



CURRENT RETAIL PRICING | Seward

Effective July 15, 2017

AK CHOICE TV™	Monthly Price
Total TV <i>(includes Basic, Plus, and Digital Variety)*</i>	\$99.00
Plus TV <i>(includes Basic Service)*</i>	\$79.00
Smart TV <i>(includes Basic Service)*</i>	\$39.00
Basic Service	\$36.74

**One ChoiceBox™ or DCT700 included.*

ADD ON^	
Digital Variety <i>(not available for Plus TV)</i>	\$19.00
Digital Family <i>(requires subscription to Digital Variety)</i>	\$5.00
Digital Sports <i>(requires subscription to Digital Variety)</i>	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$16.95
Starz	\$11.99
NFL RedZone <i>(seasonal subscription)</i>	\$49.99

^ Requires subscription to a package.

EQUIPMENT	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

INSTALLATION AND OTHER FEES	
Install Fee <i>(per box)</i>	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote <i>(Atlas and TiVo)</i>	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP - Seward

BASIC SERVICE	PLUS TV	PLUS TV (cont.)	DIGITAL VARIETY (cont.)	PREMIUM CHANNELS (cont.)	DIGITAL MUSIC (cont.)
1 Channel 907	20 QVC	663 TruTV HD	204 Viceland	417 5 StarMAX	803 Dance/EDM
2 NBC/KTUU	21 HSN	664 MTV HD	304 Golf Channel	418 OuterMAX	804 MCU
3 CW	22 EVINE Live	665 VH1 HD	306 Sportsman Channel	604 MAX HD	805 Hip-Hop and R&B
4 FOX/KTBY	23 Lifetime	668 Spike HD	671 AWE HD	613 MoreMAX HD	806 Rap
5 MNT/KYES	25 HSN2	670 Comedy Central HD	687 BBC America HD	614 ActionMAX HD	807 Hip-Hop Classics
6 Sealife Center	27 E!	672 Travel Channel HD	690 Science Channel HD	615 5 StarMAX HD	808 Throwback Jamz
7 PBS/KAKM	28 USA	673 Food Network HD	691 Destination America HD	621 ThrillerMAX HD	809 R&B Classics
9 Community Channel	29 TruTV	674 HGTV HD	709 MLB Network HD	622 MovieMAX HD	810 R&B Soul
11 CBS/KTVA	30 TBS	675 Lifetime HD	712 Golf Channel HD	623 Cinemáx HD	811 Gospel
12 Community Access	31 TNT	676 LMN HD	742 Viceland HD	624 OuterMAX HD	812 Reggae
13 ABC/KYUR	32 FX	678 Freeform HD	DIGITAL FAMILY	421 Showtime	813 Rock
15 360 North	33 Jewelry Television	679 Cartoon Network HD	201 GSN	422 SHO 2	814 Metal
16 C-SPAN	34 ESPN	680 Disney HD	202 Ovation	423 Showtime Showcase	815 Alternative
17 C-SPAN2	35 ESPN2	681 Disney XD HD	205 Crime & Investigation	424 The Movie Channel	816 Adult Alternative
19 IND/KCFT	36 Root Sports	682 Fox News HD	206 DIY	425 The Movie Channel Xtra	817 Rock Hits
92 Justice Network	37 NFL Network	683 Fuse HD	207 Great American Country	427 SHO Extreme	818 Classic Rock
97 PBS Kids	38 Spike	688 TLC HD	208 CNNi	428 SHO Beyond	819 Soft Rock
652 NBC/KTUU HD	39 NBCSN	689 Animal Planet HD	209 Military History Channel	429 FLiX	820 Love Songs
653 ABC/KYUR HD	40 Outdoor Channel	692 Discovery HD	210 Boomerang	430 SHO Next	821 Pop Hits
654 FOX/KTBY HD	41 FOX Sports 1	693 USA HD	211 LRW	431 SHO Women	822 Party Favorites
656 CBS/KTVA HD	42 LMN	694 Syfy HD	706 Ovation HD	432 Showtime Family Zone	823 Teen MC
657 PBS/KAKM HD	44 Turner Classic Movies	696 TBS HD	714 GSN HD	600 The Movie Channel Xtra HD	824 Kidz Only
907 Channel 907 HD	45 TV Land	697 NBCSN HD	757 Crime & Investigation HD	601 Showtime HD	825 Toddler Tunes
SMART TV	46 Cartoon Network	702 HLN HD	DIGITAL SPORTS	605 The Movie Channel HD	826 Y2K
20 QVC	47 Animal Planet	704 Newsmax HD	301 FCS Atlantic	616 Showtime 2 HD	827 90's
21 HSN	48 Disney XD	705 Turner Classic Movies HD	302 FCS Central	617 Showtime Showcase HD	828 80's
22 EVINE Live	49 Disney Channel	707 Nickelodeon HD	303 FCS Pacific	618 SHO Extreme HD	829 70's
25 HSN2	50 Nickelodeon	713 Root Sports HD	305 Outside Television	501 Starz	830 Solid Gold Oldies
32 FX	51 Freeform	717 Oxygen HD	306 Sportsman Channel	502 Starz Edge	831 Pop Country
34 ESPN	52 Hallmark Channel	718 Hallmark Channel HD	307 FOX Sports 2	503 Starz inBlack	832 Today's Country
35 ESPN2	Hallmark Movies & Mysteries	719 Hallmark Movies & Mysteries HD	308 MavTV	504 Starz Kids & Family	833 Country Hits
40 Outdoor Channel	53	740 FXX HD	310 TVG2	505 Starz Cinema	834 Classic Country
41 FOX Sports 1	54 National Geographic	800 Music Choice Play	312 Eleven Sports Network	506 Starz Encore	835 Contemporary Christian
52 Hallmark Channel	55 TLC	DIGITAL VARIETY	313 ESPN Classic	507 Starz Encore Classic	836 Pop Latino
53 Hallmark Movies & Mysteries	56 Discovery Channel	101 Discovery Family	314 BTN	508 Starz Encore Westerns	837 Musica Urbana
54 National Geographic	57 Travel Channel	103 Science Channel	315 PAC12	509 Starz Encore Suspense	838 Mexicana
55 TLC	58 History Channel	104 AHC	316 PAC12 Arizona	510 Starz Encore Action	839 Tropicales
