



CURRENT RETAIL PRICING | Kenai and Soldotna

Effective July 15, 2017

AK CHOICE TV™	Monthly Price
Total TV (includes Basic, Plus, and Digital Variety)*	\$99.00
Plus TV (includes Basic Service)*	\$79.00
Smart TV (includes Basic Service)*	\$39.00
Basic Service	\$36.74

*One ChoiceBox™ or DCT700 included.

ADD ON^	
Digital Variety (not available for Plus TV)	\$19.00
Digital Family (requires subscription to Digital Variety)	\$5.00
Digital Sports (requires subscription to Digital Variety)	\$5.00
HD Package	\$9.99
HBO	\$19.95
Cinemax	\$15.95
Showtime	\$16.95
Starz	\$11.99
NFL RedZone (seasonal subscription)	\$49.99

^ Requires subscription to a package.

EQUIPMENT	
TiVo DVR	\$15.00
TiVo Mini	\$8.00
TiVo Stream	\$8.00
TiVo ChoiceBox™	\$10.00
HD DVR	\$15.00
CableCARD	\$5.00
DCT 700	\$10.00

INSTALLATION AND OTHER FEES	
Install Fee (per box)	\$25.00
Returned Check Fee	\$30.00
Late Payment Fee	\$5.00
Replacement Universal Remote (Atlas and TiVo)	\$12.00
Replacement Senior Remote	\$15.00

TiVo equipment requires subscription to eligible GCI Internet plans. Prices do not include any applicable monthly taxes, surcharges or fees. Equipment is necessary to receive TV services. Digital Family/Sport packages require a subscription to Digital Variety or Total TV package. Customers agree to return service delivery equipment to GCI upon disconnecting service. If equipment is not returned, GCI may charge unreturned equipment fees for each piece not returned. All prices and offers mentioned within this publication are subject to change. Not all equipment is available in all areas.

For more information about our plans, including applicable terms and fees please see www.gci.com/tv/plans

