



CURRENT RETAIL PRICING | Wrangell

Effective July 15, 2017

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)*	\$99.00
Plus TV (includes Basic Service)*	\$79.00
Smart TV (includes Basic Service)*	\$39.00
Basic Service	\$36.74

*One ChoiceBox™ or DCT700 included.

ADD ON^	
Digital Variety (not available for Plus TV)	\$19.00
Digital Family (requires subscription to Digital Variety)	\$5.00
Digital Sports (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$16.95
Starz	\$11.99
NFL RedZone (seasonal subscription)	\$49.99

^ Requires subscription to a package.

EQUIPMENT	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP - Wrangell

BASIC SERVICE	PLUS TV (cont.)	PLUS TV (cont.)	DIGITAL VARIETY (cont.)	PREMIUM CHANNELS (cont.)	VOD
1 Channel 907	23 Lifetime	665 VHI HD	304 Golf Channel	415 MovieMAX	777 VOD
2 NBC/KATH	25 HSN2	670 Comedy Central HD	306 Sportsman Channel	416 Cinemax	DIGITAL MUSIC
3 CW	27 E!	672 Travel Channel HD	671 AWE HD	417 5 StarMAX	801 Hit List
4 FOX/KTBY	28 USA	673 Food Network HD	687 BBC America HD	418 OuterMAX	802 Pop Rhythmic
5 MNT/KYES	29 TruTV	674 HGTV HD	690 Science Channel HD	604 MAX HD	803 Dance/EDM
8 ABC/KJUD	30 TBS	675 Lifetime HD	691 Destination America HD	613 MoreMAX HD	804 MCU
10 PBS/KTOO	31 TNT	676 LMN HD	708 Nat Geo Wild HD	614 ActionMAX HD	805 Hip-Hop and R&B
11 CBS/KTNL	32 FX	678 Freeform HD	709 MLB Network HD	615 5 StarMAX HD	806 Rap
12 Community Channel	33 Jewelry Television	679 Cartoon Network HD	712 Golf Channel HD	621 ThrillerMAX HD	807 Hip-Hop Classics
14 University of Alaska	34 ESPN	680 Disney HD	742 Viceland HD	622 MovieMAX HD	808 Throwback Jamz
15 360 North	35 ESPN2	681 Disney XD HD	DIGITAL FAMILY	623 Cinemax HD	809 R&B Classics
16 C-SPAN	36 Root Sports	682 FOX News HD	201 GSN	624 OuterMAX HD	810 R&B Soul
17 C-SPAN2	37 NFL Network	683 Fuse HD	202 Ovation	421 Showtime	811 Gospel
652 NBC/KATH HD	38 Spike	688 TLC HD	205 Crime & Investigation	422 SHO 2	812 Reggae
654 FOX/KTBY HD	39 NBCSN	689 Animal Planet HD	206 DIY	423 Showtime Showcase	813 Rock
656 CBS/KTNL HD	40 Outdoor Channel	692 Discovery HD	207 Great American Country	424 The Movie Channel	814 Metal
907 Channel 907 HD	41 FOX Sports 1	693 USA HD	208 CNNi	425 The Movie Channel Xtra	815 Alternative
SMART TV	42 LMN	694 Syfy HD	209 Military History Channel	427 SHO Extreme	816 Adult Alternative
20 QVC	44 Turner Classic Movies	696 TBS HD	210 Boomerang	428 SHO Beyond	817 Rock Hits
21 HSN	45 TV Land	697 NBCSN HD	211 LRW	429 FLiX	818 Classic Rock
22 EVINE Live	46 Cartoon Network	704 Newsmax HD	714 SHO HD	430 SHO Next	819 Soft Rock
25 HSN2	47 Animal Planet	713 Root Sports HD	757 Crime & Investigation HD	431 SHO Women	820 Love Songs
32 FX	48 Disney XD	717 Oxygen HD	DIGITAL SPORTS	432 Showtime Family Zone	821 Pop Hits
34 ESPN	49 Disney Channel	718 Hallmark Channel HD	301 FCS Atlantic	600 The Movie Channel Xtra HD	822 Party Favorites
35 ESPN2	50 Nickelodeon	719 Hallmark Movies & Mysteries HD	302 FCS Central	601 Showtime HD	823 Teen MC
40 Outdoor Channel	51 Freeform	740 FXX HD	303 FCS Pacific	605 The Movie Channel HD	824 Kidz Only
41 FOX Sports 1	52 Hallmark Channel	800 Music Choice Play	305 Outside Television	616 Showtime 2 HD	825 Toddler Tunes
52 Hallmark Channel	53 Hallmark Movies & Mysteries	DIGITAL VARIETY	306 Sportsman Channel	617 Showtime Showcase HD	826 Y2K
53 Hallmark Movies & Mysteries	54 National Geographic	101 Discovery Family	307 FOX Sports 2	618 SHO Extreme HD	827 90's
54 National Geographic	55 TLC	103 Science Channel	308 MavTV	501 Starz	828 80's
55 TLC	56 Discovery Channel	104 AHC	310 TVG2	502 Starz Edge	829 70's
56 Discovery Channel	57 Travel Channel	105 Destination America	312 Eleven Sports Network	503 Starz inBlack	830 Solid Gold Oldies
64 One America News	58 History Channel	107 Nick Jr.	313 ESPN Classic	504 Starz Kids & Family	831 Pop Country
