living HD	418 OuterMAX	777 VOD
56 Discovery Channel	50 Nickelodeon	701 CNBC HD	739 FX Movie HD	604 MAX HD	<b>DIGITAL MUSIC</b>
64 One America News	51 Freeform	702 HLN HD	741 Fusion HD	613 MoreMAX HD	801-850 Music Choice
82 Syfy	52 Hallmark Channel	703 One America News HD	742 Viceland HD	614 ActionMAX HD	<b>PAY-PER-VIEW</b>
101 Discovery Family	53 Hallmark Movies and Mysteries	704 Newsmax HD	743 Cooking Channel HD	615 5 StarMAX HD	900 PPV Previews
111 BBC America	54 National Geographic	705 Turner Classic Movies HD	746 Sportsman Channel HD	621 ThrillerMAX HD	901 PPV Events HD
131 FX Movie	55 TLC	707 Discovery HD	750 SEC HD	622 MovieMAX HD	903 PPV Events Spanish
133 Sprout	56 Discovery Channel	708 Nat Geo Wild HD	755 Discovery Family HD	623 Cinemáx HD	780-782 PPV Events - Mature
142 Z Living	57 Travel Channel	715 HSN	<b>DIGITAL FAMILY</b>	624 OuterMAX HD	783, 784, 787 PPV Adult
144 Discovery Life	58 History Channel	716 HSN2	201 GSN	625 Showtime	
149 MLB Network	59 A&E	717 Oxygen HD	202 Ovation	626 SHO 2	
202 Ovation	60 HGTV	718 Hallmark Channel HD	205 Crime & Investigation	627 Showtime Showcase	
203 FYI	61 Food Network	719 Hallmark Movies and Mysteries HD	206 DIY	628 The Movie Channel	
204 Viceland	63 Newsmax	736 OWN HD	207 Great American Country	629 TMC Xtra	
205 Crime & Investigation	64 One America News	740 FXX HD	208 CNNi	627 SHO Extreme	
209 Military History Channel	65 CNBC	800 Music Choice Play	209 Military History Channel	628 SHO Beyond	
210 Boomerang	66 MSNBC	<b>DIGITAL VARIETY</b>	211 LRW	629 FLiX	
311 FXX	67 FOX News Channel	101 Discovery Family Channel	706 Ovation HD	630 SHO Next	
312 Eleven Sports Network	68 CNN	103 Science Channel	714 GSN HD	631 SHO Women	
626 ESPN HD	69 HLN	104 American Heroes	744 DIY HD	632 Showtime Family Zone	
627 ESPN2 HD	71 Weather Channel	105 Destination America	757 Crime & Investigation HD	600 TCM Xtra HD	
631 National Geographic HD	74 Fuse	107 Nick Jr.	<b>DIGITAL SPORTS</b>	601 Showtime HD	
635 FYI HD	75 CMT	108 TEENick	301 FCS Atlantic	605 The Movie Channel HD	
659 Outdoor Channel HD	76 MTV	109 Nicktoons	302 FCS Central		





## GCI TV ANNUAL FCC NOTICE

### ANCHORAGE, GIRDWOOD, AND MAT-SU

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at [www.gci.com/about/terms-and-conditions](http://www.gci.com/about/terms-and-conditions). If there is any conflict between this information and the Terms, the Terms control.

#### 1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), via online chat at [www.gci.com](http://www.gci.com), or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

#### 4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

#### 3. INSTALLATION POLICIES

**a.** When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

#### d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

#### b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI's eBill or other similar option.

#### c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

#### 5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to [www.gci.com/tv/contract-renewal](http://www.gci.com/tv/contract-renewal) for more details. Additional information about any upcoming channel changes can be found at [www.gci.com/tv/upcoming-channel-changes](http://www.gci.com/tv/upcoming-channel-changes).

#### 6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don't find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

#### a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases with the base package price. A customer that purchases such

#### TERMS AND CONDITIONS.

**PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV MODIFYYOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.**

#### Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act's requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney's fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFYYOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

#### Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

#### Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at [rcs@gci.com](mailto:rcs@gci.com), or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

## CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

### Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI's Privacy Policy, which can be found at [www.gci.com/privacy-policy](http://www.gci.com/privacy-policy). We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver's license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

#### Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

#### b. Compatible Remote Controls

GCI's set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

#### c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

#### d. Additional Details

Please visit our website at [www.gci.com](http://www.gci.com) for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at [www.gci.com](http://www.gci.com), or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

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