CHANNEL LINEUP - Kenai and Soldotna

Effective July 15, 2017

BASIC TV	PLUS TV	PLUS TV (cont.)	DIGITAL VARIETY (cont.)	PREMIUM CHANNELS (cont.)	HD PACKAGE (cont.)
1 Channel 907	20 QVC	664 MTV HD	144 Discovery Life	619 HBO Comedy HD	641 MGM HD
2 NBC/KTUU	21 HSN	665 VHI HD	149 MLB Network	620 HBO Zone HD	642 Smithsonian HD
3 CW	22 EVINE Live	668 Spike HD	150 SEC Network	411 Cinemax	643 ESPN HD
4 FOX/KTBY	23 Lifetime	670 Comedy Central HD	203 FYI	412 More MAX	VOD
5 MNT/KYES	25 HSN2	672 Travel Channel HD	204 Viceland	413 Action MAX	777 VOD
7 PBS/KAKM	27 E!	673 Food Network HD	210 Boomerang	414 ThrillerMAX	DIGITAL MUSIC
11 CBS/KTVA	28 USA	674 HGTV HD	304 The Golf Channel	415 MovieMAX	801-850 Music Choice
12 Community Access	29 TruTV	675 Lifetime HD	306 Sportsman Channel	416 Cinemax	PAY-PER-VIEW
13 ABC/KYUR	30 TBS	676 LMN HD	671 AWE HD	417 5 StarMAX	900 PPV Previews
15 360 North	31 TNT	678 Freeform HD	687 BBC America HD	418 OuterMAX	903 PPV Events Spanish
16 C-SPAN	32 FX	679 Cartoon Network HD	690 Science Channel HD	604 MAX HD	780-782 PPV Events - Mature
17 C-SPAN2	33 Jewelry Television	680 Disney HD	691 Destination America HD	613 MoreMAX HD	783, 784, 787 PPV Adult
19 IND/KCFT	34 ESPN	681 Disney XD HD	708 Nat. Geo Wild HD	614 ActionMAX HD	
92 Justice Network	35 ESPN2	682 FOX News HD	709 MLB Network HD	615 5 StarMAX HD	
94 KAKM Create	36 Root Sports	683 Fuse HD	712 Golf Channel HD	621 ThrillerMAX HD	
97 PBS Kids	37 NFL Network	684 E! HD	742 Viceland HD	622 MovieMAX HD	
652 NBC/KTUU HD	38 Spike	688 TLC HD	746 Sportsman Channel HD	623 Cinemax HD	
653 ABC/KYUR HD	39 NBCSN	689 Animal Planet HD	750 SEC HD	624 OuterMAX HD	
654 FOX/KTBY HD	40 Outdoor Channel	692 Discovery HD	DIGITAL FAMILY	421 Showtime	
656 CBS/KTVA HD	41 FOX Sports 1	693 USA HD	201 GSN	422 SHO 2	
657 PBS/KAKM HD	42 LMN	694 Syfy HD	202 Ovation	423 Showtime Showcase	
907 Channel 907 HD	44 Turner Classic Movies	696 TBS HD	205 Crime & Investigation	424 The Movie Channel	
SMART TV	45 TV Land	697 NBCSN HD	206 DIY	425 The Movie Channel Xtra	
20 QVC	46 Cartoon Network	702 HLN HD	207 Great American Country	427 SHO Extreme	
21 HSN	47 Animal Planet	703 One America News HD	208 CNNi	428 SHO Beyond	
22 EVINE Live	48 Disney XD	704 Newsmax HD	209 Military History Channel	429 FLIX	
25 HSN2	49 Disney Channel	705 Turner Classic Movies HD	211 LRW	430 SHO Next	
32 FX	50 Nickelodeon	707 Nickelodeon HD	706 Ovation HD	431 SHO Women	
34 ESPN	51 Freeform	713 Root Sports HD	714 GSN HD	432 Showtime Family Zone	
35 ESPN2	52 Hallmark Channel	717 Oxygen HD	757 Crime & Investigation HD	600 The Movie Channel Xtra HD	
40 Outdoor Channel	Hallmark Movies & Mysteries	718 Hallmark Channel HD	DIGITAL SPORTS	601 Showtime HD	
41 FOX Sports 1	53	719 Hallmark Movies & Mysteries HD	301 FCS Atlantic	605 The Movie Channel HD	
52 Hallmark Channel	54 National Geographic	740 FXX HD	302 FCS Central	616 Showtime 2 HD	
53 Hallmark Movies & Mysteries	55 TLC	800 Music Choice Play	303 FCS Pacific	617 Showtime Showcase HD	
54 National Geographic	56 Discovery Channel	DIGITAL VARIETY	305 Outside Television	618 SHO Extreme HD	
55 TLC	57 Travel Channel	101 Discovery Family	306 Sportsman Channel	501 Starz	
56 Discovery Channel	58 History Channel	103 Science Channel	307 FOX Sports 2	502 Starz Edge	
64 One America News	59 A&E	104 AHC	308 MavTV	503 Starz inBlack	
82 Syfy	60 HGTV	105 Destination America	310 TVG2	504 Starz Kids & Family	
86 Telemundo Alaska	61 Food Network	107 Nick Jr.	312 Eleven Sports Network	505 Starz Cinema	
101 Discovery Family	63 Newsmax	108 TEENick	314 BTN	506 Starz Encore	
111 BBC America	64 One America News	109 Nick Toons	315 PAC12	507 Starz Encore Classic	
131 FX Movie	65 CNBC	110 AWE	316 PAC12 Arizona	508 Starz Encore Westerns	
142 Z Living	66 MSNBC	111 BBC America	317 PAC12 Los Angeles	509 Starz Encore Suspense	
144 Discovery Life	67 FOX News Channel	112 ESPNNews	318 PAC12 Bay Area	510 Starz Encore Action	
202 Ovation	68 CNN	113 Chiller	319 PAC12 Oregon	511 Starz Encore Black	
203 FYI	69 HLN	114 Nat Geo Wild	320 PAC12 Washington	512 Starz Encore Family	
204 Viceland	71 The Weather Channel	115 MTV2	321 PAC12 Mountain	513 Starz Comedy	
205 Crime & Investigation	74 Fuse	116 NickMusic	330 ESPN Goal Line	514 movieplex	
209 Military History Channel	75 CMT	117 MTV Classic	330 ESPN Bases Loaded	515 indieplex	
210 Boomerang	76 MTV	118 UP	662 MavTV HD	516 retroplex	
311 FXX	77 VHI	120 3ABN	720 FOX Sports 2 HD	593 indieplex HD	
312 Eleven Sports Network	80 Oxygen	121 The Hillson Channel	722 PAC12 HD	594 retroplex HD	
626 ESPN HD	81 Comedy Central	122 EWTN	747 Outside Television HD	596 Starz Encore Action HD	
627 ESPN2 HD	82 Syfy	123 TBN	NFL REDZONE PACKAGE	597 Starz Encore Black HD	
631 Nat Geo HD	83 Bravo	124 BYUtv	350 NFL RedZone	598 Starz inBlack HD	
635 FYI HD	84 BET	125 Uplift TV	351 NFL RedZone HD	599 Starz Cinema HD	
659 Outdoor Channel HD	86 Telemundo Alaska	126 Daystar TV	PREMIUM CHANNELS	602 Starz HD	
660 FX HD	96 Disney Jr.	127 The Cowboy Channel	401 HBO	606 Starz Kids & Family HD	
661 FOX Sports 1 HD	102 OWN	129 INSP	402 HBO2	607 Starz Comedy HD	
688 TLC HD	106 Investigation Discovery	131 FX Movie	403 HBO Signature	608 Starz Edge HD	
692 Discovery HD	135 Fox Business Network	134 ESPN	404 HBO Family	609 Starz Encore HD	
694 Syfy HD	630 NFL Network HD	135 Fox Business Network	405 HBO Comedy	HD PACKAGE	
703 One America News HD	633 A&E HD	136 CMT Music	406 HBO Zone	626 ESPN HD	
706 Ovation HD	634 History HD	137 BET Soul	407 HBO Latino	627 ESPN2 HD	
718 Hallmark Channel HD	651 TNT HD	139 Logo	595 HBO Latino HD	628 HDNet Movies	
719 Hallmark Movies & Mysteries HD	659 Outdoor Channel HD	140 BET Jams	603 HBO HD	629 AXS TV	
740 FXX HD	660 FX HD	141 Fusion	610 HBO 2 HD	631 National Geographic HD	
742 Viceland HD	661 FOX Sports 1 HD	142 Z Living	611 HBO Family HD	632 Velocity	
757 Crime & Investigation HD	663 TruTV HD	143 Cooking Channel	612 HBO Signature HD	635 FYI HD	



