



CURRENT RETAIL PRICING | Ketchikan

Effective July 15, 2017

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)*	\$99.00
Plus TV (includes Basic Service)*	\$79.00
Smart TV (includes Basic Service)*	\$39.00
Basic Service	\$31.54

*One ChoiceBox™ or DCT700 included.

ADD ON^	
Digital Variety (not available for Plus TV)	\$19.00
Digital Family (requires subscription to Digital Variety)	\$5.00
Digital Sports (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$16.95
Starz	\$11.99
The Filipino Channel	\$14.99
NFL RedZone (seasonal subscription)	\$49.99
Playboy	\$16.00

^ Requires subscription to a package.

EQUIPMENT	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP - Ketchikan

BASIC TV	SMART TV (cont.)	PLUS TV (cont.)	DIGITAL VARIETY (cont.)	DIGITAL SPORTS (cont.)	PREMIUM CHANNELS (cont.)
1 Channel 907	742 Viceland HD	659 Outdoor Channel HD	129 INSP	747 Outside Television HD	594 retroplex HD
2 CW	755 Discovery Family HD	660 FX HD	131 FX Movie	NFL REDZONE PACKAGE	596 Starz Encore Action HD
3 NBC/KATH	757 Crime & Investigation HD	661 FOX Sports 1 HD	133 Sprout	350 NFL RedZone	597 Starz Encore Black HD
4 CBS/KUBD	PLUS TV	663 TruTV HD	134 ESPNU	351 NFL RedZone HD	598 Starz inBlack HD
5 MNT/KYES	20 QVC	664 MTV HD	135 Fox Business Network	PREMIUM CHANNELS	599 Starz Cinema HD
6 ION/KDMD	21 HSN	665 VHI HD	136 CMT Music	401 HBO	602 Starz HD
7 FOX/KTBY	22 EVINE Live	667 CMT HD	137 BET Soul	402 HBO2	606 Starz Kids & Family HD
8 ABC/KJUD	23 Lifetime	668 Spike HD	139 Logo	403 HBO Signature	607 Starz Comedy HD
9 Community Channel	25 HSN2	670 Comedy Central HD	140 BET Jams	404 HBO Family	608 Starz Edge HD
10 PBS/KTOO	27 E!	672 Travel Channel HD	141 Fusion	405 HBO Comedy	609 Starz Encore HD
11 NBC/KING	28 USA	673 Food Network HD	142 Z Living	406 HBO Zone	520 Filipino Channel
13 TBN	29 TruTV	674 HGTV HD	143 Cooking Channel	407 HBO Latino	550 Playboy
14 University of Alaska	30 TBS	675 Lifetime HD	144 Discovery Life	595 HBO Latino HD	551 Playboy HD
15 360 North	31 TNT	676 LMN HD	149 MLB Network	603 HBO HD	HD PACKAGE
16 C-SPAN	32 FX	678 Freeform HD	150 SEC Network	610 HBO 2 HD	626 ESPN HD
17 C-SPAN2	33 Jewelry Television	679 Cartoon Network HD	203 FYI	611 HBO Family HD	627 ESPN2 HD
18 Local Access	34 ESPN	680 Disney HD	204 Viceland	612 HBO Signature HD	628 HDNet Movies
652 NBC/KATH HD	35 ESPN2	681 Disney XD HD	210 Boomerang	619 HBO Comedy HD	629 AXS TV
654 FOX/KTBY HD	36 Root Sports	682 Fox News HD	304 Golf Channel	620 HBO Zone HD	631 National Geographic HD
656 CBS/KUBD HD	37 NFL Network	683 Fuse HD	306 Sportsman Channel	411 Cinemax	632 Velocity
907 Channel 907 HD	38 Spike	684 E! HD	671 AWE HD	412 More MAX	635 FYI HD
SMART TV	39 NBCSN	686 Investigation Discovery HD	687 BBC America HD	413 Action MAX	641 MGM HD
20 QVC	40 Outdoor Channel	688 TLC HD	690 Science Channel HD	414 ThrillerMAX	642 Smithsonian HD
21 HSN	41 FOX Sports 1	689 Animal Planet HD	691 Destination America HD	415 MovieMAX	643 ESPNU HD
22 EVINE Live	42 LMN	692 Discovery HD	708 Nat Geo Wild HD	416 Cinemáx	VOD
25 HSN2	44 Turner Classic Movies	693 USA HD	709 MLB Network HD	417 5 StarMAX	777 VOD
32 FX	45 TV Land	694 Syfy HD	710 ESPNNews HD	418 OuterMAX	DIGITAL MUSIC
34 ESPN	46 Cartoon Network	695 Bravo HD	712 Golf Channel HD	604 MAX HD	801-850 Music Choice
35 ESPN2	47 Animal Planet	696 TBS HD	737 Discovery Life HD	613 MoreMAX HD	PAY-PER-VIEW
40 Outdoor Channel	48 Disney XD	697 NBCSN HD	742 Viceland HD	614 ActionMAX HD	900 PPV Previews
41 FOX Sports 1	49 Disney Channel	699 CNN HD	743 Cooking Channel HD	615 5 StarMAX HD	901 PPV Events HD
52 Hallmark Channel	50 Nickelodeon	700 MSNBC HD	746 Sportsman Channel HD	621 ThrillerMAX HD	904 PPV Events Spanish
53 Hallmark Movies & Mysteries	51 Freeform	701 CNBC HD	750 SEC HD	622 MovieMAX HD	780-782 PPV Events - Mature
54 National Geographic	52 Hallmark Channel	702 HLN HD	755 Discovery Family HD	623 Cinemáx HD	783, 784, 787 PPV Adult
55 TLC	53 Hallmark Movies & Mysteries	703 One America News HD	DIGITAL FAMILY	624 OuterMAX HD	
56 Discovery Channel	54 National Geographic	704 Newsmax HD	201 GSN	421 Showtime	
