

ACCESS SERVICE

11. Special Facility Routing of Access Services

11.1 Description

The services provided under this tariff are provided over such routes and facilities as the Company may elect. Special Facility Routing is involved when, in order to comply with requirements specified by the customer, the Company provides Switched Access Service, Special Access Service or Special Federal Government Access Service in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or ore circuits must be provided over not more than two different physical routes.

11.1.2 Avoidance

A circuit(s) must be provided on a route which avoids specified geographical locations.

11.1.3 Diversity and Avoidance Combined

11.1.4 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer.

Service is provided subject to the availability of Cable-Only facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Company.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6 preceding; and Voice Grade Special Access Services as set forth in 7.4 preceding and Special Federal Government Access Services as set forth in 10.5 preceding. Cable-Only Facilities are available for Switched Access Service as set forth in Section 6 preceding; Voice Grade Special Access Services as set forth in 7.4 preceding and Special Federal Government Access Services as set forth in 10.5 preceding.

In order to avoid the compromise of special routing information, the Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services are developed on an individual case basis. Such rates and charges for Special Facilities Routing of Access Services are as set forth in Rate Sections, beginning in Section 16, following and are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

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