82 Syfy	59 A&E	108 TEENick	314 BTN	505 Starz Cinema	832 Today's Country
101 Discovery Family	60 HGTV	109 Nicktoons	315 PAC12	506 Starz Encore	833 Country Hits
111 BBC America	61 Food Network	110 AWE	316 PAC12 Arizona	507 Starz Encore Classic	834 Classic Country
133 Sprout	63 Newsmax	111 BBC America	317 PAC12 Los Angeles	508 Starz Encore Westerns	835 Contemporary Christian
142 Z Living	64 One America News	112 ESPNNews	318 PAC12 Bay Area	509 Starz Encore Suspense	836 Pop Latino
202 Ovation	65 CNBC	113 Chiller	319 PAC12 Oregon	510 Starz Encore Action	837 Musica Urbana
203 FYI	66 MSNBC	114 Nat Geo Wild	320 PAC12 Washington	511 Starz Encore Black	838 Mexicana
204 Viceland	67 FOX News Channel	115 MTV2	321 PAC12 Mountain	512 Starz Encore Family	839 Tropicales
205 Crime & Investigation	68 CNN	116 NickMusic	ESPAN Goal Line/Bases Loaded	513 Starz Comedy	840 Romances
209 Military History Channel	69 HLN	117 MTV Classic	720 FOX Sports 2 HD	514 movieplex	841 Sounds of The Seasons
210 Boomerang	71 Weather Channel	118 UP	747 Outside Television HD	515 indieplex	842 Stage & Screen
311 FXX	74 Fuse	120 3ABN	NFL REDZONE PACKAGE	516 retroplex	843 Soundscapes
312 Eleven Sports Network	75 CMT	121 The Hillsong Channel	350 NFL RedZone	593 indieplex HD	844 Smooth Jazz
626 ESPN HD	76 MTV	122 EWTN	351 NFL RedZone HD	594 retroplex HD	845 Jazz
627 ESPN2 HD	77 VHI	123 TBN	PREMIUM CHANNELS	596 Starz Encore Action HD	846 Blues
631 National Geographic HD	80 Oxygen	124 BYUtv	401 HBO	597 Starz Encore Black HD	847 Singers & Swing
635 FYI HD	81 Comedy Central	125 Uplift TV	402 HBO2	598 Starz inBlack HD	848 Easy Listening
659 Outdoor Channel HD	82 Syfy	126 Daystar TV	403 HBO Signature	599 Starz Cinema HD	849 Classical Masterpieces
660 FX HD	83 Bravo	127 The Cowboy Channel	404 HBO Family	602 Starz HD	850 Light Classical
661 FOX Sports 1 HD	96 Disney Jr.	129 INSP	405 HBO Comedy	606 Starz Kids & Family HD	PAY-PER-VIEW
687 BBC America HD	102 OWN	133 Sprout	406 HBO Zone	607 Starz Comedy HD	900 PPV Previews
688 TLC HD	106 Investigation Discovery	134 ESPNU	407 HBO Latino	608 Starz Edge HD	903 PPV Events Spanish
692 Discovery HD	135 FOX Business Network	135 FOX Business Network	595 HBO Latino HD	609 Starz Encore HD	780- PPV Events - Mature
694 Syfy HD	311 FXX	136 CMT Music	603 HBO HD	HD PACKAGE	782
718 Hallmark Channel HD	630 NFL Network HD	137 BET Soul	610 HBO 2 HD	626 ESPN HD	783,
719 Hallmark Movies & Mysteries HD	633 A&E HD	139 Logo	611 HBO Family HD	627 ESPN2 HD	784,
740 FXX HD	634 History HD	140 BET Jams	612 HBO Signature HD	628 HDNet Movies	787
742 Viceland HD	651 TNT HD	142 Z Living	619 HBO Comedy HD	629 AXS TV	
757 Crime & Investigation HD	659 Outdoor Channel HD	143 Cooking Channel	620 HBO Zone HD	631 National Geographic HD	
PLUS TV	660 FX HD	149 MLB Network	411 Cinemax	632 Velocity	
20 QVC	661 FOX Sports 1 HD	150 SEC Network	412 More MAX	635 FYI HD	
21 HSN	663 TruTV HD	203 FYI	413 Action MAX	641 MGM HD	
22 EVINE Live	664 MTV HD	204 Viceland	414 ThrillerMAX	642 Smithsonian HD	



GCI TV ANNUAL FCC NOTICE

Wrangell

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments
Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by:

cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI’s eBill or other similar option.

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5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them.

In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don’t find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes
Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases with the base package price. A customer that purchases such

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have a question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR. If you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

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