64 One America News	55 TLC	705 Turner Classic Movies HD	202 Ovation	422 SHO 2	
82 Syfy	56 Discovery Channel	707 Nickelodeon HD	205 Crime & Investigation	423 Showtime Showcase	
86 Telemundo Alaska	57 Travel Channel	713 Root Sports HD	206 DIY	424 The Movie Channel	
101 Discovery Family	58 History Channel	717 Oxygen HD	207 Great American Country	425 The Movie Channel Xtra	
111 BBC America	59 A&E	718 Hallmark Channel HD	208 CNNi	427 SHO Extreme	
131 FX Movie	60 HGTV	719 Hallmark Movies & Mysteries HD	209 Military History Channel	428 SHO Beyond	
133 Sprout	61 Food Network	736 OWN HD	211 LRW	429 FLiX	
142 Z Living	63 Newsmax	740 FXX HD	714 GSN HD	430 SHO Next	
144 Discovery Life	64 One America News	800 Music Choice Play	744 DIY HD	431 SHO Women	
202 Ovation	65 CNBC	DIGITAL VARIETY	757 Crime & Investigation HD	432 Showtime Family Zone	
203 FYI	66 MSNBC	101 Discovery Family	DIGITAL SPORTS	600 The Movie Channel Xtra HD	
204 Viceland	67 FOX News Channel	103 Science Channel	301 FCS Atlantic	601 Showtime HD	
205 Crime & Investigation	68 CNN	104 AHC	302 FCS Central	605 The Movie Channel HD	
209 Military History Channel	69 HLN	105 Destination America	303 FCS Pacific	616 Showtime 2 HD	
210 Boomerang	71 Weather Channel	107 Nick Jr.	305 Outside Television	617 Showtime Showcase HD	
311 FXX	74 Fuse	108 TEENick	306 Sportsman Channel	618 SHO Extreme HD	
312 Eleven Sports Network	75 CMT	109 Nicktoons	307 FOX Sports 2	501 Starz	
626 ESPN HD	76 MTV	110 AWE	308 MavTV	502 Starz Edge	
627 ESPN2 HD	77 VHI	111 BBC America	310 TVG2	503 Starz inBlack	
631 National Geographic HD	80 Oxygen	112 ESPNNews	312 Eleven Sports Network	504 Starz Kids & Family	
635 FYI HD	81 Comedy Central	113 Chiller	314 BTN	505 Starz Cinema	
659 Outdoor Channel HD	82 Syfy	114 Nat Geo Wild	315 PAC12	506 Starz Encore	
660 FX HD	83 Bravo	115 MTV2	316 PAC12 Arizona	507 Starz Encore Classic	
661 FOX Sports 1 HD	86 Telemundo Alaska	116 NickMusic	317 PAC12 Los Angeles	508 Starz Encore Westerns	
687 BBC America HD	96 Disney Jr.	117 MTV Classic	318 PAC12 Bay Area	509 Starz Encore Suspense	
688 TLC HD	102 OWN	118 UP	319 PAC12 Oregon	510 Starz Encore Action	
692 Discovery HD	106 Investigation Discovery	120 3ABN	320 PAC12 Washington	511 Starz Encore Black	
694 Syfy HD	135 Fox Business Network	121 The Hillsong Channel	321 PAC12 Mountain	512 Starz Encore Family	
703 One America News HD	311 FXX	122 EWTV	330 ESPN Goal Line	513 Starz Comedy	
718 Hallmark Channel HD	630 NFL Network HD	124 BYUtv	330 ESPN Bases Loaded	514 movieplex	
719 Hallmark Movies & Mysteries HD	633 A&E HD	125 Uplift TV	662 MavTV HD	515 indieplex	
737 Discovery Life HD	634 History HD	126 Daystar TV	711 BTN HD	516 retroplex	
740 FXX HD	651 TNT HD	127 The Cowboy Channel	720 FOX Sports 2 HD	593 indieplex HD	



GCI TV ANNUAL FCC NOTICE

Ketchikan

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Rights Under the Cable Act

Please call or write us anytime you have a question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

This usually occurs during the first weeks of March and October.

When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited “sun outage” period. You understand that we provide all Service on an “AS IS” and “AS AVAILABLE” basis.

5. PROGRAMMING EXPIRATIONS

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

Here are some things you should know about how GCI Cable works with your TV, VCR, DVD, and BluRay devices. With cable TV connected to your home entertainment system, you enjoy the best choice, convenience, and value. Extra steps may be required for cable TV to work effectively with various equipment types. This guide provides information about when cable TV is compatible with your equipment and when it may not be. If you don’t find your particular situation described in this guide, please call us. We will work with you to determine the cable setup most appropriate for your needs.

a. Set-Top Boxes

Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases with the base package price. A customer that purchases such

b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR. If you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.