GCI TV ANNUAL FCC NOTICE

Kenai and Soldotna

This notice contains an explanation of certain aspects of your cable television service, including our rates and channel lineup, as required by the FCC. Your service is governed by the current version of the applicable Cable TV Terms & Conditions (“Terms”), which are periodically updated, and are available at www.gci.com/about/terms-and-conditions. If there is any conflict between this information and the Terms, the Terms control.

1. COMPLAINT RESOLUTION PROCEDURE

In compliance with the FCC “Complaint Resolution Procedure” notification requirement, we are pleased to provide you with the following procedures to help us resolve any billing or cable signal problems as quickly as possible. We urge you to call or write us anytime with questions or concerns about your bill, service, equipment hook-up, or any other aspect of the cable television service that we take pride in providing you.

- a.** Any time you have a problem with your billing invoice or cable reception, please contact a GCI Customer Service Representative (“CSR”) at a local GCI Store, via email at rcs@gci.com, via online chat at www.gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).
- b.** When GCI receives calls about service during normal business hours, a GCI representative will attempt to resolve the problem over the phone. If the problem cannot be resolved, the representative will schedule a service technician to visit the home as soon as possible.
- c.** Emergencies that affect signal quality such as fallen utility poles, violent storms, or very cold weather may interfere with reception of cable service. We are committed to having one of our crews promptly correct an emergency situation.
- d.** GCI maintains complaint records for at least one year. In addition, these records will be available for inspection by the FCC or the Regulatory Commission of Alaska (Attn: Consumer Protection Section, 701 West 8th Ave., Suite 300, Anchorage, AK, 99501).
- e.** You may also contact the local franchise authority, the Regulatory Commission of Alaska: 701 West 8th Ave., Suite 300, Anchorage, AK, 99501; 907-276-6222 (Anchorage) or 800-390-2782 (statewide).
- f.** THIS DESCRIPTION OF OUR COMPLAINT RESOLUTION PROCEDURE DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO ARBITRATE ALL DISPUTES WITH GCI PURSUANT TO THE APPLICABLE CABLE TV TERMS AND CONDITIONS.

4. WHEN THE SUN GETS IN THE WAY

Sometimes the satellites from which we receive much of our programming end up directly between the earth and the sun.