56 Discovery Channel	59 A&E	105 Destination America	317 PAC12 Los Angeles	511 Starz Encore Black	840 Romances
64 One America News	60 HGTV	107 Nick Jr.	318 PAC12 Bay Area	512 Starz Encore Family	841 Sounds of The Seasons
82 Syfy	61 Food Network	108 TEENick	319 PAC12 Oregon	513 Starz Comedy	842 Stage & Screen
86 Telemundo Alaska	63 Newsmax	109 Nicktoons	320 PAC12 Washington	514 movieplex	843 Soundscapes
101 Discovery Family	64 One America News	110 AWE	321 PAC12 Mountain	515 indieplex	844 Smooth Jazz
111 BBC America	65 CNBC	111 BBC America	330 ESPN Goal Line	516 retroplex	845 Jazz
142 Z Living	66 MSNBC	112 ESPNNews	ESPN Bases Loaded	593 indieplex HD	846 Blues
202 Ovation	67 FOX News Channel	113 Chiller	720 FOX Sports 2 HD	594 retroplex HD	847 Singers & Swing
203 FYI	68 CNN	115 MTV2	747 Outside Television HD	596 Starz Encore Action HD	848 Easy Listening
204 Viceland	69 HLN	116 NickMusic	NFL REDZONE PACKAGE	597 Starz Encore Black HD	849 Classical Masterpieces
205 Crime & Investigation	71 Weather Channel	117 MTV Classic	350 NFL RedZone	598 Starz inBlack HD	850 Light Classical
209 Military History Channel	74 Fuse	118 UP	351 NFL RedZone HD	599 Starz Cinema HD	PAY-PER-VIEW
210 Boomerang	75 CMT	120 3ABN	401 HBO	602 Starz HD	900 PPV Previews
311 FXX	76 MTV	121 The Hillsong Channel	402 HBO2	606 Starz Kids & Family HD	780 PPV Events
312 Eleven Sports Network	77 VH1	122 EWTN	403 HBO Signature	607 Starz Comedy HD	
626 ESPN HD	80 Oxygen	123 TBN	404 HBO Family	608 Starz Edge HD	
627 ESPN2 HD	81 Comedy Central	124 BYUtv	405 HBO Comedy	609 Starz Encore HD	
631 National Geographic HD	82 Syfy	125 Uplift TV	406 HBO Zone	HD PACKAGE	
635 FYI HD	83 Bravo	126 Daystar TV	407 HBO Latino	626 ESPN HD	
659 Outdoor Channel HD	84 BET	127 The Cowboy Channel	595 HBO Latino HD	627 ESPN2 HD	
660 FX HD	86 Telemundo Alaska	129 INSP	603 HBO HD	628 HDNet Movies	
661 FOX Sports 1 HD	96 Disney Jr.	134 ESPNu	610 HBO 2 HD	629 AXS TV	
687 BBC America HD	102 OWN	135 FOX Business Network	611 HBO Family HD	631 National Geographic HD	
688 TLC HD	106 Investigation Discovery	136 CMT Music	612 HBO Signature HD	632 Velocity	
692 Discovery HD	135 FOX Business Network	137 BET Soul	619 HBO Comedy HD	635 FYI HD	
694 Syfy HD	311 FXX	139 Logo	620 HBO Zone HD	641 MGM HD	
706 Ovation HD	630 NFL Network HD	140 BET Jams	411 Cinemax	642 Smithsonian HD	
718 Hallmark Channel HD	633 A&E HD	142 Z Living	412 More MAX	VOD	
719 Hallmark Movies & Mysteries HD	634 History HD	143 Cooking Channel	413 Action MAX	777 VOD	
740 FXX HD	651 TNT HD	149 MLB Network	414 ThrillerMAX	DIGITAL MUSIC	
742 Viceland HD	659 Outdoor Channel HD	150 SEC Network	415 MovieMAX	801 Hit List	
757 Crime & Investigation HD	660 FX HD	203 FYI	416 Cinemáx	802 Pop Rhythmic	
	661 FOX Sports 1 HD				

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.



GCI TV ANNUAL FCC NOTICE

Seward

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a. Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b. When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c. Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d. GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e. You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f. THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

3. INSTALLATION POLICIES

- a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.
- b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

b. Payment Options

GCI offers you a number of payment options. You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by: cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI’s eBill or other similar option.

5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited “sun outage” period. You understand that we provide all Service on an “AS IS” and “AS AVAILABLE” basis.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don’t find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such

b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlus and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

bundles and also leases a stand-alone CableCARD in lieu of taking the included set-top box may request a prospective monthly credit for the unused device. In such cases, the credit will be the amount we charge for such a set-top box if leased separately. It is against federal law to purchase “decoder” boxes that are designed to circumvent the cable system’s security network.

c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR if you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.