3. INSTALLATION POLICIES

a. When adding new cable service or additional cable television hook-ups to your home, we will attempt to set an installation appointment within seven business days of your request of service or your installation charges may be waived. We will attempt to schedule your appointment in a window no larger than four hours, unless you request otherwise.

b. Upon arriving at your home for an installation or service appointment, GCI representatives will properly identify themselves by using their first and last name and the reason for the visit. We require the individual(s) responsible for the Service account to sign for any equipment and facilities we install or lease to you (“Company Equipment”) required in your home. Someone over 18 years of age must be home during the installation of your Service.

c. Billing Questions

Should you have any questions regarding your bill, please bring it to our attention within 30 days so that we can review it. You must pay all amounts not in question by the due date listed in your bill to keep your account current.

d. Late or Missing Payments

Please note there is a late fee and finance charge assessed to any account that is not paid in full by the due date listed in your bill. Returned payments are subject to a \$30.00 return fee.

b. Payment Options

GCI offers you a number of payment options: You may mail your payment to the address listed on your bill. Our customer service centers offer drop boxes and payment in person by:

cash, check, most major credit cards, or bank debit card. You may also arrange to have your monthly cable charges billed automatically to your credit card, or you may pay your bill online using GCI’s eBill or other similar option.

6. CONSUMER GUIDE TO CABLE TV AND HOME ENTERTAINMENT EQUIPMENT

GCI is happy to bring Alaskans the best TV programming available. Most of this programming is subject to agreements with the content owners who provide it to us. These agreements expire from time to time, and sometimes we are unable to continue them. In such cases, we could lose access to some programming now being carried. Please go to www.gci.com/tv/contract-renewal for more details. Additional information about any upcoming channel changes can be found at www.gci.com/tv/upcoming-channel-changes.

5. PROGRAMMING EXPIRATIONS

This usually occurs during the first weeks of March and October. When this happens, the energy of the sun can overpower the satellite signals for several minutes at a time, resulting in an interruption with your television picture. This disruption generally does not last longer than about 10 minutes a day during this limited “sun outage” period. You understand that we provide all Service on an “AS IS” and “AS AVAILABLE” basis.

b. Compatible Remote Controls

GCI’s set-top boxes work in conjunction with some remote controls available for purchase at retail stores. **Examples of compatible remotes include UEI Atlas and UEI Pulse (for non-TiVo set-top boxes) and any TiVo remote (for TiVo set-top boxes).** These remotes may be used in place of the ones we provide with your set-top box.

c. Additional Equipment/Recording a Second Channel

The set-top box “converts” all cable channels to channel 3 so you can only receive one channel at a time through the set-top box. This means that there may be certain features of your TV and VCR that you will not be able to use without additional equipment. For instance, you may have trouble taping one program while watching another or using the picture-in-picture feature. Should you wish to use the features noted above, GCI may provide you with supplemental equipment, such as a splitter, for a nominal charge. If you prefer, you may purchase supplemental equipment at retail outlets.

d. Additional Details

Please visit our website at www.gci.com for additional details pertaining to these operational matters. Alternatively, visit a GCI Store, chat with a CSR online at www.gci.com, or call our office to speak with a CSR. If you have any questions regarding your cable TV equipment set-up or to request a copy of applicable equipment compatibility information.

a. Set-Top Boxes
Now that GCI delivers all of the programming in a digitized format, a set-top box or a CableCARD is required. Without a set-top box or CableCARD, you may be unable to view channels delivered via the cable system. GCI will provide you with a set-top box or a CableCARD for a monthly rental fee. We lease CableCARDS for use in customer-owned retail CableCARD-ready devices. You may contact us to request professional installation of a CableCARD in such devices or request that we provide a CableCARD to you for self-installation. Many of our leased set-top boxes also include CableCARDS inside, and the same portion of our lease rates for those devices is attributed to the CableCARD. Please note that retail devices that use CableCARDS may not be able to access our advanced interactive digital cable services, such as Video-On-Demand, Pay-Per-View, the programming guide, and other interactive services. In the event that your device cannot access these interactive services and you wish to access them, you may lease a set-top box that you may use in conjunction with your CableCARD device. From time to time, we may offer bundled packages that include one or more set-top box leases within the base package price. A customer that purchases such

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TERMS AND CONDITIONS.

PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.

Rights Under the Cable Act

Please call or write us anytime you have question about your service, equipment hook-up, or any other aspect of the cable television service that we proudly provide. If you believe you have been aggrieved as a result of a violation of the Cable Act’s requirements regarding the collection, disclosure, and retention of personally identifiable information, your rights are also enforceable through a civil action seeking damages, attorney’s fees, and litigation costs in addition to other rights and remedies that may be available under federal or other applicable laws. **THIS STATEMENT OF YOUR RIGHTS UNDER THE CABLE ACT DOES NOT LIMIT OR MODIFY YOUR AGREEMENT TO RESOLVE ALL DISPUTES WITH GCI PURSUANT TO PARAGRAPH 14 OF THE GCI RESIDENTIAL CABLE TV TERMS AND CONDITIONS.**

Disclosure Required by Law

We may disclose personally identifiable information without your consent if we are required to do so by law. For example, a governmental entity may seek through valid legal process (such as warrants, court orders, or subpoenas) to obtain personally identifiable information from the cable system concerning you as a cable subscriber. However, we will disclose records revealing your viewing habits only if (1) served with a court order indicating the governmental entity has made a clear and convincing showing of relevance to criminal activity and (2) you have been given an opportunity to contest the order. If we are served with a court order requiring such disclosure to a non-governmental entity, we will inform you before any information is released.

Mailing Lists

We are permitted to disclose personally identifiable information to the extent necessary to conduct our business. In addition, the law allows us to disclose your name and address for non-cable service-related mailing lists or other purposes, unless you advise us in writing that you do not wish us to disclose it. However, such disclosures of names and addresses may not include the extent of viewing or other use you make of any service we provide, nor may it disclose the nature of any transaction you make over a two-way system. If you do not wish to have your name and address disclosed, please contact us by talking to a GCI Customer Service Representative at a local GCI Store, via email at rcs@gci.com, or by phone at 265-5400 (Anchorage) or 800-800-4800 (statewide).

CABLE TELEVISION SUBSCRIBERS PRIVACY RIGHTS NOTICE

a reasonable period of time to locate and, if necessary, prepare the information for review. (Preparation is sometimes necessary to avoid disclosure of information relating to other subscribers.) If you wish to review your personal information, please contact us to set up an appointment during regular business hours. You may request a correction of any errors in personal information that we collect or maintain pertaining to you.

Collection of Information

We are required by the Federal Cable Communications Policy Act of 1984 (“the Cable Act”) to inform you about our practices with respect to personally identifiable information in our files. For more information about your privacy, please see GCI’s Privacy Policy, which can be found at www.gci.com/privacy-policy. We collect

personally identifiable information about you with your consent or when necessary to obtain information in order to render a service you receive or to detect theft of cable services. The information that the cable system generally collects and maintains inclu des billing records; service maintenance and repair records; premium service subscription information; marketing information; equipment and usage information; and subscriber complaints or correspondence. The personally identifiable information we collect may include, but is not limited to, your social security number, driver’s license number, credit/debit card information, bank account information, payment history, and credit reports. (Aggregate, anonymous, de-identified or other information that does not identify who you are when used by itself is not personally identifiable information.) We use this information to enable us to provide you with the services you have requested and to support related business activities such as service calls, customer and technical support, customer surveys, as well as billing collection and marketing needs. We also need and use this information for our own tax and account records.

Disclosure

Under the Cable Act, we may disclose personally identifiable information without your consent if it is (1) necessary to render service or conduct a related legitimate business activity, (2) required by law, or (3) disclosed as a mailing list (as described below). Unless otherwise noted below, all the personally identifiable information that we collect is used for the business purpose of offering, marketing, rendering, and supporting our services to you. Some persons have access to such information when necessary in connection with our business. People who require access from time to time include our employees; our affiliates; our sales agents; our vendors or contractors that provide services or components to the cable system (such as our installers, accountants, billing and collection service, and consumer and market research firms); our program and program guide providers where applicable; our programmers and broadcasters that will periodically audit subscription information; our equipment suppliers; and representatives of the franchising authority. If we enter into a merger, sale, transfer, or any other reorganization of some or all of our assets, your personally identifiable information may be transferred as part of that transaction. This cable system will not maintain such information after it is no longer necessary for carrying on our business, including record-keeping for tax and accounting purposes. As a subscriber, you may review any personal information held by us that pertains to you if you give us

information held by us that pertains to you if you give us